

**BRITISH COLUMBIA
PUBLIC LIBRARIES STATISTICS**

2006

**Compiled by the Public Library Services Branch
Ministry of Education
Victoria, British Columbia
2007**

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INTRODUCTION

British Columbia Public Libraries Statistics is an annual publication of the Public Library Services Branch of the Ministry of Education. It provides a compilation of statistical and financial data summarizing the activities of British Columbia public libraries for the calendar year. The statistics and the complete survey questions are also published on the Ministry of Education web site at:

<http://www.bced.gov.bc.ca/pls/>

Since 1997, the statistics have been collected electronically, using a web-based survey that accepts data filed by all public libraries in the province. The validity of the statistics in this publication is subject to the accuracy of the data supplied in the online Annual Survey of Public Libraries.

Tables are ordered alphabetically by library name and numerically by population served. The entry n.d. means no data was supplied by the library; n.a. means the entry does not apply to the library. Zero values are represented by a dash (-). Figures appearing in italics are estimates derived from responses to a Typical Week Survey conducted during November 2006.

For the purposes of this publication, the population of a public library service area is the population of the area from which the public library receives local government tax support. The population of View Royal is served by two libraries, Greater Victoria Public Library and View Royal Public Library Association. Population for a service area is only reported once. Because the service population is related to operating grants, for the purposes of this document, the population (8,382) of View Royal is reported under Greater Victoria Public Library. All other data for View Royal Public Library Association are reported in the tables.

The annual compilation of public library statistics is an important accountability, planning, and performance measurement tool for library trustees, library staff and local government officials. The Public Library Services Branch is grateful for the support and cooperation of the public libraries of the province in providing the data for this publication.

As always, the Branch will be pleased to receive comments and suggestions for improvements to the publication.

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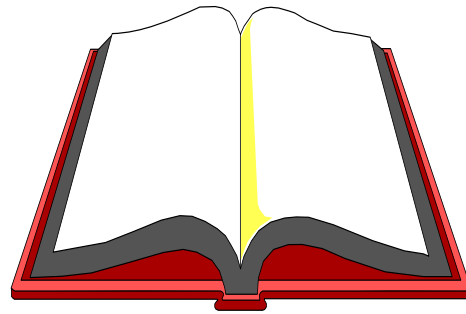
TABLE OF CONTENTS

B.C. Public Libraries	
Summary and Comparison	1
All Libraries – Alphabetical by Library Name	3
Per Capita Measures	4
Revenue.....	6
Expenditure	8
Collections (1)	10
Collections (2)	12
Registration	14
Circulation and Interlibrary Loan	16
Reference and Programming	18
Staff.....	20
Facilities and Access.....	22
All Libraries – By Population Served.....	25
Per Capita Measures	26
Revenue.....	28
Expenditure	30
Collections (1)	32
Collections (2)	34
Registration	36
Circulation and Interlibrary Loan	38
Reference and Programming	40
Staff.....	42
Facilities and Access.....	44
Library Federations	47
Appendices	53
A. New Public Library Buildings and Renovations	54
B. Typical Week	56
C. Reading Centres.....	60
D. Report Headings and Descriptions	61
Glossary.....	65
Index by Library Type	67

BRITISH COLUMBIA PUBLIC LIBRARIES SUMMARY AND COMPARISON

	2006	2005	1996
Population of Province	4,254,522 (2005 estimate)	4,196,383 (2004 estimate)	3,764,200 (1995 estimate)
Population Served (% of Total)	4,194,677 (98.6%)	4,134,570 (98.5%)	3,686,347 (97.9%)
Revenue from Local Support (% of Total)	\$145,306,967 (82.8%)	\$140,753,828 (84.0%)	\$101,435,179 (82.2%)
Revenue from Provincial (PLSB) Grants (% of Total)	\$14,244,986 (8.1%)	\$11,910,523 (7.1%)	\$8,855,267 (7.2%)
Revenue from Other Grants (% of Total)	\$2,068,746 (1.2%)	\$1,957,803 (1.2%)	1,937,116 (1.6%)
Other Revenue (% of Total)	\$13,895,439 (7.9%)	\$12,959,145 (7.7%)	\$11,135,706 (9.0%)
Total Revenue (per capita)	\$175,516,138 (\$41.84)	\$167,581,300 (\$40.53)	\$123,363,268 (\$32.77)
Expenditure on Salaries (% of Total)	\$111,307,026 (65.4%)	\$105,434,390 (64.8%)	\$75,096,646 (63.0%)
Expenditure on Materials (% of Total)	\$23,662,886 (13.9%)	\$23,209,979 (14.3%)	\$16,848,654 (14.1%)
Expenditure on Facilities (% of Total)	\$15,164,828 (8.9%)	\$14,625,661 (9.0%)	\$12,875,034 (10.8%)
Other Expenditures (% of Total)	\$20,049,859 (11.8%)	\$19,324,485 (11.9%)	\$14,393,321 (12.1%)
Total Expenditure (per capita)	\$170,184,599 (\$40.57)	\$162,594,513 (\$39.33)	\$119,213,655 (\$32.33)
Collections, Print, Volumes Held (per capita)	11,266,162 (2.69)	11,423,060 (2.76)	10,120,246 (2.75)
Collections, Print, Volumes Added (per capita)	1,137,346 (0.27)	1,017,500 (0.25)	962,131 (0.26)
Circulation, All Items (per capita)	52,263,161 (12.47)	52,147,862 (12.61)	42,824,966 (11.62)
Total Expenditure Per Circulation	\$3.26	\$3.12	\$2.78
Professional Librarians (FTE)	484	474	388
Total Library Staff (FTE)	2,161	2,111	1,829
Public Service Outlets / Total Facilities Area (Sq. metres)	240 / 194,083	239 / 192,330	248 / 166,780
Total Hours of Service (All Service Points)	472,102	468,804	360,932

Note: The 2005 Population of Province and % of Total Population Served figures were revised after the publication of the 2005 Annual Statistics. Updated versions of the 2003, 2004 and 2005 Annual Statistics can be downloaded from <http://www.bced.gov.bc.ca/pls/>



ALL LIBRARIES

ALPHABETICAL BY LIBRARY NAME

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident cardholders as % of population served</i>	<i>Square metres per capita</i>
Alert Bay (A)	1,299	6.54	6.39	2.10	0.30	4.23	40.38	0.06	1.54	12.88	12.88	0.32	1.50	19.86	0.038
Beaver Valley (A)	5,151	5.98	5.87	11.57	1.80	26.67	8.93	1.13	0.58	44.68	44.68	0.57	0.50	69.81	0.052
Bowen Island (A)	3,424	5.14	4.83	11.85	2.17	20.08	3.99	0.98	0.58	40.42	40.42	0.47	0.39	84.11	0.061
Burnaby (M)	204,324	2.79	1.44	17.51	4.61	275.57	0.58	1.01	0.37	64.93	72.68	0.59	0.34	44.26	0.048
Burns Lake (A)	6,834	4.82	4.72	8.24	1.63	36.18	8.02	0.37	0.73	31.14	31.14	0.59	0.71	15.22	0.050
Cariboo (I)	70,329	3.03	1.71	6.18	1.85	35.29	6.47	0.35	0.57	16.43	45.76	0.35	0.57	78.91	0.041
Castlegar & District (A)	13,233	4.46	4.44	9.99	2.05	58.45	6.10	0.32	0.76	45.24	45.24	0.36	0.36	57.46	0.092
Chetwynd (A)	5,129	6.73	6.14	9.19	1.32	18.24	11.29	0.59	1.36	51.66	51.66	1.08	1.18	49.52	0.135
Coquitlam (M)	121,988	1.82	1.05	10.79	5.53	137.97	1.44	0.57	0.17	95.36	95.36	0.44	0.41	36.35	0.030
Cranbrook (M)	25,696	2.48	2.22	8.68	3.22	82.93	6.69	0.49	0.78	53.80	53.80	0.33	0.38	42.09	0.029
Creston (A)	12,739	3.56	3.47	8.50	2.19	56.39	13.15	0.30	0.31	38.42	38.42	0.40	0.47	51.91	0.066
Dawson Creek (M)	18,416	4.13	4.13	6.50	1.49	43.84	6.85	0.49	0.43	54.64	54.64	0.34	0.52	77.57	0.051
Elkford (A)	2,670	10.26	10.07	7.18	0.68	11.18	21.90	0.22	1.12	34.32	34.32	0.64	0.89	68.88	0.094
Fernie (A)	7,965	4.39	3.61	8.35	1.76	29.40	14.08	0.82	0.75	45.24	45.24	0.32	0.39	50.04	0.102
Fort Nelson (A)	6,255	6.56	6.48	7.39	1.04	20.67	8.00	1.08	0.64	44.72	44.72	0.63	0.85	68.39	0.105
Fort St. James (A)	4,894	2.71	2.70	4.30	1.48	14.15	32.62	0.90	1.02	29.72	29.72	0.38	0.89	19.62	0.057
Fort St. John (A)	30,577	2.41	2.40	3.97	1.56	48.28	7.04	0.21	0.29	50.32	50.32	0.26	0.64	66.95	0.024
Fraser Lake (A)	3,475	5.43	5.43	5.13	0.90	13.19	52.73	2.55	1.15	27.04	27.04	0.70	1.37	36.72	0.083
Fraser Valley (R)	661,149	1.56	0.27	9.39	5.28	102.19	0.94	0.11	0.33	50.61	n.a.	0.36	0.38	46.12	0.033
Gibsons & District (A)	10,685	3.73	3.65	17.84	4.44	88.76	8.39	0.78	0.56	42.94	42.94	0.60	0.34	64.29	0.061
Grand Forks & District (A)	8,897	3.25	3.25	8.78	2.45	38.53	14.73	0.35	0.67	40.56	40.56	0.45	0.51	41.36	0.061
Granisle (A)	353	35.41	26.06	9.19	0.21	3.38	49.32	0.28	8.50	19.19	19.19	2.35	2.55	49.58	0.337
Greater Victoria (M)	297,342	2.57	1.00	16.19	5.56	210.30	1.03	0.90	0.55	57.21	65.32	0.58	0.36	55.47	0.039
Greenwood (A)	914	11.25	10.97	6.09	0.52	5.79	41.31	0.33	3.28	19.24	19.24	0.53	0.87	31.51	0.123
Hazelton District (A)	5,174	5.51	5.03	4.03	0.71	11.68	13.05	2.10	0.77	35.70	35.70	0.46	1.15	65.60	0.064
Houston (A)	3,733	7.94	7.94	9.18	1.12	18.23	20.63	0.43	1.88	37.60	37.60	0.61	0.67	51.35	0.133
Hudson's Hope (A)	1,157	13.38	13.54	11.17	0.80	9.75	28.24	0.17	2.59	26.52	26.52	1.59	1.42	67.24	0.182
Invermere (M)	8,584	1.64	1.64	3.29	1.88	15.76	69.72	0.05	0.35	35.88	35.88	0.23	0.69	24.84	0.028
Kaslo & District (A)	1,998	6.18	5.75	9.14	1.40	17.02	42.55	0.18	1.00	21.46	21.46	0.27	0.30	73.12	0.093
Kimberley (M)	8,200	3.91	3.91	4.97	1.18	21.02	14.49	0.34	0.85	38.80	38.80	0.33	0.66	31.51	0.055
Kitimat (A)	10,587	5.16	4.17	7.45	1.32	26.30	7.25	0.83	0.28	59.96	59.96	0.66	0.88	64.02	0.085
Lillooet Area (A)	4,443	6.08	4.74	8.58	1.24	17.63	19.31	0.09	1.58	14.41	27.96	0.67	0.78	69.30	0.106
Mackenzie (M)	5,591	6.98	5.76	7.23	0.98	14.37	12.77	0.52	1.25	56.24	56.24	0.66	0.92	73.31	0.104
McBride (A)	1,947	7.90	7.89	8.59	0.99	12.86	24.16	0.13	4.11	13.00	23.92	1.19	1.38	56.09	0.136
Midway (A)	630	21.65	20.40	11.09	0.47	5.47	21.04	0.03	4.76	25.54	23.46	2.84	2.56	48.89	0.511
Nakusp (A)	2,748	5.62	5.62	11.21	1.77	29.16	18.25	0.64	2.18	21.12	21.12	0.57	0.51	72.23	0.113

PER CAPITA MEASURES – ALPHABETICAL BY LIBRARY NAME

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Nelson (M)	9,797	6.44	6.13	12.61	1.86	51.45	11.72	1.21	0.71	48.04	48.04	0.64	0.50	72.69	0.115
New Westminster (M)	57,480	3.60	3.55	13.38	3.20	215.31	3.57	0.95	0.42	71.42	71.42	0.62	0.46	91.93	0.066
North Vancouver City (M)	47,098	2.65	1.99	13.27	4.49	183.97	4.00	1.56	0.38	67.92	67.92	0.70	0.53	52.52	0.027
North Vancouver District (M)	88,697	3.38	1.75	19.79	4.91	174.58	1.80	0.73	0.24	67.03	71.04	0.71	0.36	50.30	0.050
Okanagan (R)	350,558	1.60	n.d.	9.22	5.09	77.84	1.23	1.69	0.30	28.64	58.61	0.39	0.42	46.56	0.042
Pemberton & District (A)	5,329	2.77	2.68	8.15	2.55	23.02	19.37	2.52	0.56	37.72	37.72	0.54	0.66	27.04	0.033
Pender Island (A)	4,664	7.09	7.09	8.84	1.19	15.55	25.21	n.d.	2.36	10.61	26.52	-	-	66.08	0.127
Penticton (M)	33,073	3.72	3.69	9.26	2.00	113.00	2.04	0.70	0.18	54.20	54.20	0.41	0.44	50.55	0.038
Port Moody (M)	28,458	3.50	2.59	17.06	4.47	134.80	1.60	0.88	0.28	72.01	72.01	0.52	0.31	72.61	0.041
Pouce Coupe (M)	887	17.84	17.54	8.82	0.48	4.26	6.77	1.43	3.38	36.76	36.76	1.33	1.51	50.17	0.104
Powell River (M)	21,508	2.36	1.56	7.99	3.09	65.45	14.13	0.24	0.23	52.51	52.51	0.49	0.61	58.46	0.025
Prince George (M)	90,859	1.96	1.36	7.67	3.46	118.02	5.98	0.79	0.28	59.04	64.54	0.51	0.67	63.77	0.038
Prince Rupert (M)	17,083	4.28	3.90	6.06	1.26	36.66	11.21	0.09	1.11	56.46	56.46	0.50	0.82	46.41	0.055
Radium Hot Springs (M)	813	7.38	7.38	3.27	0.44	4.26	n.a.	n.d.	-	12.48	12.48	0.08	0.25	22.76	0.027
Richmond (M)	173,430	2.35	1.06	24.31	8.85	308.76	0.41	0.75	0.93	68.29	76.36	0.48	0.20	62.69	0.037
Rossland (A)	4,042	5.04	4.95	8.59	1.61	14.72	10.91	1.01	0.49	47.20	47.20	0.58	0.67	88.03	0.079
Salmo (A)	2,487	7.27	7.26	10.65	1.28	23.14	17.60	0.49	0.80	22.88	22.88	0.55	0.52	60.23	0.064
Salt Spring Island (A)	9,279	5.09	4.87	13.67	2.49	60.38	14.28	0.77	0.86	42.00	42.00	0.11	0.08	65.03	0.055
Sechelt (A)	14,801	2.58	n.d.	11.71	4.23	77.85	16.17	0.81	0.54	22.27	40.42	0.42	0.36	60.16	0.055
Smithers (M)	8,182	3.50	3.33	10.40	2.81	43.39	14.26	0.67	0.73	39.23	39.23	0.45	0.43	43.44	0.046
Sparwood (A)	4,892	6.64	6.34	6.09	0.89	13.38	11.51	0.13	1.02	44.56	44.56	0.49	0.80	68.56	0.089
Squamish (M)	16,417	3.22	3.08	7.34	2.04	51.98	9.01	0.22	0.49	46.40	46.40	0.55	0.75	69.15	0.066
Stewart (A)	695	22.10	22.10	6.45	0.28	2.98	17.39	0.57	4.32	30.08	30.08	1.32	2.04	74.10	0.273
Surrey (M)	393,268	1.41	0.38	9.83	5.82	138.48	1.20	1.50	0.38	62.06	68.02	0.37	0.37	57.54	0.030
Terrace (A)	21,919	2.89	2.58	9.59	2.90	67.01	4.63	0.45	0.55	62.74	62.74	0.44	0.45	33.40	0.062
Thompson-Nicola (I)	128,790	1.95	1.30	7.80	3.55	55.65	2.85	0.48	0.40	25.78	58.24	0.46	0.59	35.48	0.051
Trail & District (M)	10,906	4.33	4.08	8.20	1.70	34.73	8.86	0.72	0.37	51.52	51.52	0.57	0.70	54.80	0.048
Tumbler Ridge (A)	2,526	13.27	12.65	4.74	0.34	5.13	34.57	1.09	2.77	46.71	46.71	1.96	4.12	70.19	0.178
Valemount (A)	2,047	7.36	7.32	11.17	1.36	12.55	32.94	0.32	2.44	36.42	36.42	1.06	0.94	47.00	0.070
Vancouver (M)	584,572	4.10	1.54	17.30	2.56	182.24	0.63	1.61	0.89	50.46	64.46	0.88	0.51	50.33	0.077
Vancouver Island (R)	417,324	3.14	0.59	10.86	3.22	75.61	1.53	0.32	0.43	32.41	n.a.	0.41	0.38	49.84	0.033
Vanderhoof (A)	8,221	1.80	1.78	5.37	2.90	25.65	30.17	0.25	0.73	34.43	34.43	0.29	0.54	17.77	0.075
View Royal (A)		1.95	1.94	1.05	0.52	6.03	6.15	-	0.24	29.12	29.12	-	-	26.18	0.013
West Vancouver (M)	46,022	5.38	3.77	21.08	2.67	259.72	1.32	1.42	0.70	37.35	63.86	1.00	0.47	54.01	0.116
Whistler (M)	10,023	3.59	3.59	12.90	3.15	49.75	6.87	0.35	0.50	51.96	51.96	0.61	0.47	79.99	0.025
Total	4,194,677														
Average		2.69	1.38	12.46	3.70	110.70	1.93	0.58	0.51	41.63	44.94	0.52	0.41	51.76	0.046

REVENUE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Revenue per capita (\$)</i>	<i>Transfers from reserve (\$)</i>
Alert Bay (A)	1,299	6,400	-	4.93	12,743	511	1,038	1,193	93	21,978	16.92	-
Beaver Valley (A)	5,151	-	141,541	27.48	33,100	9,820	6,729	-	180	191,370	37.15	-
Bowen Island (A)	3,424	124,000	-	36.22	24,355	888	7,923	92	-	157,257	45.93	-
Burnaby (M)	204,324	6,831,140	-	33.43	557,091	8,480	692,539	1,276	1,326,336	9,416,862	46.09	-
Burns Lake (A)	6,834	-	111,548	16.32	42,624	4,410	16,659	17,897	-	193,138	28.26	187,628
Cariboo (I)	70,329	-	2,095,194	29.79	348,803	52,755	41,958	2,370	206,042	2,747,122	39.06	-
Castlegar & District (A)	13,233	189,145	126,064	23.82	62,556	19,739	17,914	25,252	3,511	444,181	33.57	-
Chetwynd (A)	5,129	-	505,481	98.55	33,765	7,124	11,384	35,481	1,221	594,456	115.90	-
Coquitlam (M)	121,988	3,420,471	-	28.04	330,049	11,000	150,222	44,668	55,855	4,012,265	32.89	-
Cranbrook (M)	25,696	358,000	89,500	17.42	103,698	13,388	27,180	183,270	4,770	779,806	30.35	-
Creston (A)	12,739	-	237,124	18.61	57,642	15,083	8,878	58,407	4,421	381,555	29.95	56,056
Dawson Creek (M)	18,416	369,754	-	20.08	80,555	3,406	10,357	11,955	770	476,797	25.89	-
Elkford (A)	2,670	69,601	12,266	30.66	19,738	-	1,267	-	4,614	107,486	40.26	-
Fernie (A)	7,965	155,140	36,564	24.07	46,428	9,165	19,869	4,302	2,850	274,318	34.44	14,778
Fort Nelson (A)	6,255	-	229,550	36.70	35,074	-	11,218	-	-	275,842	44.10	-
Fort St. James (A)	4,894	81,971	11,000	19.00	31,949	-	858	9,283	1,809	136,870	27.97	-
Fort St. John (A)	30,577	325,000	56,000	12.46	115,306	27,695	33,212	9,001	498	566,713	18.53	-
Fraser Lake (A)	3,475	41,500	13,537	15.84	26,579	7,675	2,642	15,723	-	107,656	30.98	15,779
Fraser Valley (R)	661,149	15,803,542	171,912	24.16	1,845,011	37,629	970,871	119,556	145,448	19,093,969	28.88	148,703
Gibsons & District (A)	10,685	-	411,410	38.50	58,820	-	22,515	3,635	2,429	498,809	46.68	-
Grand Forks & District (A)	8,897	-	256,000	28.77	49,458	4,900	9,803	10,890	6,128	337,179	37.90	-
Granisle (A)	353	30,800	1,000	90.09	12,758	4,422	1,274	3,324	2,829	56,407	159.79	-
Greater Victoria (M)	297,342	9,869,493	-	33.19	814,189	30,911	754,992	97,613	107,920	11,675,118	39.26	-
Greenwood (A)	914	5,000	3,300	9.08	11,687	10,625	2,194	3,032	34	35,872	39.25	-
Hazleton District (A)	5,174	2,500	79,323	15.81	33,114	8,454	2,322	2,863	2,939	131,515	25.42	-
Houston (A)	3,733	88,000	-	23.57	28,490	20,715	5,333	3,197	-	145,734	39.04	-
Hudson's Hope (A)	1,157	79,727	-	68.91	13,969	5,039	1,514	3,079	1,958	105,286	91.00	15,870
Invermere (M)	8,584	34,510	50,627	9.92	47,847	2,809	-	26,992	4,635	167,420	19.50	-
Kaslo & District (A)	1,998	800	24,569	12.70	14,894	12,244	2,687	3,630	455	59,278	29.67	-
Kimberley (M)	8,200	117,800	32,900	18.38	48,056	10,845	12,685	5,641	21	227,948	27.80	-
Kitimat (A)	10,587	547,371	-	51.70	55,231	6,769	16,081	2,533	-	627,985	59.32	-
Lillooet Area (A)	4,443	-	142,000	31.96	35,844	8,357	3,356	3,712	3,971	197,240	44.39	-
Mackenzie (M)	5,591	217,770	1,200	39.16	32,311	4,281	1,748	2,025	-	259,335	46.38	-
McBride (A)	1,947	-	109,409	56.19	15,761	13,243	6,246	13	-	144,672	74.31	15,488
Midway (A)	630	7,500	300	12.38	11,500	10,850	7,354	3,224	1,571	42,299	67.14	-
Nakusp (A)	2,748	-	68,000	24.75	21,021	102,486	2,603	9,132	987	204,229	74.32	-

REVENUE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Revenue per capita (\$)</i>	<i>Transfers from reserve (\$)</i>
Nelson (M)	9,797	440,099	-	44.92	51,360	25,570	62,244	10,378	4,857	594,508	60.68	-
New Westminster (M)	57,480	2,547,152	-	44.31	163,943	2,849	118,149	-	-	2,832,094	49.27	-
North Vancouver City (M)	47,098	2,261,549	-	48.02	133,174	9,000	94,250	775	24,898	2,523,646	53.58	-
North Vancouver District (M)	88,697	3,997,284	-	45.07	249,898	4,091	351,400	11,768	-	4,614,441	52.02	31,419
Okanagan (R)	350,558	7,810,495	2,895,089	30.97	1,252,425	64,177	377,047	49,814	64,301	12,513,348	36.20	-
Pemberton & District (A)	5,329	-	169,700	31.84	32,294	2,400	5,150	13,195	1,058	223,797	42.00	-
Pender Island (A)	4,664	-	72,600	15.57	33,140	-	16,210	62,803	996	185,749	39.83	-
Penticton (M)	33,073	874,117	-	26.43	121,684	-	129,796	8,758	8,709	1,143,064	34.56	110,970
Port Moody (M)	28,458	1,070,213	-	37.61	108,664	46,764	80,436	31,716	-	1,337,793	47.01	27,916
Pouce Coupe (M)	887	38,600	-	43.52	11,500	8,352	483	3,521	-	62,456	70.41	-
Powell River (M)	21,508	372,026	164,421	24.94	91,394	26,279	23,275	2,631	1,777	681,803	31.70	-
Prince George (M)	90,859	2,945,633	150,000	34.07	276,928	13,998	158,453	117,730	13,093	3,675,835	40.46	-
Prince Rupert (M)	17,083	469,042	-	27.46	80,496	25,008	29,439	3,796	-	607,781	35.58	-
Radium Hot Springs (M)	813	-	9,123	11.22	27,602	-	-	564	-	37,289	45.87	-
Richmond (M)	173,430	6,310,400	-	36.39	468,240	95,055	559,380	190,078	-	7,623,153	43.96	-
Rosland (A)	4,042	-	123,332	30.51	26,715	3,078	3,711	1,620	433	158,889	39.31	-
Salmo (A)	2,487	20,953	25,609	18.72	19,830	17,759	4,008	4,755	554	93,468	37.58	-
Salt Spring Island (A)	9,279	-	120,950	13.03	49,303	3,000	14,262	251,260	11,068	449,843	48.48	2,663
Sechelt (A)	14,801	368,770	126,588	33.47	65,138	4,132	25,360	770	3,288	594,046	40.14	14,284
Smithers (M)	8,182	122,837	30,570	18.75	48,719	2,550	19,691	4,189	1,449	230,004	28.11	11,615
Sparwood (A)	4,892	120,768	18,049	28.38	32,290	3,344	6,079	6,089	-	186,619	38.15	-
Squamish (M)	16,417	622,287	10,000	38.51	79,711	4,159	39,245	4,471	2,547	762,420	46.44	-
Stewart (A)	695	35,000	-	50.36	15,797	-	1,184	8	455	52,443	75.46	536
Surrey (M)	393,268	9,652,000	-	24.54	1,040,716	24,842	771,262	58,593	-	11,547,413	29.36	-
Terrace (A)	21,919	527,850	-	24.08	92,067	14,489	37,896	641	1,790	674,733	30.78	50,000
Thompson-Nicola (I)	128,790	-	5,339,113	41.46	478,054	5,824	105,399	11,878	1,253	5,941,522	46.13	-
Trail & District (M)	10,906	-	381,831	35.01	58,808	1,440	9,043	656	2,106	453,884	41.62	-
Tumbler Ridge (A)	2,526	182,369	-	72.20	18,122	20,785	2,419	4,160	1,500	229,355	90.80	-
Valemount (A)	2,047	-	95,000	46.41	18,330	8,659	5,899	1,474	1,326	130,688	63.84	-
Vancouver (M)	584,572	34,492,857	-	59.01	2,188,467	1,111,467	2,336,978	325,108	371,067	40,825,944	69.84	1,678,232
Vancouver Island (R)	417,324	8,691,097	4,223,754	30.95	1,553,440	-	632,009	13,225	-	15,113,525	36.22	1,513,373
Vanderhoof (A)	8,221	113,980	19,142	16.19	46,211	4,436	4,936	1,897	5,214	195,816	23.82	63,419
View Royal (A)	-	5,000	-	0.60	8,382	3,500	565	359	1,410	19,216	2.29	-
West Vancouver (M)	46,022	3,018,762	-	65.59	135,937	14,125	233,978	209,328	-	3,612,130	78.49	-
Whistler (M)	10,023	423,801	2,900	42.57	54,191	11,895	19,357	179,310	-	691,454	68.99	-
Total	4,194,677	126,311,876	18,995,090		14,244,986	2,068,746	9,164,416	2,311,580	2,419,443	175,516,138		3,958,729
Average				34.64							41.84	

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Expenditure per capita (\$)</i>	<i>Transfers to reserve (\$)</i>
Alert Bay (A)	1,299	10,224	2,647	-	2.04	903	1,492	-	2,409	17,676	13.61	-
Beaver Valley (A)	5,151	119,772	21,400	600	4.27	3,700	18,925	6,968	11,883	183,248	35.58	-
Bowen Island (A)	3,424	66,787	25,552	2,081	8.07	9,793	26,117	-	20,119	150,450	43.94	6,725
Burnaby (M)	204,324	6,441,603	1,297,337	60,506	6.65	55,668	470,179	-	539,098	8,864,391	43.38	10,000
Burns Lake (A)	6,834	102,743	30,283	333	4.48	8,989	6,496	180,640	9,886	339,370	49.66	-
Cariboo (I)	70,329	1,251,105	240,757	6,584	3.52	101,561	206,518	195,859	202,743	2,205,127	31.35	323,000
Castlegar & District (A)	13,233	269,682	73,925	3,596	5.86	6,295	33,839	19,752	30,596	437,687	33.08	17,750
Chetwynd (A)	5,129	212,333	43,849	221	8.59	19,880	22,511	225,911	49,231	573,936	111.90	-
Coquitlam (M)	121,988	2,754,719	435,430	13,303	3.68	136,437	126,261	55,927	324,870	3,846,947	31.54	45,279
Cranbrook (M)	25,696	385,200	81,989	3,289	3.32	47,041	37,238	135,550	33,704	724,011	28.18	5,440
Creston (A)	12,739	199,143	47,838	2,446	3.95	15,349	21,421	143,988	15,567	445,752	34.99	-
Dawson Creek (M)	18,416	259,609	38,628	-	2.10	18,100	66,176	14,148	14,148	410,808	22.31	3,533
Elkford (A)	2,670	62,478	16,785	-	6.29	3,045	-	-	-	82,307	30.83	-
Fernie (A)	7,965	150,144	33,747	-	4.24	15,690	8,792	15,313	35,189	258,875	32.50	-
Fort Nelson (A)	6,255	159,603	39,454	-	6.31	5,063	27,000	-	29,932	261,052	41.73	-
Fort St. James (A)	4,894	63,120	6,945	-	1.42	3,200	13,689	140,727	8,197	235,878	48.20	-
Fort St. John (A)	30,577	313,668	100,831	8,005	3.56	24,722	58,595	34,296	63,226	603,342	19.73	-
Fraser Lake (A)	3,475	67,488	20,025	-	5.76	2,767	1,562	17,262	10,826	119,931	34.51	-
Fraser Valley (R)	661,149	12,409,581	3,225,235	139,886	5.09	603,536	282,204	881,316	1,569,127	19,110,885	28.91	-
Gibsons & District (A)	10,685	307,594	65,848	-	6.16	10,798	26,821	22,025	35,126	468,212	43.82	-
Grand Forks & District (A)	8,897	203,413	37,299	-	4.19	12,627	32,587	21,188	18,155	325,269	36.56	-
Granisle (A)	353	22,252	9,126	-	25.85	2,175	-	1,232	8,390	43,175	122.31	-
Greater Victoria (M)	297,342	7,908,352	1,796,978	173,493	6.63	222,716	551,034	246,562	708,524	11,607,659	39.04	47,000
Greenwood (A)	914	14,626	8,225	-	9.00	1,961	3,015	3,262	2,407	33,496	36.65	-
Hazelton District (A)	5,174	73,510	10,613	-	2.05	5,560	8,297	18,071	13,811	129,862	25.10	-
Houston (A)	3,733	78,965	11,887	448	3.30	2,879	10,320	2,185	9,598	116,282	31.15	-
Hudson's Hope (A)	1,157	54,110	13,818	-	11.94	2,560	7,425	24,442	3,261	105,616	91.28	-
Invermere (M)	8,584	83,459	17,802	-	2.07	8,848	11,677	4,376	11,231	137,393	16.01	-
Kaslo & District (A)	1,998	20,555	7,732	-	3.87	5,276	3,841	8,295	7,087	52,786	26.42	4,218
Kimberley (M)	8,200	105,815	34,021	2,000	4.39	3,948	-	3,854	51,695	201,333	24.55	-
Kitimat (A)	10,587	353,414	60,219	-	5.69	6,324	124,933	27,825	30,167	602,882	56.95	-
Lillooet Area (A)	4,443	116,394	20,442	217	4.65	14,265	23,707	4,175	23,439	202,639	45.61	-
Mackenzie (M)	5,591	142,408	25,790	1,652	4.91	3,517	32,738	6,750	14,919	227,774	40.74	-
McBride (A)	1,947	85,345	15,980	-	8.21	6,487	10,059	220	18,361	136,453	70.08	5,635
Midway (A)	630	23,987	3,026	-	4.80	5,888	1,378	-	1,615	35,895	56.98	-
Nakusp (A)	2,748	54,997	11,871	-	4.32	2,398	8,411	166,226	6,805	250,708	91.23	-

EXPENDITURE – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Expenditure per capita (\$)</i>	<i>Transfers to reserve (\$)</i>
Nelson (M)	9,797	395,656	44,726	1,464	4.71	4,115	89,651	48,880	69,193	653,685	66.72	17,850
New Westminster (M)	57,480	1,919,880	325,215	21,958	6.04	92,462	168,666	39,974	141,118	2,709,273	47.13	172,392
North Vancouver City (M)	47,098	1,796,956	287,411	17,050	6.46	74,812	150,668	-	179,187	2,506,084	53.21	-
North Vancouver District (M)	88,697	3,382,029	549,516	24,600	6.47	135,897	185,056	9,027	192,262	4,478,387	50.49	137,850
Okanagan (R)	350,558	6,035,083	1,861,052	133,076	5.77	539,792	2,346,062	538,773	187,417	11,641,255	33.68	984,464
Pemberton & District (A)	5,329	119,185	29,715	450	5.66	3,797	13,155	1,000	23,093	190,394	35.73	33,403
Pender Island (A)	4,664	-	29,837	929	6.60	6,400	30,904	1,172	10,110	79,352	17.01	-
Penticton (M)	33,073	629,208	181,867	1,738	5.55	65,991	170,731	45,020	44,078	1,138,633	34.43	-
Port Moody (M)	28,458	972,941	151,609	13,092	5.79	64,217	12,579	93,112	82,913	1,390,463	48.86	25,300
Pouce Coupe (M)	887	30,497	2,906	-	3.28	2,233	3,952	-	5,155	44,744	50.44	-
Powell River (M)	21,508	504,800	78,463	1,683	3.73	7,436	25,683	19,152	35,006	672,222	31.25	-
Prince George (M)	90,859	2,222,294	362,559	27,663	4.29	126,428	576,041	77,698	146,742	3,539,425	38.96	-
Prince Rupert (M)	17,083	446,379	66,670	3,002	4.08	14,806	43,563	9,925	25,860	610,205	35.72	-
Radium Hot Springs (M)	813	1,500	2,468	-	3.04	1,500	620	-	-	6,088	7.49	-
Richmond (M)	173,430	4,780,624	1,128,304	162,000	7.44	151,329	436,777	8,713	928,428	7,596,175	43.80	-
Rosland (A)	4,042	88,738	13,782	-	3.41	4,222	16,359	13,265	8,092	144,458	35.74	-
Salmo (A)	2,487	50,243	10,493	-	4.22	9,192	7,150	-	10,863	87,941	35.36	-
Salt Spring Island (A)	9,279	51,576	57,239	-	6.17	4,560	24,635	269,893	40,510	448,413	48.33	-
Sechelt (A)	14,801	296,408	59,192	1,707	4.11	17,178	158,291	14,284	41,642	588,702	39.77	10,000
Smithers (M)	8,182	132,816	30,917	158	3.80	4,561	15,292	6,690	29,015	219,449	26.82	22,559
Sparwood (A)	4,892	89,550	23,362	1,400	5.06	8,243	42,370	1,528	2,727	169,180	34.58	5,000
Squamish (M)	16,417	481,010	94,058	8,364	6.24	6,108	66,819	18,452	68,169	742,980	45.26	-
Stewart (A)	695	26,273	5,875	-	8.45	1,104	-	-	8,262	41,514	59.73	8,278
Surrey (M)	393,268	8,110,357	1,403,546	170,516	4.00	181,293	958,152	-	43,663	10,867,527	27.63	43,663
Terrace (A)	21,919	435,787	72,388	6,742	3.61	47,819	49,057	20,678	69,684	702,154	32.03	-
Thompson-Nicola (I)	128,790	3,323,539	511,107	44,147	4.31	211,576	759,805	120,095	282,968	5,253,236	40.79	-
Trail & District (M)	10,906	317,825	45,524	801	4.25	13,873	38,373	15,818	8,498	440,712	40.41	11,565
Tumbler Ridge (A)	2,526	138,733	16,749	66	6.66	23,137	4,398	38,825	29,124	251,033	99.38	-
Valemount (A)	2,047	64,053	18,282	-	8.93	8,036	7,368	-	9,868	107,606	52.57	-
Vancouver (M)	584,572	28,180,994	3,896,692	624,313	7.73	355,174	3,848,020	232,327	2,803,965	39,941,485	68.33	2,782,797
Vancouver Island (R)	417,324	8,426,023	2,010,373	114,737	5.09	610,630	2,437,555	702,438	737,922	15,039,678	36.04	954,278
Vanderhoof (A)	8,221	86,190	47,033	475	5.78	7,294	20,922	10,521	26,899	199,333	24.25	-
View Royal (A)	-	-	8,365	-	1.00	1,353	3,320	1,069	3,816	17,923	2.14	-
West Vancouver (M)	46,022	2,454,992	390,981	33,586	9.23	104,611	167,576	174,665	282,643	3,609,054	78.42	3,076
Whistler (M)	10,023	366,689	75,854	1,047	7.67	11,178	-	5,000	46,960	506,728	50.56	184,726
Total	4,194,677	111,307,026	21,827,464	1,835,422		4,322,325	15,164,828	5,166,339	10,561,195	170,184,599		5,865,781
Average					5.64						40.57	

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay (A)	1,299	262	8,500	-	8,500	8,300	1	1	2	7	9,111	8,301
Beaver Valley (A)	5,151	1,155	30,812	-	30,812	30,253	74	74	2	7	33,076	32,591
Bowen Island (A)	3,424	2,266	17,595	-	17,595	16,539	32	32	13	11	18,731	17,707
Burnaby (M)	204,324	32,232	474,066	95,640	569,706	295,098	1,009	945	16	13	776,411	333,944
Burns Lake (A)	6,834	3,544	32,946	-	32,946	32,248	79	79	2	7	34,501	32,395
Cariboo (I)	70,329	17,085	213,191	-	213,191	120,022	411	386	2	7	235,666	131,881
Castlegar & District (A)	13,233	4,558	59,011	-	59,011	58,811	96	96	2	7	64,401	64,297
Chetwynd (A)	5,129	2,852	34,515	-	34,515	31,501	68	68	2	7	35,583	32,637
Coquitlam (M)	121,988	29,275	189,190	32,591	221,781	128,219	437	302	23	19	237,953	143,449
Cranbrook (M)	25,696	6,593	63,748	-	63,748	57,029	171	171	17	16	69,320	61,363
Creston (A)	12,739	3,241	45,342	-	45,342	44,231	100	100	2	7	49,513	48,502
Dawson Creek (M)	18,416	3,717	75,988	-	75,988	75,988	99	99	2	7	80,227	80,689
Elkford (A)	2,670	1,404	26,882	500	27,382	26,882	45	45	2	7	28,265	27,763
Fernie (A)	7,965	1,264	31,945	3,000	34,945	28,785	71	71	2	7	37,798	31,627
Fort Nelson (A)	6,255	4,447	41,022	-	41,022	40,522	37	37	2	7	44,249	43,786
Fort St. James (A)	4,894	524	13,265	-	13,265	13,200	31	31	2	7	14,163	14,132
Fort St. John (A)	30,577	5,924	73,552	-	73,552	73,452	230	230	2	7	77,733	77,970
Fraser Lake (A)	3,475	2,479	18,879	-	18,879	18,879	69	69	12	12	19,896	19,807
Fraser Valley (R)	661,149	131,460	929,708	104,981	1,034,689	178,766	3,452	546	21	19	1,174,800	225,638
Gibsons & District (A)	10,685	6,835	39,899	-	39,899	38,978	85	85	2	10	42,952	42,116
Grand Forks & District (A)	8,897	3,550	28,953	-	28,953	28,953	102	102	2	7	31,889	31,991
Granisle (A)	353	280	9,500	3,000	12,500	9,200	32	32	2	7	15,201	9,634
Greater Victoria (M)	297,342	67,405	666,646	98,154	764,800	297,500	2,434	900	4	11	865,963	350,792
Greenwood (A)	914	699	10,283	-	10,283	10,023	25	25	2	7	10,690	10,428
Hazelton District (A)	5,174	1,201	28,058	459	28,517	26,045	92	92	2	11	29,455	27,075
Houston (A)	3,733	929	29,647	-	29,647	29,647	52	52	2	7	30,566	30,901
Hudson's Hope (A)	1,157	1,315	15,483	-	15,483	15,660	33	33	2	7	16,214	16,416
Invermere (M)	8,584	1,380	14,037	-	14,037	14,037	23	23	2	7	15,022	14,731
Kaslo & District (A)	1,998	1,426	12,350	-	12,350	11,491	34	34	2	7	13,014	12,189
Kimberley (M)	8,200	1,560	32,072	-	32,072	32,072	69	69	2	7	34,463	34,532
Kitimat (A)	10,587	3,438	53,380	1,263	54,643	44,095	151	149	2	11	59,582	49,000
Lillooet Area (A)	4,443	2,561	21,247	5,782	27,029	21,063	50	57	4	9	30,796	24,878
Mackenzie (M)	5,591	967	31,877	7,125	39,002	32,227	90	90	2	7	41,321	34,636
McBride (A)	1,947	3,901	15,375	-	15,375	15,353	35	35	2	7	16,840	16,828
Midway (A)	630	790	13,642	-	13,642	12,852	6	6	2	7	14,742	13,448
Nakusp (A)	2,748	1,152	15,440	-	15,440	15,440	37	57	2	7	17,368	17,411

COLLECTIONS (1) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Nelson (M)	9,797	1,941	63,124	-	63,124	60,011	122	121	17	14	66,464	63,469
New Westminster (M)	57,480	14,175	206,840	-	206,840	204,000	660	650	19	18	240,281	233,602
North Vancouver City (M)	47,098	25,266	124,768	-	124,768	93,702	187	182	26	22	139,010	106,920
North Vancouver District (M)	88,697	41,698	300,237	-	300,237	154,880	657	403	18	13	357,663	197,598
Okanagan (R)	350,558	99,454	562,263	-	562,263	n.d.	1,838	488	21	17	635,199	n.d.
Pemberton & District (A)	5,329	2,120	14,727	25	14,752	14,277	28	28	12	10	17,052	16,272
Pender Island (A)	4,664	4,431	32,900	150	33,050	33,050	28	29	2	7	34,691	34,721
Penticton (M)	33,073	396	122,913	-	122,913	121,952	239	239	5	9	152,951	152,229
Port Moody (M)	28,458	10,502	96,510	3,233	99,743	73,583	163	162	24	22	108,624	74,107
Pouce Coupe (M)	887	321	15,560	262	15,822	15,557	14	14	2	7	16,219	15,823
Powell River (M)	21,508	1,926	42,806	7,876	50,682	33,479	206	206	10	9	55,642	38,645
Prince George (M)	90,859	16,995	138,083	40,013	178,096	123,860	317	289	22	18	201,375	139,387
Prince Rupert (M)	17,083	8,019	72,700	397	73,097	66,588	131	156	2	7	81,903	71,719
Radium Hot Springs (M)	813	790	6,000	-	6,000	6,000	-	-	-	-	6,000	6,000
Richmond (M)	173,430	88,203	383,861	24,360	408,221	184,560	639	334	37	16	476,584	196,029
Rossland (A)	4,042	644	20,124	254	20,378	20,020	50	65	2	7	21,536	21,240
Salmo (A)	2,487	981	18,053	26	18,079	18,053	45	45	2	7	20,757	20,776
Salt Spring Island (A)	9,279	4,312	47,212	-	47,212	45,200	74	74	11	9	50,858	48,920
Sechelt (A)	14,801	3,815	38,251	-	38,251	n.d.	97	97	2	7	41,001	n.d.
Smithers (M)	8,182	3,235	28,625	-	28,625	27,254	97	97	2	7	30,321	29,047
Sparwood (A)	4,892	1,200	31,500	1,000	32,500	31,000	65	65	2	7	33,666	31,076
Squamish (M)	16,417	4,391	52,944	-	52,944	50,619	137	137	17	15	59,124	50,757
Stewart (A)	695	167	15,361	-	15,361	15,361	43	43	2	7	15,911	15,954
Surrey (M)	393,268	99,618	393,715	159,065	552,780	150,103	2,621	919	32	40	664,218	151,944
Terrace (A)	21,919	5,602	63,421	-	63,421	56,500	175	176	2	7	72,400	63,821
Thompson-Nicola (I)	128,790	43,801	246,607	4,309	250,916	167,783	744	329	11	9	283,160	172,325
Trail & District (M)	10,906	2,712	47,236	-	47,236	44,491	78	78	15	12	52,674	48,766
Tumbler Ridge (A)	2,526	3,637	33,511	-	33,511	31,965	61	61	2	7	34,835	33,350
Valemount (A)	2,047	1,677	15,067	-	15,067	14,989	48	48	2	7	16,763	16,733
Vancouver (M)	584,572	125,338	1,744,551	649,402	2,393,953	900,755	11,794	7,496	86	79	3,953,776	1,009,883
Vancouver Island (R)	417,324	145,904	970,412	340,678	1,311,090	246,407	3,225	681	23	21	1,406,792	274,371
Vanderhoof (A)	8,221	2,800	14,806	-	14,806	14,606	36	36	2	7	15,215	15,051
View Royal (A)		636	16,326	-	16,326	16,264	1	1	2	7	16,792	16,731
West Vancouver (M)	46,022	12,084	221,906	25,655	247,561	173,614	356	350	18	17	362,674	199,062
Whistler (M)	10,023	4,884	35,996	-	35,996	35,996	95	95	11	10	41,084	41,179
Total	4,194,677	1,137,346	9,656,962	1,609,200	11,266,162	5,179,840	34,933	19,417	634	795	14,110,690	5,772,992

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Alert Bay (A)	1,299	436	170	-	-	611	9,111	8,301
Beaver Valley (A)	5,151	725	1,477	-	13	2,251	33,076	32,591
Bowen Island (A)	3,424	190	804	-	5	1,131	18,731	17,707
Burnaby (M)	204,324	9,693	30,649	148,476	363	57,866	776,411	333,944
Burns Lake (A)	6,834	-	948	-	68	1,487	34,501	32,395
Cariboo (I)	70,329	11,307	9,422	-	-	22,475	235,666	131,881
Castlegar & District (A)	13,233	2,043	2,456	-	171	5,219	64,401	64,297
Chetwynd (A)	5,129	510	528	30	-	1,038	35,583	32,637
Coquitlam (M)	121,988	4,171	5,725	-	5	16,167	237,953	143,449
Cranbrook (M)	25,696	1,792	2,532	-	34	5,538	69,320	61,363
Creston (A)	12,739	638	2,720	-	2	4,169	49,513	48,502
Dawson Creek (M)	18,416	1,760	1,411	134	32	4,073	80,227	80,689
Elkford (A)	2,670	486	296	-	47	836	28,265	27,763
Fernie (A)	7,965	690	691	75	17	2,761	37,798	31,627
Fort Nelson (A)	6,255	954	1,575	-	55	3,172	44,249	43,786
Fort St. James (A)	4,894	373	276	-	12	886	14,163	14,132
Fort St. John (A)	30,577	1,515	2,106	33	107	4,041	77,733	77,970
Fraser Lake (A)	3,475	370	555	-	65	952	19,896	19,807
Fraser Valley (R)	661,149	32,270	71,255	-	1,492	138,619	1,174,800	225,638
Gibsons & District (A)	10,685	654	1,849	-	21	3,032	42,952	42,116
Grand Forks & District (A)	8,897	1,087	1,849	-	-	2,936	31,889	31,991
Granisle (A)	353	236	139	2,326	-	375	15,201	9,634
Greater Victoria (M)	297,342	24,726	38,554	11,011	2,140	88,012	865,963	350,792
Greenwood (A)	914	93	273	-	-	407	10,690	10,428
Hazelton District (A)	5,174	350	571	-	6	932	29,455	27,075
Houston (A)	3,733	-	752	-	52	867	30,566	30,901
Hudson's Hope (A)	1,157	148	481	-	-	731	16,214	16,416
Invermere (M)	8,584	314	248	-	-	985	15,022	14,731
Kaslo & District (A)	1,998	312	344	-	-	664	13,014	12,189
Kimberley (M)	8,200	900	597	-	-	2,391	34,463	34,532
Kitimat (A)	10,587	1,075	1,925	451	183	4,305	59,582	49,000
Lillooet Area (A)	4,443	1,145	1,983	-	62	3,705	30,796	24,878
Mackenzie (M)	5,591	966	1,205	-	67	2,252	41,321	34,636
McBride (A)	1,947	314	801	-	79	1,386	16,840	16,828
Midway (A)	630	171	929	-	-	1,100	14,742	13,448
Nakusp (A)	2,748	586	1,284	-	44	1,884	17,368	17,411

COLLECTIONS (2) – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Nelson (M)	9,797	1,035	981	-	27	3,313	66,464	63,469
New Westminster (M)	57,480	5,894	8,171	4,200	352	28,889	240,281	233,602
North Vancouver City (M)	47,098	1,453	5,180	4,400	506	9,336	139,010	106,920
North Vancouver District (M)	88,697	3,325	32,805	3,061	586	53,779	357,663	197,598
Okanagan (R)	350,558	20,513	20,400	2,528	-	70,408	635,199	n.d.
Pemberton & District (A)	5,329	354	1,322	-	21	2,279	17,052	16,272
Pender Island (A)	4,664	465	1,159	-	3	1,638	34,691	34,721
Penticton (M)	33,073	1,367	2,298	25,559	407	4,072	152,951	152,229
Port Moody (M)	28,458	1,141	5,261	-	375	8,506	108,624	74,107
Pouce Coupe (M)	887	84	313	-	-	397	16,219	15,823
Powell River (M)	21,508	1,024	2,628	-	55	4,905	55,642	38,645
Prince George (M)	90,859	3,808	6,620	7,572	-	15,707	201,375	139,387
Prince Rupert (M)	17,083	1,742	3,295	2,604	116	6,086	81,903	71,719
Radium Hot Springs (M)	813	-	-	-	-	-	6,000	6,000
Richmond (M)	173,430	6,849	26,887	10,699	2,018	55,646	476,584	196,029
Rossland (A)	4,042	235	699	-	-	1,158	21,536	21,240
Salmo (A)	2,487	730	1,342	-	-	2,678	20,757	20,776
Salt Spring Island (A)	9,279	1,465	1,417	-	22	3,624	50,858	48,920
Sechelt (A)	14,801	650	1,543	-	-	2,750	41,001	n.d.
Smithers (M)	8,182	622	718	-	-	1,696	30,321	29,047
Sparwood (A)	4,892	500	450	6	10	1,150	33,666	31,076
Squamish (M)	16,417	1,093	3,093	1,471	2	4,707	59,124	50,757
Stewart (A)	695	-	293	-	38	512	15,911	15,954
Surrey (M)	393,268	21,489	27,039	40,990	3,036	67,412	664,218	151,944
Terrace (A)	21,919	2,374	3,944	1,201	145	7,633	72,400	63,821
Thompson-Nicola (I)	128,790	10,655	16,170	578	-	31,666	283,160	172,325
Trail & District (M)	10,906	1,210	2,078	273	1	5,164	52,674	48,766
Tumbler Ridge (A)	2,526	-	1,110	-	-	1,324	34,835	33,350
Valemount (A)	2,047	187	1,097	-	18	1,678	16,763	16,733
Vancouver (M)	584,572	55,122	103,923	1,359,221	10,509	190,093	3,953,776	1,009,883
Vancouver Island (R)	417,324	21,240	47,089	6,683	1,319	87,700	1,406,792	274,371
Vanderhoof (A)	8,221	91	165	-	-	409	15,215	15,051
View Royal (A)		181	235	-	8	458	16,792	16,731
West Vancouver (M)	46,022	6,104	9,713	87,226	538	27,349	362,674	199,062
Whistler (M)	10,023	1,321	2,691	-	-	5,088	41,084	41,179
Total	4,194,677	277,323	531,509	1,720,808	25,254	1,098,466	14,110,690	5,772,992

REGISTRATION – ALPHABETICAL BY LIBRARY NAME

Library (Type)	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	InterLINK non-resident cardholders registered at end of year	BC OneCard cardholders registered at end of year	Total cardholders registered at end of year
Alert Bay (A)	1,299	258	-	n.a.	-	258
Beaver Valley (A)	5,151	3,596	1	n.a.	1	3,598
Bowen Island (A)	3,424	2,880	1	294	-	3,175
Burnaby (M)	204,324	90,444	57	51,480	3	141,984
Burns Lake (A)	6,834	1,040	8	n.a.	-	1,048
Cariboo (I)	70,329	55,499	-	n.a.	25	55,524
Castlegar & District (A)	13,233	7,604	152	n.a.	12	7,768
Chetwynd (A)	5,129	2,540	45	n.a.	-	2,585
Coquitlam (M)	121,988	44,339	204	11,137	59	55,739
Cranbrook (M)	25,696	10,815	109	n.a.	-	10,924
Creston (A)	12,739	6,613	6	n.a.	-	6,619
Dawson Creek (M)	18,416	14,286	49	n.a.	16	14,351
Elkford (A)	2,670	1,839	-	n.a.	1	1,840
Fernie (A)	7,965	3,986	823	n.a.	1	4,810
Fort Nelson (A)	6,255	4,278	275	n.a.	2	4,555
Fort St. James (A)	4,894	960	671	n.a.	-	1,631
Fort St. John (A)	30,577	20,472	492	n.a.	98	21,062
Fraser Lake (A)	3,475	1,276	-	n.a.	-	1,276
Fraser Valley (R)	661,149	304,946	1,041	26,930	45	332,962
Gibsons & District (A)	10,685	6,869	119	266	-	7,254
Grand Forks & District (A)	8,897	3,680	30	n.a.	-	3,710
Granisle (A)	353	175	19	n.a.	-	194
Greater Victoria (M)	297,342	164,929	1,166	n.a.	226	166,321
Greenwood (A)	914	288	3	n.a.	1	292
Hazelton District (A)	5,174	3,394	32	n.a.	28	3,454
Houston (A)	3,733	1,917	129	n.a.	1	2,047
Hudson's Hope (A)	1,157	778	13	n.a.	-	791
Invermere (M)	8,584	2,132	158	n.a.	-	2,290
Kaslo & District (A)	1,998	1,461	18	n.a.	1	1,480
Kimberley (M)	8,200	2,584	n.a.	n.a.	-	2,584
Kitimat (A)	10,587	6,778	65	n.a.	14	6,857
Lillooet Area (A)	4,443	3,079	75	n.a.	16	3,170
Mackenzie (M)	5,591	4,099	-	n.a.	-	4,099
McBride (A)	1,947	1,092	3	n.a.	-	1,095
Midway (A)	630	308	66	n.a.	-	374
Nakusp (A)	2,748	1,985	200	n.a.	-	2,185

REGISTRATION – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Resident cardholders registered at end of year</i>	<i>Non-resident cardholders registered at end of year</i>	<i>InterLINK non-resident cardholders registered at end of year</i>	<i>BC OneCard cardholders registered at end of year</i>	<i>Total cardholders registered at end of year</i>
Nelson (M)	9,797	7,121	1,368	n.a.	48	8,537
New Westminster (M)	57,480	52,839	198	27,079	1	80,117
North Vancouver City (M)	47,098	24,735	67	16,144	-	40,946
North Vancouver District (M)	88,697	44,616	7	9,334	4	53,961
Okanagan (R)	350,558	163,221	1,300	n.a.	43	164,564
Pemberton & District (A)	5,329	1,441	6	49	6	1,502
Pender Island (A)	4,664	3,082	11	n.a.	-	3,093
Penticton (M)	33,073	16,719	998	n.a.	150	17,867
Port Moody (M)	28,458	20,663	218	19,363	-	40,244
Pouce Coupe (M)	887	445	26	n.a.	-	471
Powell River (M)	21,508	12,574	-	n.a.	-	12,574
Prince George (M)	90,859	57,937	59	n.a.	3	57,999
Prince Rupert (M)	17,083	7,929	51	n.a.	51	8,031
Radium Hot Springs (M)	813	185	70	n.a.	-	255
Richmond (M)	173,430	108,728	79	26,456	27	135,290
Rosland (A)	4,042	3,558	4	n.a.	-	3,562
Salmo (A)	2,487	1,498	-	n.a.	-	1,498
Salt Spring Island (A)	9,279	6,034	53	n.a.	32	6,119
Sechelt (A)	14,801	8,905	8	505	-	9,418
Smithers (M)	8,182	3,554	984	n.a.	-	4,538
Sparwood (A)	4,892	3,354	362	n.a.	-	3,716
Squamish (M)	16,417	11,352	29	390	6	11,777
Stewart (A)	695	515	6	n.a.	4	525
Surrey (M)	393,268	226,300	1,988	33,520	-	261,808
Terrace (A)	21,919	7,322	281	n.a.	19	7,622
Thompson-Nicola (I)	128,790	45,695	118	n.a.	6	45,819
Trail & District (M)	10,906	5,976	4	n.a.	10	5,989
Tumbler Ridge (A)	2,526	1,773	50	n.a.	1	1,824
Valemount (A)	2,047	962	4	n.a.	-	966
Vancouver (M)	584,572	294,214	813	74,760	146	370,144
Vancouver Island (R)	417,324	207,976	518	n.a.	144	208,638
Vanderhoof (A)	8,221	1,461	18	n.a.	-	1,479
View Royal (A)		2,194	-	n.a.	-	2,194
West Vancouver (M)	46,022	24,858	279	11,777	2	36,916
Whistler (M)	10,023	8,017	408	2,012	-	14,556
Total	4,194,677	2,170,972	16,415	311,496	1,253	2,504,465

CIRCULATION AND INTERLIBRARY LOAN – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Circulation, all items</i>	<i>Circulation, children's materials</i>	<i>Circulation of all materials to BC OneCard cardholders</i>	<i>Items returned to home library from BC OneCard cardholders</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Interlibrary loan borrowing fill rate (%)</i>
Alert Bay (A)	1,299	2,724	499	-	-	3,365	n.a.	n.a.	110	83
Beaver Valley (A)	5,151	59,589	12,197	8	-	21,016	904	79	532	79
Bowen Island (A)	3,424	40,580	12,529	-	-	26,450	307	17	162	76
Burnaby (M)	204,324	3,578,290	1,291,363	3	5	1,839,793	6,554	57	2,072	97
Burns Lake (A)	6,834	56,332	15,686	-	-	n.d.	587	46	452	72
Cariboo (I)	70,329	434,960	23,730	15	77	224,125	1,498	70	2,814	78
Castlegar & District (A)	13,233	132,218	41,978	500	15	84,100	1,207	84	807	81
Chetwynd (A)	5,129	47,117	27,615	n.d.	n.d.	53,124	648	50	532	86
Coquitlam (M)	121,988	1,315,706	n.d.	141	-	423,350	3,268	67	1,901	78
Cranbrook (M)	25,696	223,071	49,616	n.d.	2	n.d.	952	63	1,493	80
Creston (A)	12,739	108,324	n.d.	n.d.	n.d.	65,111	851	68	1,425	82
Dawson Creek (M)	18,416	119,771	57,922	63	10	n.d.	930	68	821	78
Elkford (A)	2,670	19,182	n.d.	-	1	9,850	925	73	420	69
Fernie (A)	7,965	66,493	n.d.	1	1	42,899	959	64	936	87
Fort Nelson (A)	6,255	46,229	10,383	2	-	22,250	334	25	370	88
Fort St. James (A)	4,894	21,029	n.d.	-	-	14,250	595	56	686	89
Fort St. John (A)	30,577	121,482	46,597	-	-	243,300	884	52	855	76
Fraser Lake (A)	3,475	17,828	5,276	-	-	9,888	701	76	940	84
Fraser Valley (R)	661,149	6,205,974	1,826,493	-	-	3,370,899	5,095	63	5,806	82
Gibsons & District (A)	10,685	190,575	38,929	-	-	n.d.	1,797	61	1,599	85
Grand Forks & District (A)	8,897	78,143	n.d.	-	-	91,623	842	65	1,151	89
Granisle (A)	353	3,244	593	-	-	2,802	n.a.	n.a.	160	80
Greater Victoria (M)	297,342	4,812,606	1,462,818	1,059	-	2,528,035	2,287	48	4,947	84
Greenwood (A)	914	5,567	1,187	-	-	5,800	n.a.	n.a.	230	81
Hazelton District (A)	5,174	20,850	2,847	21	-	n.d.	721	62	272	83
Houston (A)	3,733	34,267	13,956	1	1	21,750	803	67	707	85
Hudson's Hope (A)	1,157	12,924	4,187	-	-	4,793	474	55	365	83
Invermere (M)	8,584	28,269	7,153	-	-	17,500	899	55	1,971	87
Kaslo & District (A)	1,998	18,262	3,710	5	5	10,300	n.a.	n.a.	777	68
Kimberley (M)	8,200	40,784	6,758	n.d.	n.d.	20,650	850	72	591	83
Kitimat (A)	10,587	78,857	21,734	100	77	81,543	674	72	572	76
Lillooet Area (A)	4,443	38,121	4,287	35	7	20,970	675	56	736	86
Mackenzie (M)	5,591	40,406	15,144	-	-	41,400	n.a.	n.a.	516	83
McBride (A)	1,947	16,723	n.d.	-	11	7,600	322	35	404	56
Midway (A)	630	6,987	458	-	-	2,488	n.a.	n.a.	147	74
Nakusp (A)	2,748	30,798	6,203	-	-	13,800	965	71	562	75

CIRCULATION AND INTERLIBRARY LOAN – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Circulation, all items</i>	<i>Circulation, children's materials</i>	<i>Circulation of all materials to BC OneCard cardholders</i>	<i>Items returned to home library from BC OneCard cardholders</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Interlibrary loan borrowing fill rate (%)</i>
Nelson (M)	9,797	123,589	37,946	61	14	119,937	592	60	1,449	77
New Westminster (M)	57,480	768,857	199,576	10	25	609,100	2,685	54	2,748	85
North Vancouver City (M)	47,098	624,759	241,412	-	-	323,517	1,561	39	2,498	71
North Vancouver District (M)	88,697	1,755,274	645,580	54	2	819,005	1,809	42	3,168	81
Okanagan (R)	350,558	3,232,107	n.d.	-	18	n.d.	1,914	33	3,966	74
Pemberton & District (A)	5,329	43,409	13,507	12	-	27,050	497	24	841	80
Pender Island (A)	4,664	41,250	3,712	n.d.	n.d.	n.d.	969	71	1,040	68
Penticton (M)	33,073	306,228	87,142	n.d.	n.d.	218,132	819	44	625	85
Port Moody (M)	28,458	485,352	228,311	-	-	292,560	2,421	53	778	77
Pouce Coupe (M)	887	7,824	4,989	-	4	4,582	n.a.	n.a.	53	69
Powell River (M)	21,508	171,838	25,849	-	-	127,366	988	57	2,428	88
Prince George (M)	90,859	696,811	244,629	-	-	401,500	2,603	50	4,166	76
Prince Rupert (M)	17,083	103,504	29,639	277	54	103,093	1,374	65	1,160	68
Radium Hot Springs (M)	813	2,656	898	-	-	1,196	n.a.	n.a.	n.a.	n.a.
Richmond (M)	173,430	4,216,749	1,706,148	246	2	1,810,746	1,479	33	1,732	89
Rossland (A)	4,042	34,732	n.d.	-	-	25,250	722	59	379	86
Salmo (A)	2,487	26,477	9,129	-	-	21,350	917	81	466	81
Salt Spring Island (A)	9,279	126,802	19,914	147	30	86,300	899	61	1,811	77
Sechelt (A)	14,801	173,374	38,139	-	8	97,000	1,594	57	2,803	68
Smithers (M)	8,182	85,110	30,244	-	13	46,104	857	56	1,214	82
Sparwood (A)	4,892	29,807	n.d.	-	-	12,000	606	58	343	85
Squamish (M)	16,417	120,582	43,274	29	n.d.	89,885	798	68	1,086	78
Stewart (A)	695	4,486	2,018	n.d.	2	2,628	835	89	78	50
Surrey (M)	393,268	3,867,541	2,044,665	-	-	2,436,200	2,332	43	4,633	57
Terrace (A)	21,919	210,195	59,253	-	-	168,050	1,125	56	973	86
Thompson-Nicola (I)	128,790	1,004,128	254,795	-	-	540,665	1,887	45	2,864	79
Trail & District (M)	10,906	89,462	16,595	32	8	50,476	1,035	75	793	78
Tumbler Ridge (A)	2,526	11,975	n.d.	18	-	50,445	494	78	414	72
Valemount (A)	2,047	22,862	5,353	n.d.	n.d.	7,600	1,087	89	753	85
Vancouver (M)	584,572	10,115,900	2,783,520	13,890	-	6,574,204	13,603	44	6,342	85
Vancouver Island (R)	417,324	4,533,001	957,998	88	-	n.d.	1,389	51	6,915	91
Vanderhoof (A)	8,221	44,152	1,842	n.d.	n.d.	24,400	631	45	1,332	81
View Royal (A)		8,776	1,062	-	-	3,000	n.a.	n.a.	54	93
West Vancouver (M)	46,022	970,050	258,961	15	-	516,928	2,546	56	1,281	77
Whistler (M)	10,023	129,260	28,110	-	-	97,864	1,208	47	888	82
Total	4,194,677	52,263,161	15,036,058	16,833	392	23,010,957	92,784		100,915	
Average								58		78

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>AskAway sessions with library's patrons</i>	<i>AskAway sessions with other libraries' patrons</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Alert Bay (A)	1,299	84	n.d.	84	2	-	-	-	n.d.	-
Beaver Valley (A)	5,151	5,800	n.d.	5,800	2	17	12	67	98	1,144
Bowen Island (A)	3,424	3,342	200	3,542	-	-	3	47	100	808
Burnaby (M)	204,324	206,808	2,901	209,709	21	207	95	845	6,184	36,600
Burns Lake (A)	6,834	2,500	35	2,535	1	-	12	99	120	2,032
Cariboo (I)	70,329	24,511	-	24,511	4	243	77	329	827	6,755
Castlegar & District (A)	13,233	4,272	25	4,297	1	27	38	145	242	2,194
Chetwynd (A)	5,129	3,005	15	3,020	-	34	14	14	168	3,436
Coquitlam (M)	121,988	69,574	137	69,711	7	258	169	950	5,147	33,972
Cranbrook (M)	25,696	12,642	70	12,712	-	70	3	154	414	4,781
Creston (A)	12,739	3,842	25	3,867	-	-	9	20	92	1,500
Dawson Creek (M)	18,416	8,971	173	9,144	1	-	48	220	514	10,075
Elkford (A)	2,670	600	n.d.	600	-	-	n.a.	n.a.	n.a.	-
Fernie (A)	7,965	6,544	598	7,142	8	30	-	150	9	1,105
Fort Nelson (A)	6,255	6,750	2	6,752	6	95	-	6	150	670
Fort St. James (A)	4,894	4,400	n.d.	4,400	-	-	4	74	34	612
Fort St. John (A)	30,577	6,350	30	6,380	-	52	18	259	395	7,853
Fraser Lake (A)	3,475	8,845	10	8,855	-	-	14	16	53	335
Fraser Valley (R)	661,149	73,969	2,600	76,569	29	318	2,157	3,132	11,342	149,573
Gibsons & District (A)	10,685	8,315	1,800	10,115	-	-	32	79	120	3,466
Grand Forks & District (A)	8,897	3,137	156	3,293	-	-	8	85	123	1,233
Granisle (A)	353	100	n.d.	100	-	-	1	1	19	29
Greater Victoria (M)	297,342	267,644	625	268,269	77	277	339	3,423	2,826	45,885
Greenwood (A)	914	300	-	300	-	-	1	24	21	154
Hazelton District (A)	5,174	10,856	n.d.	10,856	-	-	8	55	151	1,335
Houston (A)	3,733	1,596	29	1,625	5	36	31	231	120	3,700
Hudson's Hope (A)	1,157	195	12	207	-	-	8	114	23	982
Invermere (M)	8,584	425	27	452	-	-	4	3	40	425
Kaslo & District (A)	1,998	350	-	350	-	-	5	7	22	258
Kimberley (M)	8,200	2,750	-	2,750	-	-	1	2	20	1,003
Kitimat (A)	10,587	8,778	1,949	10,727	-	75	19	141	147	4,234
Lillooet Area (A)	4,443	403	40	443	-	21	2	12	52	1,330
Mackenzie (M)	5,591	2,900	n.d.	2,900	-	-	1	142	85	926
McBride (A)	1,947	250	5	255	-	-	2	2	108	887
Midway (A)	630	16	n.d.	16	-	-	2	2	6	186
Nakusp (A)	2,748	1,750	n.d.	1,750	-	-	3	12	32	400

REFERENCE AND PROGRAMMING – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>AskAway sessions with library's patrons</i>	<i>AskAway sessions with other libraries' patrons</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Nelson (M)	9,797	11,842	61	11,903	-	-	18	112	65	2,805
New Westminster (M)	57,480	54,673	277	54,950	5	128	83	463	1,280	16,379
North Vancouver City (M)	47,098	73,322	320	73,642	1	91	74	592	1,027	22,274
North Vancouver District (M)	88,697	65,093	184	65,277	16	116	112	608	4,024	31,098
Okanagan (R)	350,558	591,350	56	591,406	25	231	232	2,306	8,780	67,771
Pemberton & District (A)	5,329	13,450	n.d.	13,450	3	-	4	10	45	1,130
Pender Island (A)	4,664	n.d.	n.d.	n.d.	1	-	1	10	254	504
Penticton (M)	33,073	23,056	250	23,306	1	-	10	241	157	1,010
Port Moody (M)	28,458	25,100	434	25,534	-	-	36	159	923	7,867
Pouce Coupe (M)	887	1,265	n.d.	1,265	-	-	1	2	75	153
Powell River (M)	21,508	5,156	4	5,160	-	136	109	73	125	3,223
Prince George (M)	90,859	72,184	300	72,484	7	167	182	732	977	19,905
Prince Rupert (M)	17,083	1,468	21	1,489	6	90	-	134	112	1,353
Radium Hot Springs (M)	813	n.d.	-	n.d.	-	-	n.a.	12	n.a.	50
Richmond (M)	173,430	129,233	555	129,788	6	197	491	1,704	3,934	81,858
Rossland (A)	4,042	4,084	-	4,084	-	-	-	118	74	1,099
Salmo (A)	2,487	1,227	14	1,241	-	7	1	30	96	1,168
Salt Spring Island (A)	9,279	7,150	25	7,175	-	42	2	15	63	832
Sechelt (A)	14,801	12,000	70	12,070	1	96	8	63	85	1,516
Smithers (M)	8,182	5,488	n.d.	5,488	-	46	19	57	175	2,611
Sparwood (A)	4,892	625	5	630	-	40	2	2	60	780
Squamish (M)	16,417	3,562	12	3,574	1	47	47	262	216	5,802
Stewart (A)	695	394	n.d.	394	-	-	3	4	24	282
Surrey (M)	393,268	591,682	3,237	594,919	135	237	1,482	2,082	12,039	124,241
Terrace (A)	21,919	9,957	157	10,114	3	50	18	235	189	9,705
Thompson-Nicola (I)	128,790	61,559	3,000	64,559	27	257	221	536	2,035	13,824
Trail & District (M)	10,906	7,814	77	7,891	-	96	26	52	97	2,970
Tumbler Ridge (A)	2,526	2,754	30	2,784	-	-	18	13	101	5,864
Valemount (A)	2,047	650	100	750	-	-	-	3	14	143
Vancouver (M)	584,572	940,947	24,260	965,207	454	662	1,218	6,525	9,701	233,420
Vancouver Island (R)	417,324	134,134	6,136	140,270	41	422	226	1,613	4,251	34,842
Vanderhoof (A)	8,221	2,050	12	2,062	-	-	20	60	97	956
View Royal (A)		-	-	-	-	-	-	-	5	-
West Vancouver (M)	46,022	65,576	35	65,611	2	209	379	396	1,415	22,282
Whistler (M)	10,023	3,484	-	3,484	3	-	4	141	75	4,320
Total	4,194,677	2,419,003	38,196	2,469,503	902	5,127	8,187	30,227	82,394	1,053,915

STAFF – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Alert Bay (A)	1,299	-	2	2	-	-	0.40	0.01	0.41	1	0.24
Beaver Valley (A)	5,151	1	3	4	-	-	2.40	0.57	2.96	8	0.44
Bowen Island (A)	3,424	1	2	3	0.91	-	-	0.69	1.60	23	1.36
Burnaby (M)	204,324	66	169	235	29.70	-	-	91.66	121.36	-	-
Burns Lake (A)	6,834	4	5	9	-	-	1.62	2.38	4.00	102	0.53
Cariboo (I)	70,329	13	35	48	3.00	4.92	-	16.90	24.83	20	0.68
Castlegar & District (A)	13,233	4	3	7	-	-	3.74	1.00	4.74	44	2.94
Chetwynd (A)	5,129	4	3	7	-	-	4.21	1.33	5.54	1	0.04
Coquitlam (M)	121,988	33	49	82	16.01	0.50	-	37.63	54.14	-	-
Cranbrook (M)	25,696	6	6	12	1.55	0.37	2.00	4.56	8.48	37	0.40
Creston (A)	12,739	2	11	13	1.00	-	-	4.08	5.08	47	1.16
Dawson Creek (M)	18,416	2	9	11	-	-	-	6.21	6.21	-	-
Elkford (A)	2,670	1	1	2	-	-	1.00	0.71	1.71	-	-
Fernie (A)	7,965	1	5	6	-	-	2.57	-	2.57	18	1.87
Fort Nelson (A)	6,255	3	3	6	-	-	1.00	2.93	3.93	-	-
Fort St. James (A)	4,894	-	4	4	-	-	1.43	0.44	1.87	2	0.12
Fort St. John (A)	30,577	-	16	16	-	-	2.14	5.67	7.81	7	0.80
Fraser Lake (A)	3,475	-	4	4	-	-	-	2.44	2.44	48	0.69
Fraser Valley (R)	661,149	117	266	383	42.89	62.76	-	130.31	235.96	-	-
Gibsons & District (A)	10,685	1	9	10	2.69	-	-	3.74	6.44	34	0.88
Grand Forks & District (A)	8,897	3	2	5	0.70	0.04	1.05	2.20	4.00	15	0.67
Granisle (A)	353	-	5	5	-	-	-	0.83	0.83	-	-
Greater Victoria (M)	297,342	83	248	331	37.93	1.51	-	132.53	171.97	32	n.d.
Greenwood (A)	914	-	2	2	-	-	0.40	0.09	0.49	10	0.18
Hazelton District (A)	5,174	-	6	6	-	-	1.20	1.20	2.40	24	0.73
Houston (A)	3,733	1	3	4	-	-	1.50	0.79	2.29	3	0.12
Hudson's Hope (A)	1,157	-	3	3	-	-	0.92	0.91	1.84	2	0.09
Invermere (M)	8,584	1	1	2	-	-	1.94	-	1.94	8	0.33
Kaslo & District (A)	1,998	-	3	3	-	-	0.01	0.54	0.55	22	0.40
Kimberley (M)	8,200	-	6	6	0.38	-	-	2.32	2.71	8	0.33
Kitimat (A)	10,587	5	4	9	1.00	1.00	0.28	4.68	6.96	34	0.17
Lillooet Area (A)	4,443	-	11	11	-	-	1.73	1.23	2.96	26	0.16
Mackenzie (M)	5,591	2	6	8	-	-	1.15	2.57	3.72	1	0.02
McBride (A)	1,947	-	4	4	-	-	0.69	1.63	2.31	1	0.06
Midway (A)	630	-	3	3	-	-	0.98	0.81	1.79	15	0.97
Nakusp (A)	2,748	-	5	5	-	-	0.49	1.07	1.56	13	0.52

STAFF – ALPHABETICAL BY LIBRARY NAME

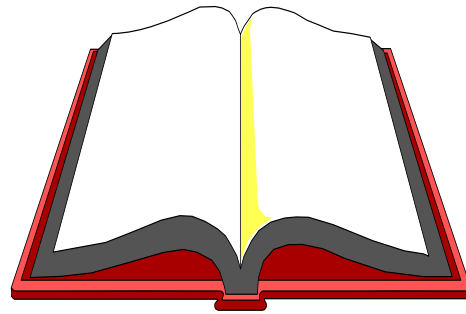
<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Nelson (M)	9,797	1	10	11	1.07	0.58	2.87	1.70	6.23	34	0.54
New Westminster (M)	57,480	21	46	67	13.42	-	-	22.24	35.66	56	1.32
North Vancouver City (M)	47,098	22	18	40	10.93	1.00	-	21.07	33.00	-	-
North Vancouver District (M)	88,697	32	94	126	22.94	3.40	-	37.04	63.38	-	-
Okanagan (R)	350,558	58	205	263	15.37	2.00	19.02	100.69	137.08	n.d.	0.71
Pemberton & District (A)	5,329	-	7	7	-	-	1.85	1.03	2.87	3	0.07
Pender Island (A)	4,664	-	-	-	-	-	-	-	-	141	4.31
Penticton (M)	33,073	9	13	22	4.29	3.71	-	5.62	13.62	5	0.06
Port Moody (M)	28,458	12	10	22	5.28	1.51	1.00	7.04	14.84	-	-
Pouce Coupe (M)	887	-	5	5	-	-	0.01	1.17	1.18	-	-
Powell River (M)	21,508	7	9	16	1.00	1.04	0.99	7.46	10.50	14	0.01
Prince George (M)	90,859	25	38	63	8.19	1.07	-	37.28	46.54	100	0.75
Prince Rupert (M)	17,083	6	9	15	2.07	-	-	6.42	8.49	-	-
Radium Hot Springs (M)	813	-	1	1	-	-	-	0.07	0.07	4	0.50
Richmond (M)	173,430	57	43	100	25.00	4.60	-	54.08	83.68	-	-
Rosland (A)	4,042	1	5	6	-	1.00	0.65	0.68	2.33	10	0.77
Salmo (A)	2,487	-	3	3	-	0.30	0.56	0.51	1.37	15	0.69
Salt Spring Island (A)	9,279	-	3	3	0.56	-	-	0.49	1.06	152	9.56
Sechelt (A)	14,801	3	7	10	1.46	3.02	-	1.77	6.25	30	1.38
Smithers (M)	8,182	1	7	8	-	0.92	0.51	2.22	3.65	18	0.76
Sparwood (A)	4,892	1	3	4	-	-	1.07	1.31	2.39	6	0.16
Squamish (M)	16,417	3	15	18	2.12	-	1.86	5.13	9.10	-	0.53
Stewart (A)	695	-	1	1	-	-	0.91	-	0.91	2	0.05
Surrey (M)	393,268	73	144	217	38.40	27.67	0.80	77.04	143.91	64	1.09
Terrace (A)	21,919	2	18	20	1.00	-	2.06	6.51	9.56	-	-
Thompson-Nicola (I)	128,790	36	78	114	8.00	3.00	-	48.03	59.03	n.d.	n.d.
Trail & District (M)	10,906	5	9	14	1.00	1.00	-	4.22	6.22	-	-
Tumbler Ridge (A)	2,526	3	3	6	-	1.12	0.93	2.89	4.94	12	0.36
Valemount (A)	2,047	-	6	6	-	-	0.76	1.40	2.16	1	0.06
Vancouver (M)	584,572	404	404	808	138.64	24.90	-	351.68	515.22	-	-
Vancouver Island (R)	417,324	80	104	184	31.04	-	-	139.63	170.67	8	0.79
Vanderhoof (A)	8,221	1	2	3	-	-	1.54	0.86	2.40	10	0.57
View Royal (A)		-	-	-	-	-	-	-	-	43	3.43
West Vancouver (M)	46,022	20	50	70	12.88	4.00	-	29.13	46.01	52	1.64
Whistler (M)	10,023	5	7	12	1.85	0.72	1.45	2.07	6.10	3	0.24
Total	4,194,677	1,242	2,294	3,536	484.30	157.67	73.71	1,445.14	2,160.81	1,389	47.25

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Alert Bay (A)	1,299	1	-	50	644	644	215	215	2	2	0.038
Beaver Valley (A)	5,151	1	-	270	2,234	2,234	324	324	3	5	0.052
Bowen Island (A)	3,424	1	-	209	2,021	2,021	253	253	2	4	0.061
Burnaby (M)	204,324	4	1	9,807	3,634	12,985	344	1,288	75	122	0.048
Burns Lake (A)	6,834	1	-	342	1,557	1,557	189	189	5	7	0.050
Cariboo (I)	70,329	15	1	2,869	2,288	12,324	260	2,236	40	50	0.041
Castlegar & District (A)	13,233	1	-	1,222	2,262	2,262	327	327	10	13	0.092
Chetwynd (A)	5,129	1	-	692	2,583	2,583	346	346	7	9	0.409
Coquitlam (M)	121,988	2	-	3,627	4,768	9,536	325	650	21	38	0.030
Cranbrook (M)	25,696	1	-	744	2,690	2,690	276	276	20	24	0.029
Creston (A)	12,739	1	-	836	1,921	1,921	248	248	4	7	0.066
Dawson Creek (M)	18,416	1	-	939	2,732	2,732	342	342	8	12	0.051
Elkford (A)	2,670	1	-	252	1,716	1,716	328	328	3	6	0.094
Fernie (A)	7,965	1	-	810	2,262	2,262	286	286	6	8	0.102
Fort Nelson (A)	6,255	1	-	655	2,236	2,236	349	349	4	10	0.105
Fort St. James (A)	4,894	1	-	280	1,486	1,486	242	242	5	7	0.057
Fort St. John (A)	30,577	1	-	720	2,516	2,516	294	294	9	15	0.024
Fraser Lake (A)	3,475	1	-	288	1,352	1,352	255	255	4	5	0.083
Fraser Valley (R)	661,149	24	1	21,978	n.a.	60,732	n.a.	n.d.	218	381	0.033
Gibsons & District (A)	10,685	1	-	648	2,147	2,147	249	249	6	10	0.061
Grand Forks & District (A)	8,897	1	-	540	2,028	2,028	246	246	6	8	0.061
Granisle (A)	353	1	-	119	960	960	248	248	3	3	0.337
Greater Victoria (M)	297,342	8	-	11,509	3,266	22,884	330	2,566	163	250	0.039
Greenwood (A)	914	1	-	112	962	962	180	180	3	4	0.123
Hazelton District (A)	5,174	1	-	329	1,785	1,785	299	299	4	5	0.064
Houston (A)	3,733	1	-	495	1,880	1,880	247	247	7	10	0.133
Hudson's Hope (A)	1,157	1	-	210	1,326	1,326	246	246	3	5	0.182
Invermere (M)	8,584	1	-	238	1,794	1,794	255	255	3	4	0.028
Kaslo & District (A)	1,998	1	-	186	1,073	1,073	203	203	2	3	0.093
Kimberley (M)	8,200	1	-	450	1,940	1,940	250	250	7	8	0.055
Kitimat (A)	10,587	1	-	900	2,998	2,998	350	350	3	6	0.085
Lillooet Area (A)	4,443	3	1	471	1,398	2,162	251	502	7	9	0.106
Mackenzie (M)	5,591	1	-	582	2,812	2,812	326	326	7	15	0.104
McBride (A)	1,947	2	-	265	1,196	1,300	208	312	8	8	0.136
Midway (A)	630	1	-	322	1,173	1,277	204	211	3	3	0.511
Nakusp (A)	2,748	1	-	310	1,056	1,056	192	192	6	8	0.113

FACILITIES AND ACCESS – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Nelson (M)	9,797	1	-	1,125	2,402	2,402	308	308	7	10	0.115
New Westminster (M)	57,480	1	-	3,800	3,571	3,571	344	344	24	37	0.066
North Vancouver City (M)	47,098	1	-	1,260	3,396	3,396	345	345	18	27	0.027
North Vancouver District (M)	88,697	3	-	4,415	3,552	10,054	329	987	21	48	0.050
Okanagan (R)	350,558	29	1	14,635	2,931	41,525	330	6,680	106	179	0.042
Pemberton & District (A)	5,329	1	-	174	1,886	1,886	305	305	3	4	0.033
Pender Island (A)	4,664	5	-	590	1,326	2,652	204	614	11	16	0.127
Penticton (M)	33,073	1	-	1,242	2,710	2,710	331	331	6	13	0.038
Port Moody (M)	28,458	1	-	1,161	3,601	3,601	351	351	8	15	0.041
Pouce Coupe (M)	887	1	-	92	1,838	1,838	300	300	3	5	0.104
Powell River (M)	21,508	1	-	531	2,626	2,626	299	299	5	7	0.025
Prince George (M)	90,859	2	-	3,441	3,227	5,904	333	634	25	42	0.038
Prince Rupert (M)	17,083	1	-	935	2,823	2,823	323	323	19	24	0.055
Radium Hot Springs (M)	813	1	-	22	624	624	156	156	-	-	0.027
Richmond (M)	173,430	4	-	6,482	3,818	13,657	351	1,405	161	179	0.037
Rossland (A)	4,042	1	-	321	2,360	2,360	336	336	2	4	0.079
Salmo (A)	2,487	1	-	160	1,144	1,144	260	260	2	4	0.064
Salt Spring Island (A)	9,279	1	-	506	2,100	2,100	302	302	8	11	0.055
Sechelt (A)	14,801	2	-	810	2,021	2,227	248	351	8	11	0.055
Smithers (M)	8,182	1	-	373	1,962	1,962	298	298	6	8	0.046
Sparwood (A)	4,892	1	-	434	2,228	2,228	284	284	5	7	0.089
Squamish (M)	16,417	1	-	1,080	2,320	2,320	353	353	8	15	0.066
Stewart (A)	695	1	-	190	1,504	1,504	176	176	3	5	0.273
Surrey (M)	393,268	9	1	11,779	3,401	27,928	344	2,868	151	217	0.030
Terrace (A)	21,919	1	-	1,350	3,137	3,137	347	347	12	17	0.062
Thompson-Nicola (I)	128,790	14	2	6,611	2,912	18,044	333	3,141	52	94	0.051
Trail & District (M)	10,906	1	-	522	2,576	2,576	319	319	4	7	0.048
Tumbler Ridge (A)	2,526	1	-	450	2,336	2,336	305	305	7	11	0.178
Valemount (A)	2,047	1	-	144	1,821	1,821	252	252	5	6	0.070
Vancouver (M)	584,572	22	-	44,953	3,223	55,509	344	6,212	519	531	0.077
Vancouver Island (R)	417,324	37	1	13,890	n.a.	59,956	n.a.	8,684	178	184	0.033
Vanderhoof (A)	8,221	1	-	616	1,721	1,721	253	253	6	8	0.075
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.013
West Vancouver (M)	46,022	2	-	5,352	3,193	3,735	334	531	32	45	0.116
Whistler (M)	10,023	1	-	250	2,598	2,598	305	305	5	7	0.025
Total	4,194,677	240	9	194,083	155,037	472,102	19,792	54,592	2,119	2,884	
Average											0.046



**ALL LIBRARIES
BY POPULATION SERVED**

PER CAPITA MEASURES – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident cardholders as % of population served</i>	<i>Square metres per capita</i>
Fraser Valley (R)	661,149	1.56	0.27	9.39	5.28	102.19	0.94	0.11	0.33	50.61	n.a.	0.36	0.38	46.12	0.033
Vancouver (M)	584,572	4.10	1.54	17.30	2.56	182.24	0.63	1.61	0.89	50.46	64.46	0.88	0.51	50.33	0.077
Vancouver Island (R)	417,324	3.14	0.59	10.86	3.22	75.61	1.53	0.32	0.43	32.41	n.a.	0.41	0.38	49.84	0.033
Surrey (M)	393,268	1.41	0.38	9.83	5.82	138.48	1.20	1.50	0.38	62.06	68.02	0.37	0.37	57.54	0.030
Okanagan (R)	350,558	1.60	n.d.	9.22	5.09	77.84	1.23	1.69	0.30	28.64	58.61	0.39	0.42	46.56	0.042
Greater Victoria (M)	297,342	2.57	1.00	16.19	5.56	210.30	1.03	0.90	0.55	57.21	65.32	0.58	0.36	55.47	0.039
Burnaby (M)	204,324	2.79	1.44	17.51	4.61	275.57	0.58	1.01	0.37	64.93	72.68	0.59	0.34	44.26	0.048
Richmond (M)	173,430	2.35	1.06	24.31	8.85	308.76	0.41	0.75	0.93	68.29	76.36	0.48	0.20	62.69	0.037
Thompson-Nicola (I)	128,790	1.95	1.30	7.80	3.55	55.65	2.85	0.48	0.40	25.78	58.24	0.46	0.59	35.48	0.051
Coquitlam (M)	121,988	1.82	1.05	10.79	5.53	137.97	1.44	0.57	0.17	95.36	95.36	0.44	0.41	36.35	0.030
Prince George (M)	90,859	1.96	1.36	7.67	3.46	118.02	5.98	0.79	0.28	59.04	64.54	0.51	0.67	63.77	0.038
North Vancouver District (M)	88,697	3.38	1.75	19.79	4.91	174.58	1.80	0.73	0.24	67.03	71.04	0.71	0.36	50.30	0.050
Cariboo (I)	70,329	3.03	1.71	6.18	1.85	35.29	6.47	0.35	0.57	16.43	45.76	0.35	0.57	78.91	0.041
New Westminster (M)	57,480	3.60	3.55	13.38	3.20	215.31	3.57	0.95	0.42	71.42	71.42	0.62	0.46	91.93	0.066
North Vancouver City (M)	47,098	2.65	1.99	13.27	4.49	183.97	4.00	1.56	0.38	67.92	67.92	0.70	0.53	52.52	0.027
West Vancouver (M)	46,022	5.38	3.77	21.08	2.67	259.72	1.32	1.42	0.70	37.35	63.86	1.00	0.47	54.01	0.116
Penticton (M)	33,073	3.72	3.69	9.26	2.00	113.00	2.04	0.70	0.18	54.20	54.20	0.41	0.44	50.55	0.038
Fort St. John (A)	30,577	2.41	2.40	3.97	1.56	48.28	7.04	0.21	0.29	50.32	50.32	0.26	0.64	66.95	0.024
Port Moody (M)	28,458	3.50	2.59	17.06	4.47	134.80	1.60	0.88	0.28	72.01	72.01	0.52	0.31	72.61	0.041
Cranbrook (M)	25,696	2.48	2.22	8.68	3.22	82.93	6.69	0.49	0.78	53.80	53.80	0.33	0.38	42.09	0.029
Terrace (A)	21,919	2.89	2.58	9.59	2.90	67.01	4.63	0.45	0.55	62.74	62.74	0.44	0.45	33.40	0.062
Powell River (M)	21,508	2.36	1.56	7.99	3.09	65.45	14.13	0.24	0.23	52.51	52.51	0.49	0.61	58.46	0.025
Dawson Creek (M)	18,416	4.13	4.13	6.50	1.49	43.84	6.85	0.49	0.43	54.64	54.64	0.34	0.52	77.57	0.051
Prince Rupert (M)	17,083	4.28	3.90	6.06	1.26	36.66	11.21	0.09	1.11	56.46	56.46	0.50	0.82	46.41	0.055
Squamish (M)	16,417	3.22	3.08	7.34	2.04	51.98	9.01	0.22	0.49	46.40	46.40	0.55	0.75	69.15	0.066
Sechelt (A)	14,801	2.58	n.d.	11.71	4.23	77.85	16.17	0.81	0.54	22.27	40.42	0.42	0.36	60.16	0.055
Castlegar & District (A)	13,233	4.46	4.44	9.99	2.05	58.45	6.10	0.32	0.76	45.24	45.24	0.36	0.36	57.46	0.092
Creston (A)	12,739	3.56	3.47	8.50	2.19	56.39	13.15	0.30	0.31	38.42	38.42	0.40	0.47	51.91	0.066
Trail & District (M)	10,906	4.33	4.08	8.20	1.70	34.73	8.86	0.72	0.37	51.52	51.52	0.57	0.70	54.80	0.048
Gibsons & District (A)	10,685	3.73	3.65	17.84	4.44	88.76	8.39	0.78	0.56	42.94	42.94	0.60	0.34	64.29	0.061
Kitimat (A)	10,587	5.16	4.17	7.45	1.32	26.30	7.25	0.83	0.28	59.96	59.96	0.66	0.88	64.02	0.085
Whistler (M)	10,023	3.59	3.59	12.90	3.15	49.75	6.87	0.35	0.50	51.96	51.96	0.61	0.47	79.99	0.025
Nelson (M)	9,797	6.44	6.13	12.61	1.86	51.45	11.72	1.21	0.71	48.04	48.04	0.64	0.50	72.69	0.115
Salt Spring Island (A)	9,279	5.09	4.87	13.67	2.49	60.38	14.28	0.77	0.86	42.00	42.00	0.11	0.08	65.03	0.055
Grand Forks & District (A)	8,897	3.25	3.25	8.78	2.45	38.53	14.73	0.35	0.67	40.56	40.56	0.45	0.51	41.36	0.061
Invermere (M)	8,584	1.64	1.64	3.29	1.88	15.76	69.72	0.05	0.35	35.88	35.88	0.23	0.69	24.84	0.028

PER CAPITA MEASURES – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Print volumes per capita</i>	<i>Print titles per capita</i>	<i>Circulation per capita</i>	<i>Circulation per volume held</i>	<i>Circulation per hour open</i>	<i>Interlibrary loans borrowed per 1,000 circulation</i>	<i>Reference transactions per capita</i>	<i>Public Internet workstations per 1,000 population served</i>	<i>Average hours open per week, per service point</i>	<i>Average hours open per week, main service point</i>	<i>Full-time equivalent employees per 1,000 population served</i>	<i>Full-time equivalent employees per 10,000 circulation</i>	<i>Resident cardholders as % of population served</i>	<i>Square metres per capita</i>
View Royal (A)		1.95	1.94	1.05	0.52	6.03	6.15	-	0.24	29.12	29.12	-	-	26.18	0.013
Vanderhoof (A)	8,221	1.80	1.78	5.37	2.90	25.65	30.17	0.25	0.73	34.43	34.43	0.29	0.54	17.77	0.075
Kimberley (M)	8,200	3.91	3.91	4.97	1.18	21.02	14.49	0.34	0.85	38.80	38.80	0.33	0.66	31.51	0.055
Smithers (M)	8,182	3.50	3.33	10.40	2.81	43.39	14.26	0.67	0.73	39.23	39.23	0.45	0.43	43.44	0.046
Fernie (A)	7,965	4.39	3.61	8.35	1.76	29.40	14.08	0.82	0.75	45.24	45.24	0.32	0.39	50.04	0.102
Burns Lake (A)	6,834	4.82	4.72	8.24	1.63	36.18	8.02	0.37	0.73	31.14	31.14	0.59	0.71	15.22	0.050
Fort Nelson (A)	6,255	6.56	6.48	7.39	1.04	20.67	8.00	1.08	0.64	44.72	44.72	0.63	0.85	68.39	0.105
Mackenzie (M)	5,591	6.98	5.76	7.23	0.98	14.37	12.77	0.52	1.25	56.24	56.24	0.66	0.92	73.31	0.104
Pemberton & District (A)	5,329	2.77	2.68	8.15	2.55	23.02	19.37	2.52	0.56	37.72	37.72	0.54	0.66	27.04	0.033
Hazelton District (A)	5,174	5.51	5.03	4.03	0.71	11.68	13.05	2.10	0.77	35.70	35.70	0.46	1.15	65.60	0.064
Beaver Valley (A)	5,151	5.98	5.87	11.57	1.80	26.67	8.93	1.13	0.58	44.68	44.68	0.57	0.50	69.81	0.052
Chetwynd (A)	5,129	6.73	6.14	9.19	1.32	18.24	11.29	0.59	1.36	51.66	51.66	1.08	1.18	49.52	0.135
Fort St. James (A)	4,894	2.71	2.70	4.30	1.48	14.15	32.62	0.90	1.02	29.72	29.72	0.38	0.89	19.62	0.057
Sparwood (A)	4,892	6.64	6.34	6.09	0.89	13.38	11.51	0.13	1.02	44.56	44.56	0.49	0.80	68.56	0.089
Pender Island (A)	4,664	7.09	7.09	8.84	1.19	15.55	25.21	n.d.	2.36	10.61	26.52	-	-	66.08	0.127
Lillooet Area (A)	4,443	6.08	4.74	8.58	1.24	17.63	19.31	0.09	1.58	14.41	27.96	0.67	0.78	69.30	0.106
Rossland (A)	4,042	5.04	4.95	8.59	1.61	14.72	10.91	1.01	0.49	47.20	47.20	0.58	0.67	88.03	0.079
Houston (A)	3,733	7.94	7.94	9.18	1.12	18.23	20.63	0.43	1.88	37.60	37.60	0.61	0.67	51.35	0.133
Fraser Lake (A)	3,475	5.43	5.43	5.13	0.90	13.19	52.73	2.55	1.15	27.04	27.04	0.70	1.37	36.72	0.083
Bowen Island (A)	3,424	5.14	4.83	11.85	2.17	20.08	3.99	0.98	0.58	40.42	40.42	0.47	0.39	84.11	0.061
Nakusp (A)	2,748	5.62	5.62	11.21	1.77	29.16	18.25	0.64	2.18	21.12	21.12	0.57	0.51	72.23	0.113
Elkford (A)	2,670	10.26	10.07	7.18	0.68	11.18	21.90	0.22	1.12	34.32	34.32	0.64	0.89	68.88	0.094
Tumbler Ridge (A)	2,526	13.27	12.65	4.74	0.34	5.13	34.57	1.09	2.77	46.71	46.71	1.96	4.12	70.19	0.178
Salmo (A)	2,487	7.27	7.26	10.65	1.28	23.14	17.60	0.49	0.80	22.88	22.88	0.55	0.52	60.23	0.064
Valemount (A)	2,047	7.36	7.32	11.17	1.36	12.55	32.94	0.32	2.44	36.42	36.42	1.06	0.94	47.00	0.070
Kaslo & District (A)	1,998	6.18	5.75	9.14	1.40	17.02	42.55	0.18	1.00	21.46	21.46	0.27	0.30	73.12	0.093
McBride (A)	1,947	7.90	7.89	8.59	0.99	12.86	24.16	0.13	4.11	13.00	23.92	1.19	1.38	56.09	0.136
Alert Bay (A)	1,299	6.54	6.39	2.10	0.30	4.23	40.38	0.06	1.54	12.88	12.88	0.32	1.50	19.86	0.038
Hudson's Hope (A)	1,157	13.38	13.54	11.17	0.80	9.75	28.24	0.17	2.59	26.52	26.52	1.59	1.42	67.24	0.182
Greenwood (A)	914	11.25	10.97	6.09	0.52	5.79	41.31	0.33	3.28	19.24	19.24	0.53	0.87	31.51	0.123
Pouce Coupe (M)	887	17.84	17.54	8.82	0.48	4.26	6.77	1.43	3.38	36.76	36.76	1.33	1.51	50.17	0.104
Radium Hot Springs (M)	813	7.38	7.38	3.27	0.44	4.26	n.a.	n.d.	-	12.48	12.48	0.08	0.25	22.76	0.027
Stewart (A)	695	22.10	22.10	6.45	0.28	2.98	17.39	0.57	4.32	30.08	30.08	1.32	2.04	74.10	0.273
Midway (A)	630	21.65	20.40	11.09	0.47	5.47	21.04	0.03	4.76	25.54	23.46	2.84	2.56	48.89	0.511
Granisle (A)	353	35.41	26.06	9.19	0.21	3.38	49.32	0.28	8.50	19.19	19.19	2.35	2.55	49.58	0.337
Total	4,194,677														
Average		2.69	1.38	12.46	3.70	110.70	1.93	0.58	0.51	41.63	44.94	0.52	0.41	51.76	0.046

REVENUE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Revenue per capita (\$)</i>	<i>Transfers from reserve (\$)</i>
Fraser Valley (R)	661,149	15,803,542	171,912	24.16	1,845,011	37,629	970,871	119,556	145,448	19,093,969	28.88	148,703
Vancouver (M)	584,572	34,492,857	-	59.01	2,188,467	1,111,467	2,336,978	325,108	371,067	40,825,944	69.84	1,678,232
Vancouver Island (R)	417,324	8,691,097	4,223,754	30.95	1,553,440	-	632,009	13,225	-	15,113,525	36.22	1,513,373
Surrey (M)	393,268	9,652,000	-	24.54	1,040,716	24,842	771,262	58,593	-	11,547,413	29.36	-
Okanagan (R)	350,558	7,810,495	2,895,089	30.97	1,252,425	64,177	377,047	49,814	64,301	12,513,348	35.70	-
Greater Victoria (M)	297,342	9,869,493	-	33.19	814,189	30,911	754,992	97,613	107,920	11,675,118	39.26	-
Burnaby (M)	204,324	6,831,140	-	33.43	557,091	8,480	692,539	1,276	1,326,336	9,416,862	46.09	-
Richmond (M)	173,430	6,310,400	-	36.39	468,240	95,055	559,380	190,078	-	7,623,153	43.96	-
Thompson-Nicola (I)	128,790	-	5,339,113	41.46	478,054	5,824	105,399	11,878	1,253	5,941,522	46.13	-
Coquitlam (M)	121,988	3,420,471	-	28.04	330,049	11,000	150,222	44,668	55,855	4,012,265	32.89	-
Prince George (M)	90,859	2,945,633	150,000	34.07	276,928	13,998	158,453	117,730	13,093	3,675,835	40.46	-
North Vancouver District (M)	88,697	3,997,284	-	45.07	249,898	4,091	351,400	11,768	-	4,614,441	52.02	31,419
Cariboo (I)	70,329	-	2,095,194	29.79	348,803	52,755	41,958	2,370	206,042	2,747,122	39.06	-
New Westminster (M)	57,480	2,547,152	-	44.31	163,943	2,849	118,149	-	-	2,832,094	49.27	-
North Vancouver City (M)	47,098	2,261,549	-	48.02	133,174	9,000	94,250	775	24,898	2,523,646	53.58	-
West Vancouver (M)	46,022	3,018,762	-	65.59	135,937	14,125	233,978	209,328	-	3,612,130	78.49	-
Penticton (M)	33,073	874,117	-	26.43	121,684	-	129,796	8,758	8,709	1,143,064	34.56	110,970
Fort St. John (A)	30,577	325,000	56,000	12.46	115,306	27,695	33,212	9,001	498	566,713	18.53	-
Port Moody (M)	28,458	1,070,213	-	37.61	108,664	46,764	80,436	31,716	-	1,337,793	47.01	27,916
Cranbrook (M)	25,696	358,000	89,500	17.42	103,698	13,388	27,180	183,270	4,770	779,806	30.35	-
Terrace (A)	21,919	527,850	-	24.08	92,067	14,489	37,896	641	1,790	674,733	30.78	50,000
Powell River (M)	21,508	372,026	164,421	24.94	91,394	26,279	23,275	2,631	1,777	681,803	31.70	-
Dawson Creek (M)	18,416	369,754	-	20.08	80,555	3,406	10,357	11,955	770	476,797	25.89	-
Prince Rupert (M)	17,083	469,042	-	27.46	80,496	25,008	29,439	3,796	-	607,781	35.58	-
Squamish (M)	16,417	622,287	10,000	38.51	79,711	4,159	39,245	4,471	2,547	762,420	46.44	-
Sechelt (A)	14,801	368,770	126,588	33.47	65,138	4,132	25,360	770	3,288	594,046	40.14	14,284
Castlegar & District (A)	13,233	189,145	126,064	23.82	62,556	19,739	17,914	25,252	3,511	444,181	33.57	-
Creston (A)	12,739	-	237,124	18.61	57,642	15,083	8,878	58,407	4,421	381,555	29.95	56,056
Trail & District (M)	10,906	-	381,831	35.01	58,808	1,440	9,043	656	2,106	453,884	41.62	-
Gibsons & District (A)	10,685	-	411,410	38.50	58,820	-	22,515	3,635	2,429	498,809	46.68	-
Kitimat (A)	10,587	547,371	-	51.70	55,231	6,769	16,081	2,533	-	627,985	59.32	-
Whistler (M)	10,023	423,801	2,900	42.57	54,191	11,895	19,357	179,310	-	691,454	68.99	-
Nelson (M)	9,797	440,099	-	44.92	51,360	25,570	62,244	10,378	4,857	594,508	60.68	-
Salt Spring Island (A)	9,279	-	120,950	13.03	49,303	3,000	14,262	251,260	11,068	449,843	48.48	2,663
Grand Forks & District (A)	8,897	-	256,000	28.77	49,458	4,900	9,803	10,890	6,128	337,179	37.90	-
Invermere (M)	8,584	34,510	50,627	9.92	47,847	2,809	-	26,992	4,635	167,420	19.50	-

REVENUE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Municipal support (\$)</i>	<i>Regional district support (\$)</i>	<i>Local government support per capita (\$)</i>	<i>Provincial PLSB grants (\$)</i>	<i>Project grants (\$)</i>	<i>Library generated revenue (\$)</i>	<i>Donations and fundraising (\$)</i>	<i>Other revenue (\$)</i>	<i>Total revenue (\$)</i>	<i>Revenue per capita (\$)</i>	<i>Transfers from reserve (\$)</i>
View Royal (A)		5,000	-	0.60	8,382	3,500	565	359	1,410	19,216	2.29	-
Vanderhoof (A)	8,221	113,980	19,142	16.19	46,211	4,436	4,936	1,897	5,214	195,816	23.82	63,419
Kimberley (M)	8,200	117,800	32,900	18.38	48,056	10,845	12,685	5,641	21	227,948	27.80	-
Smithers (M)	8,182	122,837	30,570	18.75	48,719	2,550	19,691	4,189	1,449	230,004	28.11	11,615
Fernie (A)	7,965	155,140	36,564	24.07	46,428	9,165	19,869	4,302	2,850	274,318	34.44	14,778
Burns Lake (A)	6,834	-	111,548	16.32	42,624	4,410	16,659	17,897	-	193,138	28.26	187,628
Fort Nelson (A)	6,255	-	229,550	36.70	35,074	-	11,218	-	-	275,842	44.10	-
Mackenzie (M)	5,591	217,770	1,200	39.16	32,311	4,281	1,748	2,025	-	259,335	46.38	-
Pemberton & District (A)	5,329	-	169,700	31.84	32,294	2,400	5,150	13,195	1,058	223,797	42.00	-
Hazelton District (A)	5,174	2,500	79,323	15.81	33,114	8,454	2,322	2,863	2,939	131,515	25.42	-
Beaver Valley (A)	5,151	-	141,541	27.48	33,100	9,820	6,729	-	180	191,370	37.15	-
Chetwynd (A)	5,129	-	505,481	98.55	33,765	7,124	11,384	35,481	1,221	594,456	115.90	-
Fort St. James (A)	4,894	81,971	11,000	19.00	31,949	-	858	9,283	1,809	136,870	27.97	-
Sparwood (A)	4,892	120,768	18,049	28.38	32,290	3,344	6,079	6,089	-	186,619	38.15	-
Pender Island (A)	4,664	-	72,600	15.57	33,140	-	16,210	62,803	996	185,749	39.83	-
Lillooet Area (A)	4,443	-	142,000	31.96	35,844	8,357	3,356	3,712	3,971	197,240	44.39	-
Roseland (A)	4,042	-	123,332	30.51	26,715	3,078	3,711	1,620	433	158,889	39.31	-
Houston (A)	3,733	88,000	-	23.57	28,490	20,715	5,333	3,197	-	145,734	39.04	-
Fraser Lake (A)	3,475	41,500	13,537	15.84	26,579	7,675	2,642	15,723	-	107,656	30.98	15,779
Bowen Island (A)	3,424	124,000	-	36.22	24,355	888	7,923	92	-	157,257	45.93	-
Nakusp (A)	2,748	-	68,000	24.75	21,021	102,486	2,603	9,132	987	204,229	74.32	-
Elkford (A)	2,670	69,601	12,266	30.66	19,738	-	1,267	-	4,614	107,486	40.26	-
Tumbler Ridge (A)	2,526	182,369	-	72.20	18,122	20,785	2,419	4,160	1,500	229,355	90.80	-
Salmo (A)	2,487	20,953	25,609	18.72	19,830	17,759	4,008	4,755	554	93,468	37.58	-
Valemount (A)	2,047	-	95,000	46.41	18,330	8,659	5,899	1,474	1,326	130,688	63.84	-
Kaslo & District (A)	1,998	800	24,569	12.70	14,894	12,244	2,687	3,630	455	59,278	29.67	-
McBride (A)	1,947	-	109,409	56.19	15,761	13,243	6,246	13	-	144,672	74.31	15,488
Alert Bay (A)	1,299	6,400	-	4.93	12,743	511	1,038	1,193	93	21,978	16.92	-
Hudson's Hope (A)	1,157	79,727	-	68.91	13,969	5,039	1,514	3,079	1,958	105,286	91.00	15,870
Greenwood (A)	914	5,000	3,300	9.08	11,687	10,625	2,194	3,032	34	35,872	39.25	-
Pouce Coupe (M)	887	38,600	-	43.52	11,500	8,352	483	3,521	-	62,456	70.41	-
Radium Hot Springs (M)	813	-	9,123	11.22	27,602	-	-	564	-	37,289	45.87	-
Stewart (A)	695	35,000	-	50.36	15,797	-	1,184	8	455	52,443	75.46	536
Midway (A)	630	7,500	300	12.38	11,500	10,850	7,354	3,224	1,571	42,299	67.14	-
Granisle (A)	353	30,800	1,000	90.09	12,758	4,422	1,274	3,324	2,829	56,407	159.79	-
Total	4,194,677	126,311,876	18,995,090		14,244,986	2,068,746	9,164,416	2,311,580	2,419,443	175,516,138		3,958,729
Average				34.64							41.84	

EXPENDITURE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Expenditure per capita (\$)</i>	<i>Transfers to reserve (\$)</i>
Fraser Valley (R)	661,149	12,409,581	3,225,235	139,886	5.09	603,536	282,204	881,316	1,569,127	19,110,885	28.91	-
Vancouver (M)	584,572	28,180,994	3,896,692	624,313	7.73	355,174	3,848,020	232,327	2,803,965	39,941,485	68.33	2,782,797
Vancouver Island (R)	417,324	8,426,023	2,010,373	114,737	5.09	610,630	2,437,555	702,438	737,922	15,039,678	36.04	954,278
Surrey (M)	393,268	8,110,357	1,403,546	170,516	4.00	181,293	958,152	-	43,663	10,867,527	27.63	43,663
Okanagan (R)	350,558	6,035,083	1,861,052	133,076	5.77	539,792	2,346,062	538,773	187,417	11,641,255	33.68	984,464
Greater Victoria (M)	297,342	7,908,352	1,796,978	173,493	6.63	222,716	551,034	246,562	708,524	11,607,659	39.04	47,000
Burnaby (M)	204,324	6,441,603	1,297,337	60,506	6.65	55,668	470,179	-	539,098	8,864,391	43.38	10,000
Richmond (M)	173,430	4,780,624	1,128,304	162,000	7.44	151,329	436,777	8,713	928,428	7,596,175	43.80	-
Thompson-Nicola (I)	128,790	3,323,539	511,107	44,147	4.31	211,576	759,805	120,095	282,968	5,253,236	40.79	-
Coquitlam (M)	121,988	2,754,719	435,430	13,303	3.68	136,437	126,261	55,927	324,870	3,846,947	31.54	45,279
Prince George (M)	90,859	2,222,294	362,559	27,663	4.29	126,428	576,041	77,698	146,742	3,539,425	38.96	-
North Vancouver District (M)	88,697	3,382,029	549,516	24,600	6.47	135,897	185,056	9,027	192,262	4,478,387	50.49	137,850
Cariboo (I)	70,329	1,251,105	240,757	6,584	3.52	101,561	206,518	195,859	202,743	2,205,127	31.35	323,000
New Westminster (M)	57,480	1,919,880	325,215	21,958	6.04	92,462	168,666	39,974	141,118	2,709,273	47.13	172,392
North Vancouver City (M)	47,098	1,796,956	287,411	17,050	6.46	74,812	150,668	-	179,187	2,506,084	53.21	-
West Vancouver (M)	46,022	2,454,992	390,981	33,586	9.23	104,611	167,576	174,665	282,643	3,609,054	78.42	3,076
Penticton (M)	33,073	629,208	181,867	1,738	5.55	65,991	170,731	45,020	44,078	1,138,633	34.43	-
Fort St. John (A)	30,577	313,668	100,831	8,005	3.56	24,722	58,595	34,296	63,226	603,342	19.73	-
Port Moody (M)	28,458	972,941	151,609	13,092	5.79	64,217	12,579	93,112	82,913	1,390,463	48.86	25,300
Cranbrook (M)	25,696	385,200	81,989	3,289	3.32	47,041	37,238	135,550	33,704	724,011	28.18	5,440
Terrace (A)	21,919	435,787	72,388	6,742	3.61	47,819	49,057	20,678	69,684	702,154	32.03	-
Powell River (M)	21,508	504,800	78,463	1,683	3.73	7,436	25,683	19,152	35,006	672,222	31.25	-
Dawson Creek (M)	18,416	259,609	38,628	-	2.10	18,100	66,176	14,148	14,148	410,808	22.31	3,533
Prince Rupert (M)	17,083	446,379	66,670	3,002	4.08	14,806	43,563	9,925	25,860	610,205	35.72	-
Squamish (M)	16,417	481,010	94,058	8,364	6.24	6,108	66,819	18,452	68,169	742,980	45.26	-
Sechelt (A)	14,801	296,408	59,192	1,707	4.11	17,178	158,291	14,284	41,642	588,702	39.77	10,000
Castlegar & District (A)	13,233	269,682	73,925	3,596	5.86	6,295	33,839	19,752	30,596	437,687	33.08	17,750
Creston (A)	12,739	199,143	47,838	2,446	3.95	15,349	21,421	143,988	15,567	445,752	34.99	-
Trail & District (M)	10,906	317,825	45,524	801	4.25	13,873	38,373	15,818	8,498	440,712	40.41	11,565
Gibsons & District (A)	10,685	307,594	65,848	-	6.16	10,798	26,821	22,025	35,126	468,212	43.82	-
Kitimat (A)	10,587	353,414	60,219	-	5.69	6,324	124,933	27,825	30,167	602,882	56.95	-
Whistler (M)	10,023	366,689	75,854	1,047	7.67	11,178	-	5,000	46,960	506,728	50.56	184,726
Nelson (M)	9,797	395,656	44,726	1,464	4.71	4,115	89,651	48,880	69,193	653,685	66.72	17,850
Salt Spring Island (A)	9,279	51,576	57,239	-	6.17	4,560	24,635	269,893	40,510	448,413	48.33	-
Grand Forks & District (A)	8,897	203,413	37,299	-	4.19	12,627	32,587	21,188	18,155	325,269	36.56	-
Invermere (M)	8,584	83,459	17,802	-	2.07	8,848	11,677	4,376	11,231	137,393	16.01	-

EXPENDITURE – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Salaries and benefits (\$)</i>	<i>Library materials (\$)</i>	<i>Electronic information (\$)</i>	<i>Library materials & electronic information expenditure per capita (\$)</i>	<i>Computers and connectivity (\$)</i>	<i>Facilities (\$)</i>	<i>Capital expenditure (\$)</i>	<i>Other expenditure (\$)</i>	<i>Total expenditure (\$)</i>	<i>Expenditure per capita (\$)</i>	<i>Transfers to reserve (\$)</i>
View Royal (A)		-	8,365	-	1.00	1,353	3,320	1,069	3,816	17,923	2.14	-
Vanderhoof (A)	8,221	86,190	47,033	475	5.78	7,294	20,922	10,521	26,899	199,333	24.25	-
Kimberley (M)	8,200	105,815	34,021	2,000	4.39	3,948	-	3,854	51,695	201,333	24.55	-
Smithers (M)	8,182	132,816	30,917	158	3.80	4,561	15,292	6,690	29,015	219,449	26.82	22,559
Fernie (A)	7,965	150,144	33,747	-	4.24	15,690	8,792	15,313	35,189	258,875	32.50	-
Burns Lake (A)	6,834	102,743	30,283	333	4.48	8,989	6,496	180,640	9,886	339,370	49.66	-
Fort Nelson (A)	6,255	159,603	39,454	-	6.31	5,063	27,000	-	29,932	261,052	41.73	-
Mackenzie (M)	5,591	142,408	25,790	1,652	4.91	3,517	32,738	6,750	14,919	227,774	40.74	-
Pemberton & District (A)	5,329	119,185	29,715	450	5.66	3,797	13,155	1,000	23,093	190,394	35.73	33,403
Hazelton District (A)	5,174	73,510	10,613	-	2.05	5,560	8,297	18,071	13,811	129,862	25.10	-
Beaver Valley (A)	5,151	119,772	21,400	600	4.27	3,700	18,925	6,968	11,883	183,248	35.58	-
Chetwynd (A)	5,129	212,333	43,849	221	8.59	19,880	22,511	225,911	49,231	573,936	111.90	-
Fort St. James (A)	4,894	63,120	6,945	-	1.42	3,200	13,689	140,727	8,197	235,878	48.20	-
Sparwood (A)	4,892	89,550	23,362	1,400	5.06	8,243	42,370	1,528	2,727	169,180	34.58	5,000
Pender Island (A)	4,664	-	29,837	929	6.60	6,400	30,904	1,172	10,110	79,352	17.01	-
Lillooet Area (A)	4,443	116,394	20,442	217	4.65	14,265	23,707	4,175	23,439	202,639	45.61	-
Rossland (A)	4,042	88,738	13,782	-	3.41	4,222	16,359	13,265	8,092	144,458	35.74	-
Houston (A)	3,733	78,965	11,887	448	3.30	2,879	10,320	2,185	9,598	116,282	31.15	-
Fraser Lake (A)	3,475	67,488	20,025	-	5.76	2,767	1,562	17,262	10,826	119,931	34.51	-
Bowen Island (A)	3,424	66,787	25,552	2,081	8.07	9,793	26,117	-	20,119	150,450	43.94	6,725
Nakusp (A)	2,748	54,997	11,871	-	4.32	2,398	8,411	166,226	6,805	250,708	91.23	-
Elkford (A)	2,670	62,478	16,785	-	6.29	3,045	-	-	-	82,307	30.83	-
Tumbler Ridge (A)	2,526	138,733	16,749	66	6.66	23,137	4,398	38,825	29,124	251,033	99.38	-
Salmo (A)	2,487	50,243	10,493	-	4.22	9,192	7,150	-	10,863	87,941	35.36	-
Valemount (A)	2,047	64,053	18,282	-	8.93	8,036	7,368	-	9,868	107,606	52.57	-
Kaslo & District (A)	1,998	20,555	7,732	-	3.87	5,276	3,841	8,295	7,087	52,786	26.42	4,218
McBride (A)	1,947	85,345	15,980	-	8.21	6,487	10,059	220	18,361	136,453	70.08	5,635
Alert Bay (A)	1,299	10,224	2,647	-	2.04	903	1,492	-	2,409	17,676	13.61	-
Hudson's Hope (A)	1,157	54,110	13,818	-	11.94	2,560	7,425	24,442	3,261	105,616	91.28	-
Greenwood (A)	914	14,626	8,225	-	9.00	1,961	3,015	3,262	2,407	33,496	36.65	-
Pouce Coupe (M)	887	30,497	2,906	-	3.28	2,233	3,952	-	5,155	44,744	50.44	-
Radium Hot Springs (M)	813	1,500	2,468	-	3.04	1,500	620	-	-	6,088	7.49	-
Stewart (A)	695	26,273	5,875	-	8.45	1,104	-	-	8,262	41,514	59.73	8,278
Midway (A)	630	23,987	3,026	-	4.80	5,888	1,378	-	1,615	35,895	56.98	-
Granisle (A)	353	22,252	9,126	-	25.85	2,175	-	1,232	8,390	43,175	122.31	-
Total	4,194,677	111,307,026	21,827,464	1,835,422		4,322,325	15,164,828	5,166,339	10,561,195	170,184,599		5,865,781
Average					5.64						40.57	

COLLECTIONS (1) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
Fraser Valley (R)	661,149	131,460	929,708	104,981	1,034,689	178,766	3,452	546	21	19	1,174,800	225,638
Vancouver (M)	584,572	125,338	1,744,551	649,402	2,393,953	900,755	11,794	7,496	86	79	3,953,776	1,009,883
Vancouver Island (R)	417,324	145,904	970,412	340,678	1,311,090	246,407	3,225	681	23	21	1,406,792	274,371
Surrey (M)	393,268	99,618	393,715	159,065	552,780	150,103	2,621	919	32	40	664,218	151,944
Okanagan (R)	350,558	99,454	562,263	-	562,263	n.d.	1,838	488	21	17	635,199	n.d.
Greater Victoria (M)	297,342	67,405	666,646	98,154	764,800	297,500	2,434	900	4	11	865,963	350,792
Burnaby (M)	204,324	32,232	474,066	95,640	569,706	295,098	1,009	945	16	13	776,411	333,944
Richmond (M)	173,430	88,203	383,861	24,360	408,221	184,560	639	334	37	16	476,584	196,029
Thompson-Nicola (I)	128,790	43,801	246,607	4,309	250,916	167,783	744	329	11	9	283,160	172,325
Coquitlam (M)	121,988	29,275	189,190	32,591	221,781	128,219	437	302	23	19	237,953	143,449
Prince George (M)	90,859	16,995	138,083	40,013	178,096	123,860	317	289	22	18	201,375	139,387
North Vancouver District (M)	88,697	41,698	300,237	-	300,237	154,880	657	403	18	13	357,663	197,598
Cariboo (I)	70,329	17,085	213,191	-	213,191	120,022	411	386	2	7	235,666	131,881
New Westminster (M)	57,480	14,175	206,840	-	206,840	204,000	660	650	19	18	240,281	233,602
North Vancouver City (M)	47,098	25,266	124,768	-	124,768	93,702	187	182	26	22	139,010	106,920
West Vancouver (M)	46,022	12,084	221,906	25,655	247,561	173,614	356	350	18	17	362,674	199,062
Penticton (M)	33,073	396	122,913	-	122,913	121,952	239	239	5	9	152,951	152,229
Fort St. John (A)	30,577	5,924	73,552	-	73,552	73,452	230	230	2	7	77,733	77,970
Port Moody (M)	28,458	10,502	96,510	3,233	99,743	73,583	163	162	24	22	108,624	74,107
Cranbrook (M)	25,696	6,593	63,748	-	63,748	57,029	171	171	17	16	69,320	61,363
Terrace (A)	21,919	5,602	63,421	-	63,421	56,500	175	176	2	7	72,400	63,821
Powell River (M)	21,508	1,926	42,806	7,876	50,682	33,479	206	206	10	9	55,642	38,645
Dawson Creek (M)	18,416	3,717	75,988	-	75,988	75,988	99	99	2	7	80,227	80,689
Prince Rupert (M)	17,083	8,019	72,700	397	73,097	66,588	131	156	2	7	81,903	71,719
Squamish (M)	16,417	4,391	52,944	-	52,944	50,619	137	137	17	15	59,124	50,757
Sechelt (A)	14,801	3,815	38,251	-	38,251	n.d.	97	97	2	7	41,001	n.d.
Castlegar & District (A)	13,233	4,558	59,011	-	59,011	58,811	96	96	2	7	64,401	64,297
Creston (A)	12,739	3,241	45,342	-	45,342	44,231	100	100	2	7	49,513	48,502
Trail & District (M)	10,906	2,712	47,236	-	47,236	44,491	78	78	15	12	52,674	48,766
Gibsons & District (A)	10,685	6,835	39,899	-	39,899	38,978	85	85	2	10	42,952	42,116
Kitimat (A)	10,587	3,438	53,380	1,263	54,643	44,095	151	149	2	11	59,582	49,000
Whistler (M)	10,023	4,884	35,996	-	35,996	35,996	95	95	11	10	41,084	41,179
Nelson (M)	9,797	1,941	63,124	-	63,124	60,011	122	121	17	14	66,464	63,469
Salt Spring Island (A)	9,279	4,312	47,212	-	47,212	45,200	74	74	11	9	50,858	48,920
Grand Forks & District (A)	8,897	3,550	28,953	-	28,953	28,953	102	102	2	7	31,889	31,991
Invermere (M)	8,584	1,380	14,037	-	14,037	14,037	23	23	2	7	15,022	14,731

COLLECTIONS (1) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Catalogued print volumes added</i>	<i>Catalogued print volumes held</i>	<i>Uncatalogued paperback volumes held</i>	<i>Total print volumes held</i>	<i>Total print titles held</i>	<i>Periodicals, subscriptions held</i>	<i>Periodicals, titles held</i>	<i>Licensed database subscriptions - in library</i>	<i>Licensed database subscriptions - out of library</i>	<i>Total library materials (includes non-print) volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
View Royal (A)		636	16,326	-	16,326	16,264	1	1	2	7	16,792	16,731
Vanderhoof (A)	8,221	2,800	14,806	-	14,806	14,606	36	36	2	7	15,215	15,051
Kimberley (M)	8,200	1,560	32,072	-	32,072	32,072	69	69	2	7	34,463	34,532
Smithers (M)	8,182	3,235	28,625	-	28,625	27,254	97	97	2	7	30,321	29,047
Fernie (A)	7,965	1,264	31,945	3,000	34,945	28,785	71	71	2	7	37,798	31,627
Burns Lake (A)	6,834	3,544	32,946	-	32,946	32,248	79	79	2	7	34,501	32,395
Fort Nelson (A)	6,255	4,447	41,022	-	41,022	40,522	37	37	2	7	44,249	43,786
Mackenzie (M)	5,591	967	31,877	7,125	39,002	32,227	90	90	2	7	41,321	34,636
Pemberton & District (A)	5,329	2,120	14,727	25	14,752	14,277	28	28	12	10	17,052	16,272
Hazelton District (A)	5,174	1,201	28,058	459	28,517	26,045	92	92	2	11	29,455	27,075
Beaver Valley (A)	5,151	1,155	30,812	-	30,812	30,253	74	74	2	7	33,076	32,591
Chetwynd (A)	5,129	2,852	34,515	-	34,515	31,501	68	68	2	7	35,583	32,637
Fort St. James (A)	4,894	524	13,265	-	13,265	13,200	31	31	2	7	14,163	14,132
Sparwood (A)	4,892	1,200	31,500	1,000	32,500	31,000	65	65	2	7	33,666	31,076
Pender Island (A)	4,664	4,431	32,900	150	33,050	33,050	28	29	2	7	34,691	34,721
Lillooet Area (A)	4,443	2,561	21,247	5,782	27,029	21,063	50	57	4	9	30,796	24,878
Rossland (A)	4,042	644	20,124	254	20,378	20,020	50	65	2	7	21,536	21,240
Houston (A)	3,733	929	29,647	-	29,647	29,647	52	52	2	7	30,566	30,901
Fraser Lake (A)	3,475	2,479	18,879	-	18,879	18,879	69	69	12	12	19,896	19,807
Bowen Island (A)	3,424	2,266	17,595	-	17,595	16,539	32	32	13	11	18,731	17,707
Nakusp (A)	2,748	1,152	15,440	-	15,440	15,440	37	57	2	7	17,368	17,411
Elkford (A)	2,670	1,404	26,882	500	27,382	26,882	45	45	2	7	28,265	27,763
Tumbler Ridge (A)	2,526	3,637	33,511	-	33,511	31,965	61	61	2	7	34,835	33,350
Salmo (A)	2,487	981	18,053	26	18,079	18,053	45	45	2	7	20,757	20,776
Valemount (A)	2,047	1,677	15,067	-	15,067	14,989	48	48	2	7	16,763	16,733
Kaslo & District (A)	1,998	1,426	12,350	-	12,350	11,491	34	34	2	7	13,014	12,189
McBride (A)	1,947	3,901	15,375	-	15,375	15,353	35	35	2	7	16,840	16,828
Alert Bay (A)	1,299	262	8,500	-	8,500	8,300	1	1	2	7	9,111	8,301
Hudson's Hope (A)	1,157	1,315	15,483	-	15,483	15,660	33	33	2	7	16,214	16,416
Greenwood (A)	914	699	10,283	-	10,283	10,023	25	25	2	7	10,690	10,428
Pouce Coupe (M)	887	321	15,560	262	15,822	15,557	14	14	2	7	16,219	15,823
Radium Hot Springs (M)	813	790	6,000	-	6,000	6,000	-	-	-	-	6,000	6,000
Stewart (A)	695	167	15,361	-	15,361	15,361	43	43	2	7	15,911	15,954
Midway (A)	630	790	13,642	-	13,642	12,852	6	6	2	7	14,742	13,448
Granisle (A)	353	280	9,500	3,000	12,500	9,200	32	32	2	7	15,201	9,634
Total	4,194,677	1,137,346	9,656,962	1,609,200	11,266,162	5,179,840	34,933	19,417	634	795	14,110,690	5,772,992

COLLECTIONS (2) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials held (includes non-print), titles</i>
Fraser Valley (R)	661,149	32,270	71,255	-	1,492	138,619	1,174,800	225,638
Vancouver (M)	584,572	55,122	103,923	1,359,221	10,509	190,093	3,953,776	1,009,883
Vancouver Island (R)	417,324	21,240	47,089	6,683	1,319	87,700	1,406,792	274,371
Surrey (M)	393,268	21,489	27,039	40,990	3,036	67,412	664,218	151,944
Okanagan (R)	350,558	20,513	20,400	2,528	-	70,408	635,199	n.d.
Greater Victoria (M)	297,342	24,726	38,554	11,011	2,140	88,012	865,963	350,792
Burnaby (M)	204,324	9,693	30,649	148,476	363	57,866	776,411	333,944
Richmond (M)	173,430	6,849	26,887	10,699	2,018	55,646	476,584	196,029
Thompson-Nicola (I)	128,790	10,655	16,170	578	-	31,666	283,160	172,325
Coquitlam (M)	121,988	4,171	5,725	-	5	16,167	237,953	143,449
Prince George (M)	90,859	3,808	6,620	7,572	-	15,707	201,375	139,387
North Vancouver District (M)	88,697	3,325	32,805	3,061	586	53,779	357,663	197,598
Cariboo (I)	70,329	11,307	9,422	-	-	22,475	235,666	131,881
New Westminster (M)	57,480	5,894	8,171	4,200	352	28,889	240,281	233,602
North Vancouver City (M)	47,098	1,453	5,180	4,400	506	9,336	139,010	106,920
West Vancouver (M)	46,022	6,104	9,713	87,226	538	27,349	362,674	199,062
Penticton (M)	33,073	1,367	2,298	25,559	407	4,072	152,951	152,229
Fort St. John (A)	30,577	1,515	2,106	33	107	4,041	77,733	77,970
Port Moody (M)	28,458	1,141	5,261	-	375	8,506	108,624	74,107
Cranbrook (M)	25,696	1,792	2,532	-	34	5,538	69,320	61,363
Terrace (A)	21,919	2,374	3,944	1,201	145	7,633	72,400	63,821
Powell River (M)	21,508	1,024	2,628	-	55	4,905	55,642	38,645
Dawson Creek (M)	18,416	1,760	1,411	134	32	4,073	80,227	80,689
Prince Rupert (M)	17,083	1,742	3,295	2,604	116	6,086	81,903	71,719
Squamish (M)	16,417	1,093	3,093	1,471	2	4,707	59,124	50,757
Sechelt (A)	14,801	650	1,543	-	-	2,750	41,001	n.d.
Castlegar & District (A)	13,233	2,043	2,456	-	171	5,219	64,401	64,297
Creston (A)	12,739	638	2,720	-	2	4,169	49,513	48,502
Trail & District (M)	10,906	1,210	2,078	273	1	5,164	52,674	48,766
Gibsons & District (A)	10,685	654	1,849	-	21	3,032	42,952	42,116
Kitimat (A)	10,587	1,075	1,925	451	183	4,305	59,582	49,000
Whistler (M)	10,023	1,321	2,691	-	-	5,088	41,084	41,179
Nelson (M)	9,797	1,035	981	-	27	3,313	66,464	63,469
Salt Spring Island (A)	9,279	1,465	1,417	-	22	3,624	50,858	48,920
Grand Forks & District (A)	8,897	1,087	1,849	-	-	2,936	31,889	31,991
Invermere (M)	8,584	314	248	-	-	985	15,022	14,731

COLLECTIONS (2) – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Talking books, volumes held</i>	<i>Videos and DVDs held</i>	<i>Microforms held</i>	<i>CD-ROMs held</i>	<i>Total audio-visual materials, volumes held</i>	<i>Total library materials (includes non-print), volumes held</i>	<i>Total library materials (includes non-print), titles held</i>
View Royal (A)		181	235	-	8	458	16,792	16,731
Vanderhoof (A)	8,221	91	165	-	-	409	15,215	15,051
Kimberley (M)	8,200	900	597	-	-	2,391	34,463	34,532
Smithers (M)	8,182	622	718	-	-	1,696	30,321	29,047
Fernie (A)	7,965	690	691	75	17	2,761	37,798	31,627
Burns Lake (A)	6,834	-	948	-	68	1,487	34,501	32,395
Fort Nelson (A)	6,255	954	1,575	-	55	3,172	44,249	43,786
Mackenzie (M)	5,591	966	1,205	-	67	2,252	41,321	34,636
Pemberton & District (A)	5,329	354	1,322	-	21	2,279	17,052	16,272
Hazleton District (A)	5,174	350	571	-	6	932	29,455	27,075
Beaver Valley (A)	5,151	725	1,477	-	13	2,251	33,076	32,591
Chetwynd (A)	5,129	510	528	30	-	1,038	35,583	32,637
Fort St. James (A)	4,894	373	276	-	12	886	14,163	14,132
Sparwood (A)	4,892	500	450	6	10	1,150	33,666	31,076
Pender Island (A)	4,664	465	1,159	-	3	1,638	34,691	34,721
Lillooet Area (A)	4,443	1,145	1,983	-	62	3,705	30,796	24,878
Rossland (A)	4,042	235	699	-	-	1,158	21,536	21,240
Houston (A)	3,733	-	752	-	52	867	30,566	30,901
Fraser Lake (A)	3,475	370	555	-	65	952	19,896	19,807
Bowen Island (A)	3,424	190	804	-	5	1,131	18,731	17,707
Nakusp (A)	2,748	586	1,284	-	44	1,884	17,368	17,411
Elkford (A)	2,670	486	296	-	47	836	28,265	27,763
Tumbler Ridge (A)	2,526	-	1,110	-	-	1,324	34,835	33,350
Salmo (A)	2,487	730	1,342	-	-	2,678	20,757	20,776
Valemount (A)	2,047	187	1,097	-	18	1,678	16,763	16,733
Kaslo & District (A)	1,998	312	344	-	-	664	13,014	12,189
McBride (A)	1,947	314	801	-	79	1,386	16,840	16,828
Alert Bay (A)	1,299	436	170	-	-	611	9,111	8,301
Hudson's Hope (A)	1,157	148	481	-	-	731	16,214	16,416
Greenwood (A)	914	93	273	-	-	407	10,690	10,428
Pouce Coupe (M)	887	84	313	-	-	397	16,219	15,823
Radium Hot Springs (M)	813	-	-	-	-	-	6,000	6,000
Stewart (A)	695	-	293	-	38	512	15,911	15,954
Midway (A)	630	171	929	-	-	1,100	14,742	13,448
Granisle (A)	353	236	139	2,326	-	375	15,201	9,634
Total	4,194,677	277,323	531,509	1,720,808	25,254	1,098,466	14,110,690	5,772,992

REGISTRATION – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Resident cardholders registered at end of year</i>	<i>Non-resident cardholders registered at end of year</i>	<i>InterLINK non-resident cardholders registered at end of year</i>	<i>BC OneCard cardholders registered at end of year</i>	<i>Total cardholders registered at end of year</i>
Fraser Valley (R)	661,149	304,946	1,041	26,930	45	332,962
Vancouver (M)	584,572	294,214	813	74,760	146	370,144
Vancouver Island (R)	417,324	207,976	518	n.a.	144	208,638
Surrey (M)	393,268	226,300	1,988	33,520	-	261,808
Okanagan (R)	350,558	163,221	1,300	n.a.	43	164,564
Greater Victoria (M)	297,342	164,929	1,166	n.a.	226	166,321
Burnaby (M)	204,324	90,444	57	51,480	3	141,984
Richmond (M)	173,430	108,728	79	26,456	27	135,290
Thompson-Nicola (I)	128,790	45,695	118	n.a.	6	45,819
Coquitlam (M)	121,988	44,339	204	11,137	59	55,739
Prince George (M)	90,859	57,937	59	n.a.	3	57,999
North Vancouver District (M)	88,697	44,616	7	9,334	4	53,961
Cariboo (I)	70,329	55,499	-	n.a.	25	55,524
New Westminster (M)	57,480	52,839	198	27,079	1	80,117
North Vancouver City (M)	47,098	24,735	67	16,144	-	40,946
West Vancouver (M)	46,022	24,858	279	11,777	2	36,916
Penticton (M)	33,073	16,719	998	n.a.	150	17,867
Fort St. John (A)	30,577	20,472	492	n.a.	98	21,062
Port Moody (M)	28,458	20,663	218	19,363	-	40,244
Cranbrook (M)	25,696	10,815	109	n.a.	-	10,924
Terrace (A)	21,919	7,322	281	n.a.	19	7,622
Powell River (M)	21,508	12,574	-	n.a.	-	12,574
Dawson Creek (M)	18,416	14,286	49	n.a.	16	14,351
Prince Rupert (M)	17,083	7,929	51	n.a.	51	8,031
Squamish (M)	16,417	11,352	29	390	6	11,777
Sechelt (A)	14,801	8,905	8	505	-	9,418
Castlegar & District (A)	13,233	7,604	152	n.a.	12	7,768
Creston (A)	12,739	6,613	6	n.a.	-	6,619
Trail & District (M)	10,906	5,976	4	n.a.	10	5,989
Gibsons & District (A)	10,685	6,869	119	266	-	7,254
Kitimat (A)	10,587	6,778	65	n.a.	14	6,857
Whistler (M)	10,023	8,017	408	2,012	-	14,556
Nelson (M)	9,797	7,121	1,368	n.a.	48	8,537
Salt Spring Island (A)	9,279	6,034	53	n.a.	32	6,119
Grand Forks & District (A)	8,897	3,680	30	n.a.	-	3,710
Invermere (M)	8,584	2,132	158	n.a.	-	2,290

REGISTRATION – BY POPULATION SERVED

Library (Type)	Population of service area	Resident cardholders registered at end of year	Non-resident cardholders registered at end of year	InterLINK non-resident cardholders registered at end of year	BC OneCard cardholders registered at end of year	Total cardholders registered at end of year
View Royal (A)		2,194	-	n.a.	-	2,194
Vanderhoof (A)	8,221	1,461	18	n.a.	-	1,479
Kimberley (M)	8,200	2,584	n.a.	n.a.	-	2,584
Smithers (M)	8,182	3,554	984	n.a.	-	4,538
Fernie (A)	7,965	3,986	823	n.a.	1	4,810
Burns Lake (A)	6,834	1,040	8	n.a.	-	1,048
Fort Nelson (A)	6,255	4,278	275	n.a.	2	4,555
Mackenzie (M)	5,591	4,099	-	n.a.	-	4,099
Pemberton & District (A)	5,329	1,441	6	49	6	1,502
Hazleton District (A)	5,174	3,394	32	n.a.	28	3,454
Beaver Valley (A)	5,151	3,596	1	n.a.	1	3,598
Chetwynd (A)	5,129	2,540	45	n.a.	-	2,585
Fort St. James (A)	4,894	960	671	n.a.	-	1,631
Sparwood (A)	4,892	3,354	362	n.a.	-	3,716
Pender Island (A)	4,664	3,082	11	n.a.	-	3,093
Lillooet Area (A)	4,443	3,079	75	n.a.	16	3,170
Rossland (A)	4,042	3,558	4	n.a.	-	3,562
Houston (A)	3,733	1,917	129	n.a.	1	2,047
Fraser Lake (A)	3,475	1,276	-	n.a.	-	1,276
Bowen Island (A)	3,424	2,880	1	294	-	3,175
Nakusp (A)	2,748	1,985	200	n.a.	-	2,185
Elkford (A)	2,670	1,839	-	n.a.	1	1,840
Tumbler Ridge (A)	2,526	1,773	50	n.a.	1	1,824
Salmo (A)	2,487	1,498	-	n.a.	-	1,498
Valemount (A)	2,047	962	4	n.a.	-	966
Kaslo & District (A)	1,998	1,461	18	n.a.	1	1,480
McBride (A)	1,947	1,092	3	n.a.	-	1,095
Alert Bay (A)	1,299	258	-	n.a.	-	258
Hudson's Hope (A)	1,157	778	13	n.a.	-	791
Greenwood (A)	914	288	3	n.a.	1	292
Pouce Coupe (M)	887	445	26	n.a.	-	471
Radium Hot Springs (M)	813	185	70	n.a.	-	255
Stewart (A)	695	515	6	n.a.	4	525
Midway (A)	630	308	66	n.a.	-	374
Granisle (A)	353	175	19	n.a.	-	194
Total	4,194,677	2,170,972	16,415	311,496	1,253	2,504,465

CIRCULATION AND INTERLIBRARY LOAN – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Circulation, all items</i>	<i>Circulation, children's materials</i>	<i>Circulation of all materials to BC OneCard cardholders</i>	<i>Items returned to home library from BC OneCard cardholders</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Interlibrary loan borrowing fill rate (%)</i>
Fraser Valley (R)	661,149	6,205,974	1,826,493	-	-	3,370,899	5,095	63	5,806	82
Vancouver (M)	584,572	10,115,900	2,783,520	13,890	n.d.	6,574,204	13,603	44	6,342	85
Vancouver Island (R)	417,324	4,533,001	957,998	88	-	n.d.	1,389	51	6,915	91
Surrey (M)	393,268	3,867,541	2,044,665	-	-	2,436,200	2,332	43	4,633	57
Okanagan (R)	350,558	3,232,107	n.d.	n.d.	18	n.d.	1,914	33	3,966	74
Greater Victoria (M)	297,342	4,812,606	1,462,818	1,059	-	2,528,035	2,287	48	4,947	84
Burnaby (M)	204,324	3,578,290	1,291,363	3	5	1,839,793	6,554	57	2,072	97
Richmond (M)	173,430	4,216,749	1,706,148	246	2	1,810,746	1,479	33	1,732	89
Thompson-Nicola (I)	128,790	1,004,128	254,795	n.d.	n.d.	540,665	1,887	45	2,864	79
Coquitlam (M)	121,988	1,315,706	n.d.	141	n.d.	423,350	3,268	67	1,901	78
Prince George (M)	90,859	696,811	244,629	-	-	401,500	2,603	50	4,166	76
North Vancouver District (M)	88,697	1,755,274	645,580	54	2	819,005	1,809	42	3,168	81
Cariboo (I)	70,329	434,960	23,730	15	77	224,125	1,498	70	2,814	78
New Westminster (M)	57,480	768,857	199,576	10	25	609,100	2,685	54	2,748	85
North Vancouver City (M)	47,098	624,759	241,412	n.d.	n.d.	323,517	1,561	39	2,498	71
West Vancouver (M)	46,022	970,050	258,961	15	-	516,928	2,546	56	1,281	77
Penticton (M)	33,073	306,228	87,142	-	-	218,132	819	44	625	85
Fort St. John (A)	30,577	121,482	46,597	n.d.	n.d.	243,300	884	52	855	76
Port Moody (M)	28,458	485,352	228,311	-	-	292,560	2,421	53	778	77
Cranbrook (M)	25,696	223,071	49,616	-	2	n.d.	952	63	1,493	80
Terrace (A)	21,919	210,195	59,253	n.d.	n.d.	168,050	1,125	56	973	86
Powell River (M)	21,508	171,838	25,849	-	-	127,366	988	57	2,428	88
Dawson Creek (M)	18,416	119,771	57,922	63	10	n.d.	930	68	821	78
Prince Rupert (M)	17,083	103,504	29,639	277	54	103,093	1,374	65	1,160	68
Squamish (M)	16,417	120,582	43,274	29	n.a.	89,885	798	68	1,086	78
Sechelt (A)	14,801	173,374	38,139	-	8	97,000	1,594	57	2,803	68
Castlegar & District (A)	13,233	132,218	41,978	500	15	84,100	1,207	84	807	81
Creston (A)	12,739	108,324	n.d.	-	-	65,111	851	68	1,425	82
Trail & District (M)	10,906	89,462	16,595	32	8	50,476	1,035	75	793	78
Gibsons & District (A)	10,685	190,575	38,929	-	-	n.d.	1,797	61	1,599	85
Kitimat (A)	10,587	78,857	21,734	100	77	81,543	674	72	572	76
Whistler (M)	10,023	129,260	28,110	-	-	97,864	1,208	47	888	82
Nelson (M)	9,797	123,589	37,946	61	14	119,937	592	60	1,449	77
Salt Spring Island (A)	9,279	126,802	19,914	147	30	86,300	899	61	1,811	77
Grand Forks & District (A)	8,897	78,143	n.d.	-	-	91,623	842	65	1,151	89
Invermere (M)	8,584	28,269	7,153	-	-	17,500	899	55	1,971	87

CIRCULATION AND INTERLIBRARY LOAN – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Circulation, all items</i>	<i>Circulation, children's materials</i>	<i>Circulation of all materials to BC OneCard cardholders</i>	<i>Items returned to home cardholders from BC OneCard</i>	<i>Annual in person visits</i>	<i>Items lent on interlibrary loan</i>	<i>Items lent on interlibrary loan - % of requests received</i>	<i>Items borrowed on interlibrary loan</i>	<i>Interlibrary loan borrowing fill rate (%)</i>
View Royal (A)		8,776	1,062	-	-	3,000	n.a.	n.a.	54	93
Vanderhoof (A)	8,221	44,152	1,842	-	-	24,400	631	45	1,332	81
Kimberley (M)	8,200	40,784	6,758	-	-	20,650	850	72	591	83
Smithers (M)	8,182	85,110	30,244	-	13	46,104	857	56	1,214	82
Fernie (A)	7,965	66,493	n.d.	1	1	42,899	959	64	936	87
Burns Lake (A)	6,834	56,332	15,686	n.d.	n.d.	n.d.	587	46	452	72
Fort Nelson (A)	6,255	46,229	10,383	2	-	22,250	334	25	370	88
Mackenzie (M)	5,591	40,406	15,144	-	-	41,400	n.a.	n.a.	516	83
Pemberton & District (A)	5,329	43,409	13,507	12	n.d.	27,050	497	24	841	80
Hazleton District (A)	5,174	20,850	2,847	21	n.d.	n.d.	721	62	272	83
Beaver Valley (A)	5,151	59,589	12,197	8	-	21,016	904	79	532	79
Chetwynd (A)	5,129	47,117	27,615	-	-	53,124	648	50	532	86
Fort St. James (A)	4,894	21,029	n.d.	n.d.	n.d.	14,250	595	56	686	89
Sparwood (A)	4,892	29,807	n.d.	-	-	12,000	606	58	343	85
Pender Island (A)	4,664	41,250	3,712	-	-	n.d.	969	71	1,040	68
Lillooet Area (A)	4,443	38,121	4,287	35	7	20,970	675	56	736	86
Rossland (A)	4,042	34,732	n.d.	-	-	25,250	722	59	379	86
Houston (A)	3,733	34,267	13,956	1	1	21,750	803	67	707	85
Fraser Lake (A)	3,475	17,828	5,276	-	-	9,888	701	76	940	84
Bowen Island (A)	3,424	40,580	12,529	-	-	26,450	307	17	162	76
Nakusp (A)	2,748	30,798	6,203	-	-	13,800	965	71	562	75
Elkford (A)	2,670	19,182	n.d.	-	1	9,850	925	73	420	69
Tumbler Ridge (A)	2,526	11,975	n.d.	18	-	50,445	494	78	414	72
Salmo (A)	2,487	26,477	9,129	-	-	21,350	917	81	466	81
Valemount (A)	2,047	22,862	5,353	-	-	7,600	1,087	89	753	85
Kaslo & District (A)	1,998	18,262	3,710	5	5	10,300	n.a.	n.a.	777	68
McBride (A)	1,947	16,723	n.d.	-	11	7,600	322	35	404	56
Alert Bay (A)	1,299	2,724	499	-	-	3,365	n.a.	n.a.	110	83
Hudson's Hope (A)	1,157	12,924	4,187	-	-	4,793	474	55	365	83
Greenwood (A)	914	5,567	1,187	-	-	5,800	n.a.	n.a.	230	81
Pouce Coupe (M)	887	7,824	4,989	-	4	4,582	n.a.	n.a.	53	69
Radium Hot Springs (M)	813	2,656	898	-	-	1,196	n.a.	n.a.	n.a.	n.a.
Stewart (A)	695	4,486	2,018	-	2	2,628	835	89	78	50
Midway (A)	630	6,987	458	-	-	2,488	n.a.	n.a.	147	74
Granisle (A)	353	3,244	593	-	-	2,802	n.a.	n.a.	160	80
Total	4,194,677	52,263,161	15,036,058	16,833	392	23,010,957	92,784		100,915	
Average								58		78

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>AskAway sessions with library's patrons</i>	<i>AskAway sessions with other libraries' patrons</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
Fraser Valley (R)	661,149	73,969	2,600	76,569	29	318	2,157	3,132	11,342	149,573
Vancouver (M)	584,572	940,947	24,260	965,207	454	662	1,218	6,525	9,701	233,420
Vancouver Island (R)	417,324	134,134	6,136	140,270	41	422	226	1,613	4,251	34,842
Surrey (M)	393,268	591,682	3,237	594,919	135	237	1,482	2,082	12,039	124,241
Okanagan (R)	350,558	591,350	56	591,406	25	231	232	2,306	8,780	67,771
Greater Victoria (M)	297,342	267,644	625	268,269	77	277	339	3,423	2,826	45,885
Burnaby (M)	204,324	206,808	2,901	209,709	21	207	95	845	6,184	36,600
Richmond (M)	173,430	129,233	555	129,788	6	197	491	1,704	3,934	81,858
Thompson-Nicola (I)	128,790	61,559	3,000	64,559	27	257	221	536	2,035	13,824
Coquitlam (M)	121,988	69,574	137	69,711	7	258	169	950	5,147	33,972
Prince George (M)	90,859	72,184	300	72,484	7	167	182	732	977	19,905
North Vancouver District (M)	88,697	65,093	184	65,277	16	116	112	608	4,024	31,098
Cariboo (I)	70,329	24,511	-	24,511	4	243	77	329	827	6,755
New Westminster (M)	57,480	54,673	277	54,950	5	128	83	463	1,280	16,379
North Vancouver City (M)	47,098	73,322	320	73,642	1	91	74	592	1,027	22,274
West Vancouver (M)	46,022	65,576	35	65,611	2	209	379	396	1,415	22,282
Penticton (M)	33,073	23,056	250	23,306	1	-	10	241	157	1,010
Fort St. John (A)	30,577	6,350	30	6,380	-	52	18	259	395	7,853
Port Moody (M)	28,458	25,100	434	25,534	-	-	36	159	923	7,867
Cranbrook (M)	25,696	12,642	70	12,712	-	70	3	154	414	4,781
Terrace (A)	21,919	9,957	157	10,114	3	50	18	235	189	9,705
Powell River (M)	21,508	5,156	4	5,160	-	136	109	73	125	3,223
Dawson Creek (M)	18,416	8,971	173	9,144	1	-	48	220	514	10,075
Prince Rupert (M)	17,083	1,468	21	1,489	6	90	-	134	112	1,353
Squamish (M)	16,417	3,562	12	3,574	1	47	47	262	216	5,802
Sechelt (A)	14,801	12,000	70	12,070	1	96	8	63	85	1,516
Castlegar & District (A)	13,233	4,272	25	4,297	1	27	38	145	242	2,194
Creston (A)	12,739	3,842	25	3,867	-	-	9	20	92	1,500
Trail & District (M)	10,906	7,814	77	7,891	-	96	26	52	97	2,970
Gibsons & District (A)	10,685	8,315	1,800	10,115	-	-	32	79	120	3,466
Kitimat (A)	10,587	8,778	1,949	10,727	-	75	19	141	147	4,234
Whistler (M)	10,023	3,484	-	3,484	3	-	4	141	75	4,320
Nelson (M)	9,797	11,842	61	11,903	-	-	18	112	65	2,805
Salt Spring Island (A)	9,279	7,150	25	7,175	-	42	2	15	63	832
Grand Forks & District (A)	8,897	3,137	156	3,293	-	-	8	85	123	1,233
Invermere (M)	8,584	425	27	452	-	-	4	3	40	425

REFERENCE AND PROGRAMMING – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Reference transactions</i>	<i>Electronic reference transactions</i>	<i>Total reference transactions</i>	<i>AskAway sessions with library's patrons</i>	<i>AskAway sessions with other libraries' patrons</i>	<i>Adult programs</i>	<i>Children's/young adult programs</i>	<i>Summer reading program registrations</i>	<i>Total program attendance</i>
View Royal (A)		-	-	-	-	-	-	-	5	-
Vanderhoof (A)	8,221	2,050	12	2,062	-	-	20	60	97	956
Kimberley (M)	8,200	2,750	-	2,750	-	-	1	2	20	1,003
Smithers (M)	8,182	5,488	n.d.	5,488	-	46	19	57	175	2,611
Fernie (A)	7,965	6,544	598	7,142	8	30	-	150	9	1,105
Burns Lake (A)	6,834	2,500	35	2,535	1	-	12	99	120	2,032
Fort Nelson (A)	6,255	6,750	2	6,752	6	95	-	6	150	670
Mackenzie (M)	5,591	2,900	n.d.	2,900	-	-	1	142	85	926
Pemberton & District (A)	5,329	13,450	n.d.	13,450	3	-	4	10	45	1,130
Hazleton District (A)	5,174	10,856	n.d.	10,856	-	-	8	55	151	1,335
Beaver Valley (A)	5,151	5,800	n.d.	5,800	2	17	12	67	98	1,144
Chetwynd (A)	5,129	3,005	15	3,020	-	34	14	14	168	3,436
Fort St. James (A)	4,894	4,400	n.d.	4,400	-	-	4	74	34	612
Sparwood (A)	4,892	625	5	630	-	40	2	2	60	780
Pender Island (A)	4,664	n.d.	n.d.	n.d.	1	-	1	10	254	504
Lillooet Area (A)	4,443	403	40	443	-	21	2	12	52	1,330
Rossland (A)	4,042	4,084	-	4,084	-	-	-	118	74	1,099
Houston (A)	3,733	1,596	29	1,625	5	36	31	231	120	3,700
Fraser Lake (A)	3,475	8,845	10	8,855	-	-	14	16	53	335
Bowen Island (A)	3,424	3,342	200	3,542	-	-	3	47	100	808
Nakusp (A)	2,748	1,750	n.d.	1,750	-	-	3	12	32	400
Elkford (A)	2,670	600	n.d.	600	-	-	n.a.	n.a.	n.a.	-
Tumbler Ridge (A)	2,526	2,754	30	2,784	-	-	18	13	101	5,864
Salmo (A)	2,487	1,227	14	1,241	-	7	1	30	96	1,168
Valemount (A)	2,047	650	100	750	-	-	-	3	14	143
Kaslo & District (A)	1,998	350	-	350	-	-	5	7	22	258
McBride (A)	1,947	250	5	255	-	-	2	2	108	887
Alert Bay (A)	1,299	84	n.d.	84	2	-	-	-	n.a.	-
Hudson's Hope (A)	1,157	195	12	207	-	-	8	114	23	982
Greenwood (A)	914	300	-	300	-	-	1	24	21	154
Pouce Coupe (M)	887	1,265	n.d.	1,265	-	-	1	2	75	153
Radium Hot Springs (M)	813	n.d.	-	n.d.	-	-	n.a.	12	n.a.	50
Stewart (A)	695	394	n.d.	394	-	-	3	4	24	282
Midway (A)	630	16	n.d.	16	-	-	2	2	6	186
Granisle (A)	353	100	n.d.	100	-	-	1	1	19	29
Total	4,194,677	2,419,003	38,196	2,469,503	902	5,127	8,187	30,227	82,394	1,053,915

STAFF – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
Fraser Valley (R)	661,149	117	266	383	42.89	62.76	-	130.31	235.96	-	-
Vancouver (M)	584,572	404	404	808	138.64	24.90	-	351.68	515.22	-	-
Vancouver Island (R)	417,324	80	104	184	31.04	-	-	139.63	170.67	8	0.79
Surrey (M)	393,268	73	144	217	38.40	27.67	0.80	77.04	143.91	64	1.09
Okanagan (R)	350,558	58	205	263	15.37	2.00	19.02	100.69	137.08	n.d.	0.71
Greater Victoria (M)	297,342	83	248	331	37.93	1.51	-	132.53	171.97	32	n.d.
Burnaby (M)	204,324	66	169	235	29.70	-	-	91.66	121.36	n.a.	-
Richmond (M)	173,430	57	43	100	25.00	4.60	-	54.08	83.68	-	-
Thompson-Nicola (I)	128,790	36	78	114	8.00	3.00	-	48.03	59.03	n.d.	n.d.
Coquitlam (M)	121,988	33	49	82	16.01	0.50	-	37.63	54.14	-	-
Prince George (M)	90,859	25	38	63	8.19	1.07	-	37.28	46.54	100	0.75
North Vancouver District (M)	88,697	32	94	126	22.94	3.40	-	37.04	63.38	-	-
Cariboo (I)	70,329	13	35	48	3.00	4.92	-	16.90	24.83	20	0.68
New Westminster (M)	57,480	21	46	67	13.42	-	-	22.24	35.66	56	1.32
North Vancouver City (M)	47,098	22	18	40	10.93	1.00	-	21.07	33.00	-	-
West Vancouver (M)	46,022	20	50	70	12.88	4.00	-	29.13	46.01	52	1.64
Penticton (M)	33,073	9	13	22	4.29	3.71	-	5.62	13.62	5	0.06
Fort St. John (A)	30,577	-	16	16	-	-	2.14	5.67	7.81	7	0.80
Port Moody (M)	28,458	12	10	22	5.28	1.51	1.00	7.04	14.84	-	-
Cranbrook (M)	25,696	6	6	12	1.55	0.37	2.00	4.56	8.48	37	0.40
Terrace (A)	21,919	2	18	20	1.00	-	2.06	6.51	9.56	-	-
Powell River (M)	21,508	7	9	16	1.00	1.04	0.99	7.46	10.50	14	0.01
Dawson Creek (M)	18,416	2	9	11	-	-	-	6.21	6.21	-	-
Prince Rupert (M)	17,083	6	9	15	2.07	-	-	6.42	8.49	-	-
Squamish (M)	16,417	3	15	18	2.12	-	1.86	5.13	9.10	-	0.53
Sechelt (A)	14,801	3	7	10	1.46	3.02	-	1.77	6.25	30	1.38
Castlegar & District (A)	13,233	4	3	7	-	-	3.74	1.00	4.74	44	2.94
Creston (A)	12,739	2	11	13	1.00	-	-	4.08	5.08	47	1.16
Trail & District (M)	10,906	5	9	14	1.00	1.00	-	4.22	6.22	-	-
Gibsons & District (A)	10,685	1	9	10	2.69	-	-	3.74	6.44	34	0.88
Kitimat (A)	10,587	5	4	9	1.00	1.00	0.28	4.68	6.96	34	0.17
Whistler (M)	10,023	5	7	12	1.85	0.72	1.45	2.07	6.10	3	0.24
Nelson (M)	9,797	1	10	11	1.07	0.58	2.87	1.70	6.23	34	0.54
Salt Spring Island (A)	9,279	-	3	3	0.56	-	-	0.49	1.06	152	9.56
Grand Forks & District (A)	8,897	3	2	5	0.70	0.04	1.05	2.20	4.00	15	0.67
Invermere (M)	8,584	1	1	2	-	-	1.94	-	1.94	8	0.33

STAFF – BY POPULATION SERVED

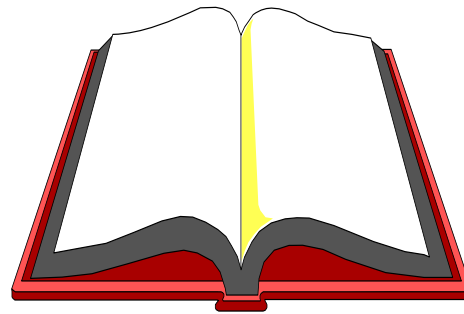
<i>Library (Type)</i>	<i>Population of service area</i>	<i>Full-time employees</i>	<i>Part-time employees</i>	<i>Total employees</i>	<i>Professional librarians, FTE</i>	<i>Library technicians, FTE</i>	<i>Community librarians, FTE</i>	<i>Other staff, FTE</i>	<i>Total employees, FTE</i>	<i>Volunteers</i>	<i>Volunteers, FTE</i>
View Royal (A)		-	-	-	-	-	-	-	-	43	3.43
Vanderhoof (A)	8,221	1	2	3	-	-	1.54	0.86	2.40	10	0.57
Kimberley (M)	8,200	-	6	6	0.38	-	-	2.32	2.71	8	0.33
Smithers (M)	8,182	1	7	8	-	0.92	0.51	2.22	3.65	18	0.76
Fernie (A)	7,965	1	5	6	-	-	2.57	-	2.57	18	1.87
Burns Lake (A)	6,834	4	5	9	-	-	1.62	2.38	4.00	102	0.53
Fort Nelson (A)	6,255	3	3	6	-	-	1.00	2.93	3.93	-	-
Mackenzie (M)	5,591	2	6	8	-	-	1.15	2.57	3.72	1	0.02
Pemberton & District (A)	5,329	-	7	7	-	-	1.85	1.03	2.87	3	0.07
Hazelton District (A)	5,174	-	6	6	-	-	1.20	1.20	2.40	24	0.73
Beaver Valley (A)	5,151	1	3	4	-	-	2.40	0.57	2.96	8	0.44
Chetwynd (A)	5,129	4	3	7	-	-	4.21	1.33	5.54	1	0.04
Fort St. James (A)	4,894	-	4	4	-	-	1.43	0.44	1.87	2	0.12
Sparwood (A)	4,892	1	3	4	-	-	1.07	1.31	2.39	6	0.16
Pender Island (A)	4,664	-	-	-	-	-	-	-	-	141	4.31
Lillooet Area (A)	4,443	-	11	11	-	-	1.73	1.23	2.96	26	0.16
Roseland (A)	4,042	1	5	6	-	1.00	0.65	0.68	2.33	10	0.77
Houston (A)	3,733	1	3	4	-	-	1.50	0.79	2.29	3	0.12
Fraser Lake (A)	3,475	-	4	4	-	-	-	2.44	2.44	48	0.69
Bowen Island (A)	3,424	1	2	3	0.91	-	-	0.69	1.60	23	1.36
Nakusp (A)	2,748	-	5	5	-	-	0.49	1.07	1.56	13	0.52
Elkford (A)	2,670	1	1	2	-	-	1.00	0.71	1.71	-	-
Tumbler Ridge (A)	2,526	3	3	6	-	1.12	0.93	2.89	4.94	12	0.36
Salmo (A)	2,487	-	3	3	-	0.30	0.56	0.51	1.37	15	0.69
Valemount (A)	2,047	-	6	6	-	-	0.76	1.40	2.16	1	0.06
Kaslo & District (A)	1,998	-	3	3	-	-	0.01	0.54	0.55	22	0.40
McBride (A)	1,947	-	4	4	-	-	0.69	1.63	2.31	1	0.06
Alert Bay (A)	1,299	-	2	2	-	-	0.40	0.01	0.41	1	0.24
Hudson's Hope (A)	1,157	-	3	3	-	-	0.92	0.91	1.84	2	0.09
Greenwood (A)	914	-	2	2	-	-	0.40	0.09	0.49	10	0.18
Pouce Coupe (M)	887	-	5	5	-	-	0.01	1.17	1.18	-	-
Radium Hot Springs (M)	813	-	1	1	-	-	-	0.07	0.07	4	0.50
Stewart (A)	695	-	1	1	-	-	0.91	-	0.91	2	0.05
Midway (A)	630	-	3	3	-	-	0.98	0.81	1.79	15	0.97
Granisle (A)	353	-	5	5	-	-	-	0.83	0.83	-	-
Total	4,194,677	1,242	2,294	3,536	484.30	157.67	73.71	1,445.14	2,160.81	1389	47.25

FACILITIES AND ACCESS – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
Fraser Valley (R)	661,149	24	1	21,978	n.a.	60,732	n.a.	n.d.	218	381	0.033
Vancouver (M)	584,572	22	-	44,953	3,223	55,509	344	6,212	519	531	0.077
Vancouver Island (R)	417,324	37	1	13,890	n.a.	59,956	n.a.	8,684	178	184	0.033
Surrey (M)	393,268	9	1	11,779	3,401	27,928	344	2,868	151	217	0.030
Okanagan (R)	350,558	29	1	14,635	2,931	41,525	330	6,680	106	179	0.042
Greater Victoria (M)	297,342	8	-	11,509	3,266	22,884	330	2,566	163	250	0.039
Burnaby (M)	204,324	4	1	9,807	3,634	12,985	344	1,288	75	122	0.048
Richmond (M)	173,430	4	-	6,482	3,818	13,657	351	1,405	161	179	0.037
Thompson-Nicola (I)	128,790	14	2	6,611	2,912	18,044	333	3,141	52	94	0.051
Coquitlam (M)	121,988	2	-	3,627	4,768	9,536	325	650	21	38	0.030
Prince George (M)	90,859	2	-	3,441	3,227	5,904	333	634	25	42	0.038
North Vancouver District (M)	88,697	3	-	4,415	3,552	10,054	329	987	21	48	0.050
Cariboo (I)	70,329	15	1	2,869	2,288	12,324	260	2,236	40	50	0.041
New Westminster (M)	57,480	1	-	3,800	3,571	3,571	344	344	24	37	0.066
North Vancouver City (M)	47,098	1	-	1,260	3,396	3,396	345	345	18	27	0.027
West Vancouver (M)	46,022	2	-	5,352	3,193	3,735	334	531	32	45	0.116
Penticton (M)	33,073	1	-	1,242	2,710	2,710	331	331	6	13	0.038
Fort St. John (A)	30,577	1	-	720	2,516	2,516	294	294	9	15	0.024
Port Moody (M)	28,458	1	-	1,161	3,601	3,601	351	351	8	15	0.041
Cranbrook (M)	25,696	1	-	744	2,690	2,690	276	276	20	24	0.029
Terrace (A)	21,919	1	-	1,350	3,137	3,137	347	347	12	17	0.062
Powell River (M)	21,508	1	-	531	2,626	2,626	299	299	5	7	0.025
Dawson Creek (M)	18,416	1	-	939	2,732	2,732	342	342	8	12	0.051
Prince Rupert (M)	17,083	1	-	935	2,823	2,823	323	323	19	24	0.055
Squamish (M)	16,417	1	-	1,080	2,320	2,320	353	353	8	15	0.066
Sechelt (A)	14,801	2	-	810	2,021	2,227	248	351	8	11	0.055
Castlegar & District (A)	13,233	1	-	1,222	2,262	2,262	327	327	10	13	0.092
Creston (A)	12,739	1	-	836	1,921	1,921	248	248	4	7	0.066
Trail & District (M)	10,906	1	-	522	2,576	2,576	319	319	4	7	0.048
Gibsons & District (A)	10,685	1	-	648	2,147	2,147	249	249	6	10	0.061
Kitimat (A)	10,587	1	-	900	2,998	2,998	350	350	3	6	0.085
Whistler (M)	10,023	1	-	250	2,598	2,598	305	305	5	7	0.025
Nelson (M)	9,797	1	-	1,125	2,402	2,402	308	308	7	10	0.115
Salt Spring Island (A)	9,279	1	-	506	2,100	2,100	302	302	8	11	0.055
Grand Forks & District (A)	8,897	1	-	540	2,028	2,028	246	246	6	8	0.061
Invermere (M)	8,584	1	-	238	1,794	1,794	255	255	3	4	0.028

FACILITIES AND ACCESS – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Public service outlets</i>	<i>Other facilities</i>	<i>Total space (square metres)</i>	<i>Annual hours open, main library</i>	<i>Annual hours open, all outlets</i>	<i>Annual days open, main library</i>	<i>Annual days open, all outlets</i>	<i>Public Internet access computers</i>	<i>Total public computers</i>	<i>Square metres per capita</i>
View Royal (A)		1	-	111	1,456	1,456	303	303	2	2	0.013
Vanderhoof (A)	8,221	1	-	616	1,721	1,721	253	253	6	8	0.075
Kimberley (M)	8,200	1	-	450	1,940	1,940	250	250	7	8	0.055
Smithers (M)	8,182	1	-	373	1,962	1,962	298	298	6	8	0.046
Fernie (A)	7,965	1	-	810	2,262	2,262	286	286	6	8	0.102
Burns Lake (A)	6,834	1	-	342	1,557	1,557	189	189	5	7	0.050
Fort Nelson (A)	6,255	1	-	655	2,236	2,236	349	349	4	10	0.105
Mackenzie (M)	5,591	1	-	582	2,812	2,812	326	326	7	15	0.104
Pemberton & District (A)	5,329	1	-	174	1,886	1,886	305	305	3	4	0.033
Hazleton District (A)	5,174	1	-	329	1,785	1,785	299	299	4	5	0.064
Beaver Valley (A)	5,151	1	-	270	2,234	2,234	324	324	3	5	0.052
Chetwynd (A)	5,129	1	-	692	2,583	2,583	346	346	7	9	0.409
Fort St. James (A)	4,894	1	-	280	1,486	1,486	242	242	5	7	0.057
Sparwood (A)	4,892	1	-	434	2,228	2,228	284	284	5	7	0.089
Pender Island (A)	4,664	5	-	590	1,326	2,652	204	614	11	16	0.127
Lillooet Area (A)	4,443	3	1	471	1,398	2,162	251	502	7	9	0.106
Rossland (A)	4,042	1	-	321	2,360	2,360	336	336	2	4	0.079
Houston (A)	3,733	1	-	495	1,880	1,880	247	247	7	10	0.133
Fraser Lake (A)	3,475	1	-	288	1,352	1,352	255	255	4	5	0.083
Bowen Island (A)	3,424	1	-	209	2,021	2,021	253	253	2	4	0.061
Nakusp (A)	2,748	1	-	310	1,056	1,056	192	192	6	8	0.113
Elkford (A)	2,670	1	-	252	1,716	1,716	328	328	3	6	0.094
Tumbler Ridge (A)	2,526	1	-	450	2,336	2,336	305	305	7	11	0.178
Salmo (A)	2,487	1	-	160	1,144	1,144	260	260	2	4	0.064
Valemount (A)	2,047	1	-	144	1,821	1,821	252	252	5	6	0.070
Kaslo & District (A)	1,998	1	-	186	1,073	1,073	203	203	2	3	0.093
McBride (A)	1,947	2	-	265	1,196	1,300	208	312	8	8	0.136
Alert Bay (A)	1,299	1	-	50	644	644	215	215	2	2	0.038
Hudson's Hope (A)	1,157	1	-	210	1,326	1,326	246	246	3	5	0.182
Greenwood (A)	914	1	-	112	962	962	180	180	3	4	0.123
Pouce Coupe (M)	887	1	-	92	1,838	1,838	300	300	3	5	0.104
Radium Hot Springs (M)	813	1	-	22	624	624	156	156	-	-	0.027
Stewart (A)	695	1	-	190	1,504	1,504	176	176	3	5	0.273
Midway (A)	630	1	-	322	1,173	1,277	204	211	3	3	0.511
Granisle (A)	353	1	-	119	960	960	248	248	3	3	0.337
Total	4,194,677	240	9	194,083	155,037	472,102	19,792	54,592	2,119	2,884	
Average											0.046



LIBRARY FEDERATIONS

LIBRARY FEDERATION
InterLINK FEDERATED PUBLIC LIBRARY SYSTEM

MEMBER LIBRARIES

Bowen Island	Burnaby	Coquitlam	Fraser Valley Regional	Gibsons & District
New Westminster	North Vancouver City	North Vancouver District	Pemberton	Port Moody
Richmond	Sechelt	Squamish	Surrey	Vancouver
West Vancouver	Whistler			

INCOME

Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
\$410,537	\$559,500	\$603,924	\$1,573,961

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
\$226,042	\$189,443	\$11,410	\$617,141	\$500,280	\$1,544,316

OPERATIONS

Non-Resident Circulation by Member Libraries	Audiobook Titles Held by Member Libraries	Audiobook Volumes Held by Member Libraries	Audiobook Borrowers Registered by Member Libraries	Audiobook Circulation by Member Libraries	Staff (FTE)
4,523,842	15,273	48,810	1,952	108,415	3.7

**LIBRARY FEDERATION
KOOTENAY FEDERATED PUBLIC LIBRARY SYSTEM**

MEMBER LIBRARIES

Beaver Valley	Castlegar	Cranbrook	Creston	Elkford
Fernie	Grand Forks & District	Greenwood	Invermere	Kaslo & District
Kimberley	Midway	Nakusp	Nelson	Radium Hot Springs
Rossland	Salmo	Sparwood	Trail & District	

INCOME

Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
\$106,000	-	\$12,063	\$118,063

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
\$28,563	-	-	-	\$46,282	\$74,875

OPERATIONS

Author Tours	Board & Staff Meetings	Training & Professional Development Sessions			Staff (FTE)
4	4	3			0.63

**LIBRARY FEDERATION
NORTH COAST FEDERATED PUBLIC LIBRARY SYSTEM**

MEMBER LIBRARIES

Hazelton	Houston	Kitimat	Prince Rupert	Smithers
Stewart	Terrace			

INCOME

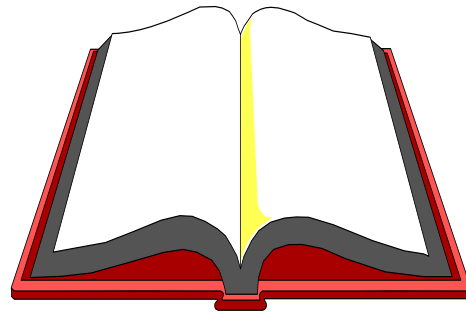
Provincial Operating Grant	Member Library Contributions	Other Income	Total Income
\$51,727.00	\$3,301.75	\$217.36	\$55,246.11

EXPENDITURE

Salaries	Materials	Facility	Transfers to Member Libraries	Other	Total Expenditure
\$4,200.00	-	-	-	-	\$16,332.21

OPERATIONS

					Staff (FTE)
					0.2



APPENDICES

APPENDIX A
NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

<i>Library (Type)</i>	<i>Address of facility</i>	<i>Nature of project</i>	<i>New area (square metres)</i>	<i>Facility owner</i>	<i>Description</i>	<i>Cost of project (\$)</i>	<i>Method of financing</i>	<i>Architect / developer / contractor</i>
Burns Lake (A)	585 Government Street	Renovation	342	Village of Burns Lake	Expanded library	712,894	Grants, capital reserve, donations and fundraising	Desmond Parker Architecture
Chetwynd (A)	5012 46th Street	Renovation	98	District of Chetwynd	Added on a new program/meeting room, Internet Cafe area and renovated entry and circulation area	419,000	Capital reserve	Hegge Construction
Cranbrook (M)	1212 2nd Street North	Renovation	1,298	City of Cranbrook	Renovation of most of the main floor of former Interior Health Building	2,418,000	Loans, grants and donations	Urban Forum Architecture
Creston (A)	531 16th Ave South	Renovation	836	Regional District of Central Kootenay	Renovation of former Health Unit	420,000	Grants, sale of former library building, capital reserve, donations.	n.a.
Fort St. James (A)	425 Manson Street	New Facility	280	District of Fort St. James	One storey with a mezzanine	822,723	Grants, fundraising and donations	Versa Design and Alora Griffin
Fraser Valley (R)	45860 First Avenue Chilliwack	Renovation	n.a.	District of Chilliwack	n.d.	n.d.	Municipal funds	n.d.
	8889 Walnut Grove Drive Langley	Renovation	n.a.	Township of Langley	n.d.	n.d.	Municipal funds	n.d.
	33247 Second Avenue Mission	Renovation	n.a.	District of Mission	n.d.	n.d.	Municipal funds	n.d.
	15342 Buena Vista White Rock	Renovation	n.a.	City of White Rock	n.d.	n.d.	Municipal funds	n.d.
Greenwood (A)	346 South Copper Street	Renovation	n.a.	City of Greenwood	Installed new carpet	3,998	Provincial gaming grant	n.a.
Midway (A)	612 6th Avenue	Renovation	160	Village of Midway	Renovation of study and reference room	2,205	Capital reserve and donations	n.a.

NEW PUBLIC LIBRARY BUILDINGS AND RENOVATIONS

<i>Library (Type)</i>	<i>Address of facility</i>	<i>Nature of project</i>	<i>New area (square metres)</i>	<i>Facility owner</i>	<i>Description</i>	<i>Cost of project (\$)</i>	<i>Method of financing</i>	<i>Architect / developer / contractor</i>
Nakusp (A)	92 Sixth Avenue West	Renovation	313	Village of Nakusp	Expansion and renovation	167,000	Capital reserve, donations, fundraising, grants	Ulli Mueller
Okanagan (R)	3867 Squilax-Anglemont Hwy Scotch Creek	New Facility	145	Barry Warkentin	Moved and expanded Celista Branch. Renamed branch to North Shuswap.	-	Operating budget	n.a.
Pender Island (A)	Piers Island	Renovation	1	Piers Island Improvement District	Increased space for reading centre	2,500	Community financed	n.a.

APPENDIX B

TYPICAL WEEK – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Annual electronic reference transactions equivalent</i>	<i>Annual in person visits equivalent</i>	<i>Annual licenced database visits equivalent</i>	<i>Annual licenced database visits</i>	<i>Annual public access workstation sessions equivalent</i>	<i>Annual public access workstation sessions</i>	<i>Annual reference transactions equivalent</i>	<i>Annual website visits (typical week equivalent)</i>	<i>Annual website visits (PLSB visit logging service)</i>	<i>Annual website visits (measured by library)</i>	<i>Annual in library use of materials equivalent</i>
Alert Bay (A)	1,299	n.d.	3,350	n.d.	n.d.	1,550	1,136	n.d.	n.d.	n.d.	n.d.	450
Beaver Valley (A)	5,151	n.d.	25,400	n.d.	1,381	2,900	2,688	9,500	1,450	1,450	4,598	1,600
Bowen Island (A)	3,424	200	26,450	n.d.	n.d.	3,650	4,456	4,000	n.d.	n.d.	2,448	6,250
Burnaby (M)	204,324	n.d.	n.d.	n.d.	35,176	n.d.	n.d.	n.d.	850,050	850,050	742,012	n.d.
Burns Lake (A)	6,834	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.
Cariboo (I)	70,329	-	224,150	n.d.	n.d.	35,500	38,056	23,500	n.d.	n.d.	n.d.	n.d.
Castlegar & District (A)	13,233	250	84,100	4,900	3,350	13,550	12,499	4,200	14,600	10,100	7,311	3,400
Chetwynd (A)	5,129	n.d.	n.d.	n.d.	25	n.d.	12,500	n.d.	n.d.	n.d.	172,026	n.d.
Coquitlam (M)	121,988	100	423,350	13,000	32,446	62,800	50,091	62,800	153,850	150,500	n.d.	171,050
Cranbrook (M)	25,696	n.d.	n.d.	n.d.	3,579	n.d.	22,460	n.d.	n.d.	1,500	25,584	n.d.
Creston (A)	12,739	-	67,000	1,550	1,274	6,600	7,919	3,700	1,950	1,950	n.d.	2,500
Dawson Creek (M)	18,416	n.d.	n.d.	n.d.	n.d.	n.d.	9,178	n.d.	n.d.	350	n.d.	n.d.
Elkford (A)	2,670	n.d.	9,850	n.d.	n.d.	1,150	n.d.	600	n.d.	1,550	n.d.	2,800
Fernie (A)	7,965	1,750	52,900	n.d.	n.d.	6,150	5,369	18,200	n.d.	n.d.	n.d.	5,750
Fort Nelson (A)	6,255	100	22,250	n.d.	n.d.	4,650	6,002	6,750	8,800	4,650	n.d.	5,750
Fort St. James (A)	4,894	n.d.	14,250	550	n.d.	3,450	n.d.	4,400	2,800	950	n.d.	3,750
Fort St. John (A)	30,577	250	243,300	n.d.	n.d.	18,500	14,496	6,350	n.d.	200	n.d.	12,750
Fraser Lake (A)	3,475	200	8,500	n.d.	n.d.	4,000	4,548	8,850	n.d.	100	n.d.	2,500
Fraser Valley (R)	661,149	2,600	3,587,850	51,050	n.d.	344,950	n.d.	97,750	900,250	n.d.	5,933,185	831,250
Gibsons & District (A)	10,685	n.d.	n.d.	n.d.	1,083	n.d.	9,881	n.d.	n.d.	4,650	4,122	n.d.
Grand Forks & District (A)	8,897	250	86,300	n.d.	599	12,550	11,479	2,400	n.d.	n.d.	7,266	1,100
Granisle (A)	353	n.d.	2,350	n.d.	n.d.	450	664	100	-	n.a.	n.d.	n.d.
Greater Victoria (M)	297,342	750	2,496,750	55,850	53,266	444,250	406,359	257,350	1,321,100	1,321,100	n.d.	n.d.
Greenwood (A)	914	-	5,800	n.d.	n.d.	1,950	1,801	300	350	350	n.d.	1,400
Hazelton District (A)	5,174	n.d.	n.d.	n.d.	n.d.	n.d.	3,696	n.d.	1,350	1,350	n.d.	n.d.
Houston (A)	3,733	550	21,750	n.d.	n.d.	5,600	7,197	1,350	1,700	1,700	n.d.	5,300
Hudson's Hope (A)	1,157	n.d.	5,150	n.d.	84	550	528	600	650	n.d.	812	1,050
Invermere (M)	8,584	100	17,500	-	n.d.	2,000	n.a.	500	2,000	n.d.	n.d.	n.d.
Kaslo & District (A)	1,998	-	10,300	-	n.a.	1,350	2,056	350	n.d.	n.d.	n.d.	650
Kimberley (M)	8,200	-	20,650	-	n.d.	2,500	3,000	2,750	n.d.	n.d.	n.d.	2,450
Kitimat (A)	10,587	2,700	65,900	n.d.	n.d.	8,650	11,675	8,350	n.d.	n.d.	n.d.	13,550
Lillooet Area (A)	4,443	n.d.	17,550	n.d.	n.d.	5,450	7,095	350	1,700	1,700	n.d.	1,600
Mackenzie (M)	5,591	n.d.	41,400	n.d.	n.d.	16,300	13,740	2,900	n.d.	n.d.	n.d.	7,650
McBride (A)	1,947	50	7,600	-	n.d.	400	n.d.	250	5,150	n.d.	n.d.	1,250
Midway (A)	630	n.d.	n.d.	n.d.	n.d.	n.d.	1,357	n.d.	550	550	n.d.	n.d.
Nakusp (A)	2,748	n.d.	13,800	n.d.	n.d.	2,000	n.d.	1,750	n.d.	n.d.	n.d.	2,600

TYPICAL WEEK – ALPHABETICAL BY LIBRARY NAME

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Annual electronic reference transactions equivalent</i>	<i>Annual in person visits equivalent</i>	<i>Annual licenced database visits equivalent</i>	<i>Annual licenced database visits</i>	<i>Annual public access workstation sessions equivalent</i>	<i>Annual public access workstation sessions</i>	<i>Annual reference transactions equivalent</i>	<i>Annual website visits (typical week equivalent)</i>	<i>Annual website visits (PLSB visit logging service)</i>	<i>Annual website visits (measured by library)</i>	<i>Annual in library use of materials equivalent</i>
Nelson (M)	9,797	n.d.	132,400	n.d.	10,416	28,400	19,326	14,850	686,850	14,550	31,522	39,100
New Westminster (M)	57,480	3,500	593,850	n.d.	17,344	99,650	111,420	40,350	n.d.	n.d.	833,068	209,250
North Vancouver City (M)	47,098	n.d.	259,150	6,250	n.d.	106,600	87,577	50,700	12,800	12,800	n.d.	111,350
North Vancouver District (M)	88,697	350	639,700	-	2,086	-	n.d.	78,600	375,000	n.d.	391,428	191,600
Okanagan (R)	345,659	-	n.d.	41,250	20,305	204,450	189,136	591,350	782,350	54,650	780,414	400,650
Pemberton & District (A)	5,329	n.d.	27,050	n.d.	453	4,500	5,000	13,450	n.d.	n.d.	8,500	n.d.
Pender Island (A)	4,664	n.d.	n.d.	n.d.	n.a.	n.d.	3,004	n.d.	n.d.	n.d.	n.d.	n.d.
Penticton (M)	33,073	250	228,250	n.d.	n.d.	26,300	24,338	21,750	3,450	3,450	n.d.	27,000
Port Moody (M)	28,458	450	265,100	7,750	5,544	67,950	63,829	23,550	146,950	30,750	151,505	76,900
Pouce Coupe (M)	887	n.d.	n.d.	n.d.	n.d.	n.d.	2,940	n.d.	n.d.	n.d.	n.d.	n.d.
Powell River (M)	21,508	50	n.d.	n.d.	n.d.	n.d.	12,205	n.d.	6,800	6,800	27,845	13,350
Prince George (M)	90,859	300	n.d.	12,000	n.d.	37,500	46,232	67,450	198,450	n.d.	136,818	n.d.
Prince Rupert (M)	17,083	-	241,650	n.d.	n.d.	17,400	17,799	6,500	550	550	122,368	n.d.
Radium Hot Springs (M)	813	-	3,100	-	n.a.	-	n.a.	n.d.	-	n.a.	n.a.	n.d.
Richmond (M)	173,430	600	1,715,950	29,200	30,828	307,600	305,570	114,600	1,694,750	1,694,750	13,674,768	450,300
Rossland (A)	4,042	-	25,250	n.d.	n.d.	400	282	8,550	n.d.	n.d.	n.d.	7,550
Salmo (A)	2,487	400	21,350	n.d.	87	1,800	1,473	2,050	13,000	n.d.	6,731	3,100
Salt Spring Island (A)	9,279	n.d.	86,300	n.d.	256	25,650	28,300	7,150	n.d.	n.d.	n.d.	n.d.
Sechelt (A)	14,801	-	97,000	n.d.	3,612	9,700	n.d.	12,000	9,500	9,500	n.d.	8,750
Smithers (M)	8,182	n.d.	45,200	400	424	5,100	6,147	5,600	6,750	6,750	n.d.	7,250
Sparwood (A)	4,892	n.d.	10,850	250	250	150	4,000	600	n.d.	n.d.	n.d.	950
Squamish (M)	16,417	-	83,950	6,250	4,058	10,900	12,918	2,850	642,600	n.d.	124,406	13,400
Stewart (A)	695	n.d.	4,600	n.d.	n.d.	1,200	464	400	1,200	n.d.	464	1,800
Surrey (M)	393,268	2,150	2,128,750	n.d.	210,334	540,150	n.d.	530,200	343,400	343,400	486,446	261,350
Terrace (A)	21,919	100	171,250	n.d.	1,458	24,450	28,105	11,050	71,850	100	88,450	16,700
Thompson-Nicola (I)	128,790	3,000	542,750	20,300	24,564	97,300	n.d.	56,850	83,750	83,750	n.d.	99,200
Trail & District (M)	10,906	750	56,700	n.d.	1,321	8,400	8,518	7,850	24,450	24,450	32,853	10,000
Tumbler Ridge (A)	2,526	700	77,200	100	1,718	9,550	7,783	2,150	12,000	100	3,400	19,700
Valemount (A)	2,047	100	7,600	n.d.	n.d.	2,300	n.d.	650	1,150	1,150	n.d.	300
Vancouver (M)	584,572	n.d.	5,508,250	542,650	444,490	801,750	88,920	977,650	1,555,150	1,555,150	n.d.	2,636,350
Vancouver Island (R)	417,324	6,950	n.d.	n.d.	42,657	434,900	n.d.	135,700	1,132,800	n.d.	3,498,000	n.d.
Vanderhoof (A)	8,221	-	24,400	n.d.	312	8,200	n.d.	2,050	3,200	600	n.d.	4,200
View Royal (A)		n.d.	3,000	n.d.	n.a.	200	300	-	n.d.	n.d.	n.d.	50
West Vancouver (M)	46,022	100	516,850	34,700	28,242	62,950	62,632	71,050	41,850	41,850	181,147	n.d.
Whistler (M)	10,023	-	94,100	n.d.	864	30,350	26,974	n.d.	20,200	8,550	20,194	56,950
Total	4,194,677	29,600	21,217,050	828,000	983,886	3,989,150	1,837,118	3,387,450	11,139,100	6,248,400	27,499,691	5,755,500

TYPICAL WEEK – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Annual electronic reference transactions equivalent</i>	<i>Annual in person visits equivalent</i>	<i>Annual licenced database visits equivalent</i>	<i>Annual licenced database visits</i>	<i>Annual public access workstation sessions equivalent</i>	<i>Annual public access workstation sessions</i>	<i>Annual reference transactions equivalent</i>	<i>Annual website visits (typical week equivalent)</i>	<i>Annual website visits (PLSB visit logging service)</i>	<i>Annual website visits (measured by library)</i>	<i>Annual in library use of materials equivalent</i>
Fraser Valley (R)	661,149	2,600	3,587,850	51,050	n.d.	344,950	n.d.	97,750	900,250	n.d.	5,933,185	831,250
Vancouver (M)	584,572	n.d.	5,508,250	542,650	444,490	801,750	88,920	977,650	1,555,150	1,555,150	n.d.	2,636,350
Vancouver Island (R)	417,324	6,950	n.d.	n.d.	42,657	434,900	n.d.	135,700	1,132,800	n.d.	3,498,000	n.d.
Surrey (M)	393,268	2,150	2,128,750	n.d.	210,334	540,150	n.d.	530,200	343,400	343,400	486,446	261,350
Okanagan (R)	345,659	-	n.d.	41,250	20,305	204,450	189,136	591,350	782,350	54,650	780,414	400,650
Greater Victoria (M)	297,342	750	2,496,750	55,850	53,266	444,250	406,359	257,350	1,321,100	1,321,100	n.d.	n.d.
Burnaby (M)	204,324	n.d.	n.d.	n.d.	35,176	n.d.	n.d.	n.d.	850,050	850,050	742,012	n.d.
Richmond (M)	173,430	600	1,715,950	29,200	30,828	307,600	305,570	114,600	1,694,750	1,694,750	13,674,768	450,300
Thompson-Nicola (I)	128,790	3,000	542,750	20,300	24,564	97,300	n.d.	56,850	83,750	83,750	n.d.	99,200
Coquitlam (M)	121,988	100	423,350	13,000	32,446	62,800	50,091	62,800	153,850	150,500	n.d.	171,050
Prince George (M)	90,859	300	n.d.	12,000	n.d.	37,500	46,232	67,450	198,450	n.d.	136,818	n.d.
North Vancouver District (M)	88,697	350	639,700	-	2,086	-	n.d.	78,600	375,000	n.d.	391,428	191,600
Cariboo (I)	70,329	-	224,150	n.d.	n.d.	35,500	38,056	23,500	n.d.	n.d.	n.d.	n.d.
New Westminster (M)	57,480	3,500	593,850	n.d.	17,344	99,650	111,420	40,350	n.d.	n.d.	833,068	209,250
North Vancouver City (M)	47,098	n.d.	259,150	6,250	n.d.	106,600	87,577	50,700	12,800	12,800	n.d.	111,350
West Vancouver (M)	46,022	100	516,850	34,700	28,242	62,950	62,632	71,050	41,850	41,850	181,147	n.d.
Penticton (M)	33,073	250	228,250	n.d.	n.d.	26,300	24,338	21,750	3,450	3,450	n.d.	27,000
Fort St. John (A)	30,577	250	243,300	n.d.	n.d.	18,500	14,496	6,350	n.d.	200	n.d.	12,750
Port Moody (M)	28,458	450	265,100	7,750	5,544	67,950	63,829	23,550	146,950	30,750	151,505	76,900
Cranbrook (M)	25,696	n.d.	n.d.	n.d.	3,579	n.d.	22,460	n.d.	n.d.	1,500	25,584	n.d.
Terrace (A)	21,919	100	171,250	n.d.	1,458	24,450	28,105	11,050	71,850	100	88,450	16,700
Powell River (M)	21,508	50	n.d.	n.d.	n.d.	n.d.	12,205	n.d.	6,800	6,800	27,845	13,350
Dawson Creek (M)	18,416	n.d.	n.d.	n.d.	n.d.	n.d.	9,178	n.d.	n.d.	350	n.d.	n.d.
Prince Rupert (M)	17,083	-	241,650	n.d.	n.d.	17,400	17,799	6,500	550	550	122,368	n.d.
Squamish (M)	16,417	-	83,950	6,250	4,058	10,900	12,918	2,850	642,600	n.d.	124,406	13,400
Sechelt (A)	14,801	-	97,000	n.d.	3,612	9,700	n.d.	12,000	9,500	9,500	n.d.	8,750
Castlegar & District (A)	13,233	250	84,100	4,900	3,350	13,550	12,499	4,200	14,600	10,100	7,311	3,400
Creston (A)	12,739	-	67,000	1,550	1,274	6,600	7,919	3,700	1,950	1,950	n.d.	2,500
Trail & District (M)	10,906	750	56,700	n.d.	1,321	8,400	8,518	7,850	24,450	24,450	32,853	10,000
Gibsons & District (A)	10,685	n.d.	n.d.	n.d.	1,083	n.d.	9,881	n.d.	n.d.	4,650	4,122	n.d.
Kitimat (A)	10,587	2,700	65,900	n.d.	n.d.	8,650	11,675	8,350	n.d.	n.d.	n.d.	13,550
Whistler (M)	10,023	-	94,100	n.d.	864	30,350	26,974	n.d.	20,200	8,550	20,194	56,950
Nelson (M)	9,797	n.d.	132,400	n.d.	10,416	28,400	19,326	14,850	686,850	14,550	31,522	39,100
Salt Spring Island (A)	9,279	n.d.	86,300	n.d.	256	25,650	28,300	7,150	n.d.	n.d.	n.d.	n.d.
Grand Forks & District (A)	8,897	250	86,300	n.d.	599	12,550	11,479	2,400	n.d.	n.d.	7,266	1,100
Invermere (M)	8,584	100	17,500	-	n.d.	2,000	n.a.	500	2,000	n.d.	n.d.	n.d.

TYPICAL WEEK – BY POPULATION SERVED

<i>Library (Type)</i>	<i>Population of service area</i>	<i>Annual electronic reference transactions equivalent</i>	<i>Annual in person visits equivalent</i>	<i>Annual licenced database visits equivalent</i>	<i>Annual licenced database visits</i>	<i>Annual public access workstation sessions equivalent</i>	<i>Annual public access workstation sessions</i>	<i>Annual reference transactions equivalent</i>	<i>Annual website visits (typical week equivalent)</i>	<i>Annual website visits (PLSB visit logging service)</i>	<i>Annual website visits (measured by library)</i>	<i>Annual in library use of materials equivalent</i>
View Royal (A)		n.d.	3,000	n.d.	n.a.	200	300	-	n.d.	n.d.	n.d.	50
Vanderhoof (A)	8,221	-	24,400	n.d.	312	8,200	n.d.	2,050	3,200	600	n.d.	4,200
Kimberley (M)	8,200	-	20,650	-	n.d.	2,500	3,000	2,750	n.d.	n.d.	n.d.	2,450
Smithers (M)	8,182	n.d.	45,200	400	424	5,100	6,147	5,600	6,750	6,750	n.d.	7,250
Fernie (A)	7,965	1,750	52,900	n.d.	n.d.	6,150	5,369	18,200	n.d.	n.d.	n.d.	5,750
Burns Lake (A)	6,834	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.	n.d.
Fort Nelson (A)	6,255	100	22,250	n.d.	n.d.	4,650	6,002	6,750	8,800	4,650	n.d.	5,750
Mackenzie (M)	5,591	n.d.	41,400	n.d.	n.d.	16,300	13,740	2,900	n.d.	n.d.	n.d.	7,650
Pemberton & District (A)	5,329	n.d.	27,050	n.d.	453	4,500	5,000	13,450	n.d.	n.d.	8,500	n.d.
Hazelton District (A)	5,174	n.d.	n.d.	n.d.	n.d.	n.d.	3,696	n.d.	1,350	1,350	n.d.	n.d.
Beaver Valley (A)	5,151	n.d.	25,400	n.d.	1,381	2,900	2,688	9,500	1,450	1,450	4,598	1,600
Chetwynd (A)	5,129	n.d.	n.d.	n.d.	25	n.d.	12,500	n.d.	n.d.	n.d.	172,026	n.d.
Fort St. James (A)	4,894	n.d.	14,250	550	n.d.	3,450	n.d.	4,400	2,800	950	n.d.	3,750
Sparwood (A)	4,892	n.d.	10,850	250	250	150	4,000	600	n.d.	n.d.	n.d.	950
Pender Island (A)	4,664	n.d.	n.d.	n.d.	n.a.	n.d.	3,004	n.d.	n.d.	n.d.	n.d.	n.d.
Lillooet Area (A)	4,443	n.d.	17,550	n.d.	n.d.	5,450	7,095	350	1,700	1,700	n.d.	1,600
Rossland (A)	4,042	-	25,250	n.d.	n.d.	400	282	8,550	n.d.	n.d.	n.d.	7,550
Houston (A)	3,733	550	21,750	n.d.	n.d.	5,600	7,197	1,350	1,700	1,700	n.d.	5,300
Fraser Lake (A)	3,475	200	8,500	n.d.	n.d.	4,000	4,548	8,850	n.d.	100	n.d.	2,500
Bowen Island (A)	3,424	200	26,450	n.d.	n.d.	3,650	4,456	4,000	n.d.	n.d.	2,448	6,250
Nakusp (A)	2,748	n.d.	13,800	n.d.	n.d.	2,000	n.d.	1,750	n.d.	n.d.	n.d.	2,600
Elkford (A)	2,670	n.d.	9,850	n.d.	n.d.	1,150	n.d.	600	n.d.	1,550	n.d.	2,800
Tumbler Ridge (A)	2,526	700	77,200	100	1,718	9,550	7,783	2,150	12,000	100	3,400	19,700
Salmo (A)	2,487	400	21,350	n.d.	87	1,800	1,473	2,050	13,000	n.d.	6,731	3,100
Valemount (A)	2,047	100	7,600	n.d.	n.d.	2,300	n.d.	650	1,150	1,150	n.d.	300
Kaslo & District (A)	1,998	-	10,300	-	n.a.	1,350	2,056	350	n.d.	n.d.	n.d.	650
McBride (A)	1,947	50	7,600	-	n.d.	400	n.d.	250	5,150	n.d.	n.d.	1,250
Alert Bay (A)	1,299	n.d.	3,350	n.d.	n.d.	1,550	1,136	n.d.	n.d.	n.d.	n.d.	450
Hudson's Hope (A)	1,157	n.d.	5,150	n.d.	84	550	528	600	650	n.d.	812	1,050
Greenwood (A)	914	-	5,800	n.d.	n.d.	1,950	1,801	300	350	350	n.d.	1,400
Pouce Coupe (M)	887	n.d.	n.d.	n.d.	n.d.	n.d.	2,940	n.d.	n.d.	n.d.	n.d.	n.d.
Radium Hot Springs (M)	813	-	3,100	-	n.a.	-	n.a.	n.d.	-	n.a.	n.a.	n.d.
Stewart (A)	695	n.d.	4,600	n.d.	n.d.	1,200	464	400	1,200	n.d.	464	1,800
Midway (A)	630	n.d.	n.d.	n.d.	n.d.	n.d.	1,357	n.d.	550	550	n.d.	n.d.
Granisle (A)	353	n.d.	2,350	n.d.	n.d.	450	664	100	-	n.a.	n.d.	n.d.
Total	4,194,677	29,600	21,217,050	828,000	983,886	3,989,150	1,837,118	3,387,450	11,139,100	6,248,400	27,499,691	5,755,500

**APPENDIX C
READING CENTRES**

<i>Reading Centre</i>	<i>Regional District</i>	<i>Revenue (\$)</i>	<i>Expenditure (\$)</i>	<i>Print volumes held</i>	<i>Circulation</i>	<i>Employees</i>	<i>Volunteers</i>	<i>Total space (square metres)</i>	<i>Hours open per week</i>	<i>Annual hours open</i>	<i>Computers available for public - library catalogue only</i>	<i>Public Internet access computers</i>
Atlin	Stikine Region	4,581	4,157	5,487	2,123	-	10	58	4	200	-	-
Burton	Central Kootenay	899	800	2,659	864	-	3	33	4	200	-	-
Dease Lake	Stikine Region	2,540	2,105	10,683	504	-	6	569	6	300	1	-
Eastshore	Central Kootenay	20,319	20,122	8,427	5,470	1	15	44	8	400	1	1
Edgewater	East Kootenay	1,440	337	3,574	1,000	-	5	32	5	250	-	-
Fauquier	Central Kootenay	890	1,108	9,700	1,900	-	15	108	6	300	4	4
Grasmere	East Kootenay	800	659	5,348	4,128	-	5	27	8	400	1	-
Inonoaklin	Central Kootenay	4,471	3,430	3,543	2,037	-	20	81	15	750	2	2
Lions Bay	Greater Vancouver	4,999	4,348	6,504	4,300	-	10	91	8	400	-	-
Moyie	East Kootenay	597	332	1,666	572	-	3	18	6	300	-	-
New Denver	Central Kootenay	2,221	3,376	9,718	3,700	-	7	97	8	400	2	2
Pender Harbour	Sunshine Coast	8,749	8,823	8,159	5,777	-	18	90	6	300	-	-
Riondel	Central Kootenay	15,058	15,488	11,685	4,406	-	10	133	8	375	1	1
Roberts Creek	Sunshine Coast	16,023	14,319	9,938	10,229	-	28	70	20	1,000	1	1
Steeple's View	East Kootenay	2,517	2,814	4,547	667	-	5	37	6	300	-	-
Telkwa	Bulkley-Nechako	9,579	9,615	4,233	2,473	1	7	50	10	500	-	-
Total		95,683	91,833	105,871	50,150	2	167	1,538	128	6,375	13	11

APPENDIX D
REPORT HEADINGS AND DESCRIPTIONS

The table below describes selected headings in the British Columbia Public Libraries Statistics report. The complete list of survey questions is available on the Ministry of Education web site at: <http://www.bced.gov.bc.ca/pls/>

HEADING	DESCRIPTION
Revenue	
Municipal support (\$)	Report all revenue from grants and contributions paid directly to the library board by the municipality or municipalities served by the library. Do not include the value of in-kind services provided by a municipality or library costs paid directly by a municipality.
Regional district support (\$)	Report all revenue from grants and contributions paid directly to the library board by the regional district or regional districts served by the library. Do not include the value of in-kind services provided by a regional district or costs paid directly by a regional district. Cariboo and Thompson-Nicola Regional Districts: report the annual regional district contribution for provision of library service.
Provincial PLSB grants (\$)	Calculated field. Includes all grants from Public Library Services Branch, such as operating, resource sharing, secondment, writers in libraries, technology, equity and any other grant amounts funded by PLSB during the calendar year.
Project grants (\$)	Calculated field. Includes Provincial, Federal and other project grants. Provincial project grants are funded by a ministry or agency of the Province of British Columbia other than Public Library Services Branch and may include Legal Services Society grants. Federal project grants are funded by a department or agency of the Government of Canada to undertake projects, including Industry Canada CAP and Human Resources Development Canada Summer Careers Placement grants. Other project grants may include, but are not limited to, Gates Foundation grants.
Library generated revenue (\$)	Report all revenue generated by the library, including overdue fines, non-resident fees, income from service contracts and reciprocal use agreements, photocopying charges, room and equipment rentals, sales of library assets and income from library programs and events, etc. Revenue from fundraising should be included at "Donations and Fundraising". InterLINK members: report compensation for net provision of library services within InterLINK here.
Donations and fundraising (\$)	Report solicited and unsolicited donations of money by individuals and organizations, including Friends of the Library. Include revenue from library fundraising. Do not include in-kind gifts and donations.
Other revenue (\$)	Report any revenue that does not fall into any of the above categories. Report bank interest and income from investments here.
Transfers from reserve (\$)	Report revenue received by transfers from library reserve funds (restricted accounts) established in a previous year.
Expenditure	
Salaries and benefits (\$)	Report total expenditure on wages and benefits for all library employees.
Library materials (\$)	Report total expenditures for the purchase, lease or subscription of library materials acquired in the following categories: print, audio-visual, microform and CD-ROM. Report expenditures on cataloguing, processing or binding of library materials under "Other Expenditure".
Electronic information (\$)	Report total expenditures on licensed online electronic databases and online subscription services.
Computers and connectivity (\$)	Report expenditures related to the operation of library computers and computer systems, provision of Internet access and the total cost of library telecommunications. Include hardware and software maintenance costs, Internet access

HEADING	DESCRIPTION
	costs and Internet service provider fees. Include the cost of all telecommunications, i.e., telephone and fax. Report expenditure on the acquisition of library software for public use here. Report capital costs related to the acquisition of computer systems hardware and software and telecommunications equipment under "Capital Expenditure."
Facilities (\$)	Report library board expenditures related to the operation and maintenance of all buildings or parts of buildings occupied by the library, including lease or rent cost and the cost to the library of heat, electricity, insurance, janitorial, repairs and maintenance.
Capital expenditure (\$)	Report capital expenditures on buildings, library computer and telecommunications systems, furniture and equipment.
Other expenditure (\$)	Report any expenditures that do not fall into any of the above categories. Include costs related to the acquisition, cataloguing and processing of library materials here, unless these costs cannot be separated out from the cost of library materials.
Transfers to reserve (\$)	Report transfers to library reserve funds (restricted accounts) for expenditure in a future year.
Collections (1)	
Catalogued print volumes added	Report the number of catalogued volumes of print materials available for public use that were added during the year.
Catalogued print volumes held	Report the number of catalogued volumes of print materials available for public use that were held at the end of the year.
Uncatalogued paperback volumes held	Report the number of uncatalogued volumes of paperbacks available for public use held at the end of the year.
Total print titles held	Report the number of titles of catalogued print materials held at the end of the year.
Periodicals, subscriptions held	Report the number of periodical and newspaper subscriptions received at the end of the year.
Periodicals, titles held	Report the number of titles of periodicals and newspapers being received at the end of the year.
Licenced database subscriptions - in library	Report the number of licensed on-line database and subscriptions available for public use in the library at the end of the year.
Licenced database subscriptions - out of library	Report the number of licensed on-line databases and subscriptions available for remote use at the end of the year.
Collections (2)	
Talking books, volumes held	Report the number of volumes of restricted circulation talking books (see glossary) on cassette or compact disc at the end of the year. A container of eight talking book cassettes constituting one title would be reported as one volume.
Videos and DVDs held	Report the number of video cassettes and DVDs at the end of the year. A box of video cassettes or DVDs constituting one title would be reported as one volume.
Microforms held	Report the total number of sheets of microfiche and reels of microfilm held at the end of the year.
CD-ROMs held	Report the number of CD-ROMs (not music CDs), acquired by purchase or by subscription, available for use by the public at the end of the year. Exclude CD-ROMs used by library staff only.
Total audio-visual materials, volumes held	Calculated field. Includes restricted circulation talking books, general circulation talking books, other audio titles on cassette or compact disc (CD), videos on cassette, DVDs, other audio-visual materials and microforms.
Total library materials (includes non-print), titles held	Report the number of titles of catalogued print and audio-visual materials, microforms and CD-ROMS held at the end of the year.

HEADING	DESCRIPTION
Registration	
Resident cardholders registered at end of year	Report the number of active resident library cardholders at the end of the year who have used their library card during the past three years.
Non-resident cardholders registered at end of year	Report the number of active non-resident cardholders at the end of the year. InterLINK members: include only non-residents living outside the InterLINK service area.
InterLINK non-resident cardholders registered at end of year	InterLINK members only (others enter n.a.): Report the number of library cards issued to non-residents living within the InterLINK service area at the end of the year and that have been used during the past three years.
BC OneCard cardholders registered at end of year	Report the number of active BC OneCard cardholders at the end of the year who have used their BC OneCard in your library during the past 3 years.
Circulation and Interlibrary Loan	
Circulation, all items	Report of the number of items, in all formats, from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection.
Circulation, children's materials	Report the number of items, in all formats, of children's materials from the library's collection that have been lent for use outside of the library during the year. Include the number of items checked-out and the number of items renewed. Include circulation for all library service points. Include the circulation of interlibrary loan items received from other libraries. Include the initial circulation of rotating or bulk loan materials to a deposit collection. Exclude interlibrary loans to other libraries.
Circulation of all materials to BC OneCard cardholders	Report the number of items, in all formats, from the library's collection that have been lent to BC OneCard cardholders during the year.
Items returned to home library from BC OneCard cardholders	Report the number of materials returned to home library by BC OneCard cardholders at the end of the year.
Annual in person visits	This number is either the measured number of in person visits, or if that number is not available, an estimate which is the annual equivalent of the number of in person visits during the typical week survey.
Items lent on interlibrary loan	PLSB will calculate the number of items lent to other libraries on interlibrary loan during the year from interlibrary loan monthly statistical returns.
Items borrowed on interlibrary loan	Report the total number of items borrowed from other libraries on interlibrary loan during the year.
Reference and Programming	
Reference transactions	Report the number of reference requests.
Electronic reference transactions	Report the number of reference requests received by library staff via email or via the library website.
Adult programs	Report number of adult programs held during the year.
AskAway sessions with library's patrons	AskAway sessions conducted with patrons of the library. Supplied by PLSB.
AskAway sessions with other libraries' patrons	AskAway sessions conducted with patrons of another library. Supplied by PLSB.
Children's/young adult programs	Report number of children's and young adult programs held during the year.

HEADING	DESCRIPTION
Summer reading program registrations	If the library conducted a summer reading program, report the number of children registered in the program.
Staff	
Full-time employees	Report the number of persons employed by the library who are working on a full-time basis, defined as 35 hours or more per week.
Part-time employees	Report the number of persons employed by the library who are working on a part-time basis, defined as working less than 35 hours per week.
FTE	FTE (full time equivalent) is calculated on the basis of 1,820 hours per year. Refer to the glossary for definitions of types of staff.
Volunteers	Report the number of persons working as volunteers for the library, excluding members of the library board.
Facilities and Access	
Public service outlets	Report the number of service outlets occupied by the library. Do not count locations at which there is either no permanent collection of library materials or no staff. Public service outlets are sometimes also referred to as "service points."
Other facilities	Report the number of other facilities occupied by the library but not used to provide service to the public, e.g., administration office, technical services warehouse.
Total space (square metres)	Report the total area of all occupied service points and other facilities in square metres.
Annual hours open, main library	Report the total number of the actual hours open of the main library for the year. For a multi-branch library, the main library is the designated central library or the library with the largest collection.
Annual hours open, all outlets	Report the total number of the actual hours open of all service points, including the main library, for the year.
Annual days open, main library	Report the total number of actual days that the main library was open for the year.
Annual days open, all outlets	Report the total number of actual days open of all service points, including the main library, for the year.
Public internet access computers	Calculated field. Includes the number of computers at the end of the year that provide access to the Internet only, as well as computers that provide access to application software in addition to Internet access.
Total public computers	Calculated field. All computers available for public use (including, but not limited to, public Internet access computers and computers that provide access only to the library catalogue).
New Public Library Buildings and Renovations	
Name of facility	If more than one facility was built/renovated in the year, please include all facilities in each answer.
Facility owner	Provide the name of the owner of the facility.
Method of financing	Indicate how the project was financed, e.g., borrowing, capital reserve, current operating budget, donations, fundraising, etc.

GLOSSARY

AskAway: AskAway is a collaboration between the Public Libraries of British Columbia and the Public Library Services Branch of the B.C. Ministry of Education to provide reference services via online chat.

Average (Various): population weighted average of the column values. The average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

BC OneCard: The BC OneCard program, funded through the Province of British Columbia, allows members of a participating BC library to borrow books from another participating BC library. BC OneCard members may return borrowed materials to any public library in BC.

CD-ROM: a compact disc containing data (not music) that can be read by a computer.

Capital Expenditure (Expenditure): capital expenditure is that which results in the acquisition of, or addition to, fixed assets. Capital expenditure may include purchase and preparation of building sites, buildings, extensions, furnishings and equipment.

Circulation (Circulation and Interlibrary Loan): units of library materials charged out for patron use irrespective of length of time items are on loan. Include renewals.

Community Librarian (Staff): a person who has received the Public Library Services Branch Community Library Training Program certificate and who is working in a position that requires this qualification.

FTE (Staff): FTE (full time equivalent) is calculated on the basis of 1,820 hours per year.

Integrated Public Library System: a public library, continued under section 60 of the *Library Act*, that is a regional district service for participating municipalities and electoral areas in the Cariboo and Thompson-Nicola Regional Districts.

Interlibrary Loan (Circulation and Interlibrary Loan): the loan of an item from the collection of one library or the supply of a photocopy of an item to another library. Interlibrary loan does not include loans between branches of the same library system.

Library Technician (Staff): a person holding a technical certificate or diploma from an accredited library technician program and who is working in a position that requires this qualification.

Municipal Library: a public library, established under Part 2 of the *Library Act*, that is managed by a corporate library board appointed by the municipal council and supported from the municipality's annual budget.

n.a.: not applicable

n.d.: no data available

PLSB: Public Library Services Branch, Ministry of Education.

Professional librarian (Staff): a person holding a master's degree (or its historical antecedent) from a library education program accredited by the American Library Association or its equivalent and who is working in a position that requires this qualification.

Program: any planned event which introduces those attending to any of the broad range of library services or activities, or which directly provides information through the presentation of talks, films, dramas, etc. Programs need not take place in the library, but the library must be the primary contributor of resources in the planning and presentation. Include book talks, tours, but do not include library exhibits, contests run by the library, or library participation in parades or fairs. Do not include meetings sponsored by other groups using library meeting rooms.

Provincial Average (Selected Output and Performance Measures): population weighted average of the column values. The provincial average is calculated by summing the product of the measure and population served over all libraries, and dividing this total by the total population served.

Public Library Association: a public library, continued under Part 4 of the *Library Act*, that is managed by a library board elected by members of the Association.

Reference Transaction: a request made by a library user that involves the knowledge, use, recommendation, interpretation or instruction in the use of one or more information sources or bibliographic tools by a member of the library staff. Include requests made in person, by telephone, by regular mail or by FAX. Report email reference requests under "Electronic Reference Transactions."

Regional Library District: a public library, established under Part 3 of the *Library Act*, that is managed by a library board, composed of representatives of municipal councils and regional district boards, that has the authority to apportion and charge the cost of library service to its member municipalities and regional districts.

Resident: a person who lives within the library's service area as defined for provincial operating grant purposes.

Restricted Circulation Talking Book (Collections): a talking book that may only be lent to persons with a disability which prevents them from reading printed books.

Service Outlet: a service outlet includes a main library, branch library or bookmobile (a travelling branch library), at which a direct service for users is provided in physically self-contained quarters. Public service outlets are sometimes also referred to as service points.

Title: publication which forms a separate bibliographic whole, whether issued in one or several volumes or parts. A 25 volume encyclopedia would be one title with 25 volumes. A 25 copy holding of a first edition novel would be one title and 25 volumes.

Volume (Collections): a single physical unit of library material distinguished from other physical units by a separate binding, encasement or other clear distinction. Include books, government documents, maps, etc.

INDEX BY LIBRARY TYPE

Alert Bay Public Library	A	Rossland Public Library	A	Prince George Public Library	M
Beaver Valley Public Library	A	Salmo Public Library	A	Prince Rupert Public Library	M
Bowen Island Public Library	A	Salt Spring Island Public Library	A	Radium Hot Springs Public Library	M
Burns Lake Public Library	A	Sechelt Public Library	A	Richmond Public Library	M
Castlegar & District Public Library	A	Sparwood Public Library	A	Smithers Public Library	M
Chetwynd Public Library	A	Stewart Public Library	A	Squamish Public Library	M
Creston Public Library	A	Terrace Public Library	A	Surrey Public Library	M
Elkford Public Library	A	Tumbler Ridge Public Library	A	Trail & District Public Library	M
Fernie Public Library	A	Valemount Public Library	A	Vancouver Public Library	M
Fort Nelson Public Library	A	Vanderhoof Public Library	A	West Vancouver Memorial Library	M
Fort St. James Public Library	A	View Royal Public Library	A	Whistler Public Library	M
Fort St. John Public Library	A				
Fraser Lake Public Library	A	Burnaby Public Library	M	Fraser Valley Regional Library	R
Gibsons & District Public Library	A	Coquitlam Public Library	M	Okanagan Regional Library	R
Grand Forks & District Public Library	A	Cranbrook Public Library	M	Vancouver Island Regional Library	R
Granisle Public Library	A	Dawson Creek Municipal Public Library	M		
Greenwood Public Library	A	Greater Victoria Public Library	M	Cariboo Regional District Library	I
Hazelton District Public Library	A	Invermere Public Library	M	Thompson-Nicola Regional District Library System	I
Houston Public Library	A	Kimberley Public Library	M		
Hudson's Hope Public Library	A	Mackenzie Public Library	M	InterLINK Federated Public Library System	F
Kaslo & District Public Library	A	Nelson Municipal Library	M	Kootenay Federated Public Library System	F
Kitimat Public Library	A	New Westminster Public Library	M	North Coast Federated Public Library System	F
Lillooet Area Public Library	A	North Vancouver City Library	M		
McBride Public Library	A	North Vancouver District Public Library	M		
Midway Public Library	A	Penticton Public Library	M		
Nakusp Public Library	A	Port Moody Public Library	M		
Pemberton & District Public Library	A	Pouce Coupe Public Library	M		
Pender Island Public Library	A	Powell River Public Library	M		
				Key	
				A=Public Library Association	
				M=Municipal Library	
				R=Regional Library District	
				I=Integrated Public Library System	
				F=Library Federation	

